When two sides of an issue reach an impasse, an individual with mediation training can play an essential role in helping parties move forward. Companies, individuals, social service providers, and government agencies increasingly turn to mediation as a more cost-effective, expedient way to achieve mutually satisfactory agreements.

**Navigate from conflict to common ground**

By giving a voice to all involved and pinpointing roadblocks, people trained in mediation can play an integral part in resolving disputes. They serve as neutral third parties, guiding individuals or groups to common ground. Mediation entails establishing ground rules, ensuring all parties are represented in the discussion, building consensus, and identifying the underlying causes of conflict so involved parties can be the decision makers in their own dispute.

Individuals trained in mediation can help businesses and individuals deal with
- Legal disputes
- Complex business decisions
- Family conflict
- Insurance appeals

**Earning Your Mediation Certificate**

UNLV’s Mediation Certificate focuses specifically on the facilitative model of mediation. In this model, the person in the mediator role guides the process to help parties better understand one another’s perspective and develop a mutually agreeable solution.

Mediation students will develop active listening skills and effective questioning techniques. Ethical standards in mediation and strategies to work through impasse situations will be introduced, as will methods to differentiate between position and interest, identify sources of conflict, and write agreements. Classroom training is reinforced through an in-depth practicum in partnership with the Neighborhood Justice Center.

**Nevada Employment Outlook:**

The national median annual salary for or arbitrators, mediators, and conciliators was $60,670 in 2017. Job prospects are best for those with expertise in a specific field.

“Compromise.
Such an adjustment of conflicting interests as gives each adversary the satisfaction of thinking he has got what he ought not to have, and is deprived of nothing except what was justly his due.”

– Ambrose Bierce

While mediation is sometimes its own career path, more often our students use their new skills to expand their responsibilities within their current workplace. Human resource professionals, educators, administrators, managers, attorneys, and others can all use mediation techniques to help move their careers forward.

Gain Practical Experience
Our partnership with the Neighborhood Justice Center (NJC) creates opportunities for mediation students to observe actual mediation sessions, build experience through volunteer work, and network with professional mediators. Following classroom training, an in-depth practicum will include a minimum of three observations, four co-mediations, and two solo mediations. The practicum will allow you to practice your skills and gain confidence in your ability to conduct mediations.

About the Neighborhood Justice Center
The NJC was created in 1991 to provide dispute resolution for Clark County residents, businesses, and organizations. The NJC’s role is set out in the Nevada Revised Statues and includes the provision of mediation and conflict resolution services, information and referral, and training as core responsibilities. It is a division of the Justice Court, Las Vegas Township. In addition to general mediation services, the NJC conducts court-mandated Small Claim mediations, Victim Offender Mediation (VOM) for juvenile offenders and their victims, and Conflict Intervention Teams (CIT), which provides a team of mediators to stabilize volatile situations in schools, neighborhoods, workplaces, and/or organizations.

Schedule & Registration
For complete course descriptions, program dates, and registration, visit ced.unlv.edu/mediation.

Contact Us
Reach UNLV Continuing Education at continuing.education@unlv.edu or 702-895-3394.

Related Program:
Organizational Leadership Certificate
Leaders must be able to manage individual employees as well as strategically move the overall organization forward. The Organizational Leadership Certificate is a comprehensive professional development opportunity covering a wide range of best practices in leadership to help you approach the complex challenges inherent in organizational growth and change. For details visit ced.unlv.edu/organizational-leadership.