

Navigate from Conflict to Common Ground with a Mediation Training Certificate

When two sides of an issue reach an impasse, mediators play an integral part in helping parties resolve disputes. Companies, individuals, social service providers, and government agencies increasingly turn to mediation as a more cost-effective, expedient way to achieve mutually satisfactory agreements. By giving a voice to all involved and pinpointing roadblocks, mediators play an integral part in helping parties resolve disputes.

Train to be an Effective Mediator

Mediators serve as neutral third parties, guiding individuals or groups to common ground. The mediator's skill at establishing ground rules, ensuring all parties are represented in the discussion, building consensus, and identifying the underlying causes of conflict helps clients to be the decision makers in their dispute.

UNLV's training focuses specifically on the facilitative model of mediation. In this model, the mediator is responsible for guiding the process to help parties better understand one another's perspective and develop a mutually agreeable solution. Mediation students will develop active listening skills and effective questioning techniques. Ethical standards in mediation and strategies to work through impasse situations will be introduced, as well as methods to differentiate between position and interest, identify sources of conflict, and write agreements.

In addition to mediation being its own career path, students can use their new skills to expand their responsibilities within their current workplace. Human resource professionals, educators, administrators, managers, attorneys, and others can all use mediation techniques to help move their careers forward.



You can't always get everything you want, in life or in business. A trained mediator can help involved parties truly feel like their positions have been heard and considered, resulting in better collective decision-making.

“Compromise. Such an adjustment of conflicting interests as gives each adversary the satisfaction of thinking he has got what he ought not to have, and is deprived of nothing except what was justly his due.”

– Ambrose Bierce

.....

Gain Practical Experience

Our partnership with the Neighborhood Justice Center (NJC) creates opportunities for mediation students to observe actual mediation sessions, build experience through volunteer work, and network with professional mediators. Following classroom training, an in-depth practicum will include a minimum of three observations, four co-mediations, and two solo mediations. The practicum will allow you to practice your skills and gain confidence in your ability to conduct mediations.

About the Neighborhood Justice Center

The NJC was created in 1991 to provide dispute resolution for Clark County residents, businesses, and organizations. The NJC’s role is set out in the Nevada Revised Statutes and includes the provision of mediation and conflict resolution services, information and referral, and training as core responsibilities. It is a division of the Justice Court, Las Vegas Township. In addition to general mediation services, the NJC conducts court-mandated Small Claim mediations, Victim Offender Mediation (VOM) for juvenile offenders and their victims, and Conflict Intervention Teams (CIT), which provides a



Trained mediators can help businesses and individuals deal with

- Legal disputes
- Complex business decisions
- Family conflict
- Insurance appeals
- Landlord/tenant issues
- Government relations
- Human resource issues

.....

team of mediators to stabilize volatile situations in schools, neighborhoods, workplaces, and/or organizations.

Enroll in an Upcoming Session

A registration fee of \$1,199 covers the five-week program. Financial assistance may be available. View course schedules and enroll online at continuingeducation.unlv.edu/catalog/mediation-training.

Contact UNLV Continuing Education

Reach us by phone at **702-895-3394** or via email at continuing.education@unlv.edu.