

2013

University of Nevada,
Las Vegas

Cannon Survey Center

**DIVISION OF EDUCATIONAL
OUTREACH
CONTINUING EDUCATION
FALL 2013 COURSE EVALUATIONS &
ASSESSMENT**

Business & Finance

Rate your overall satisfaction with the course.										
	Very Dissatisfied		Dissatisfied		Neither Satisfied Nor Dissatisfied		Satisfied		Very Satisfied	
	n	%	n	%	n	%	n	%	n	%
Communications										
COMMUNICATE WITH DIFFICULT PEOPLE WITH TACT & SKILL	0	0.0	0	0.0	0	0.0	3	30.0	7	70.0
HOW TO DEAL WITH DISAGREEMENTS, CONFLICT & CONFRONTATION	0	0.0	0	0.0	0	0.0	2	25.0	6	75.0
PUBLIC SPEAKING BOOTCAMP	0	0.0	0	0.0	0	0.0	7	36.8	12	63.2
THE LAST VOCABULARY CLASS YOU'LL EVER NEED	0	0.0	0	0.0	0	0.0	4	28.6	10	71.4
Entrepreneurship	n	%	n	%	n	%	n	%	n	%
25 HOT HOME BASED BUSINESSES TO START FOR UNDER \$1,000	0	0.0	0	0.0	2	7.4	15	55.6	10	37.0
BOOKSTORE 201: CLASSICS - YESTERDAY'S BEST SELLERS	0	0.0	0	0.0	0	0.0	0	0.0	4	100.0
BOOKSTORE 202: EROTICA-INK ON THE BODY	0	0.0	0	0.0	0	0.0	0	0.0	2	100.0
BREAK INTRO IMPORT/EXPORT	0	0.0	0	0.0	0	0.0	2	25.0	6	75.0
GET PAID TO SHOP AND RUN ERRANDS	0	0.0	0	0.0	0	0.0	3	50.0	3	50.0
HOW TO START A PROFITABLE CRAFTS BUSINESS (CRAFTS INTO CASH)	0	0.0	0	0.0	0	0.0	1	14.3	6	85.7
MAKE REAL MONEY AS A SOCIAL MEDIA MANAGER	0	0.0	0	0.0	0	0.0	1	12.5	7	87.5
PROMOTE YOUR BUSINESS USING BLOGS & SOCIAL MEDIA	0	0.0	0	0.0	0	0.0	2	12.5	13	81.3
SELL YOUR STUFF ON EBAY	0	0.0	0	0.0	0	0.0	1	33.3	2	66.7
SMALL BUSINESS SUCCESS BOOT CAMP	0	0.0	0	0.0	0	0.0	3	17.6	13	76.5
SO, YOU'VE GOT A GREAT IDEA	0	0.0	0	0.0	0	0.0	1	8.3	11	91.7
START A PROFITABLE GREETING CARD BUSINESS	0	0.0	0	0.0	0	0.0	1	20.0	4	80.0
WORK AFTER RETIREMENT	0	0.0	0	0.0	0	0.0	2	50.0	2	50.0
Financial Planning	n	%	n	%	n	%	n	%	n	%
FINANCIAL STRATEGIES FOR SUCCESSFUL RETIREMENT	0	0.0	0	0.0	1	3.1	8	25.0	23	71.9
REJUVENATE YOUR RETIREMENT	0	0.0	1	5.3	0	0.0	6	31.6	12	63.2

RETIREMENT PLANNING TODAY	0	0.0	0	0.0	0	0.0	4	14.3	24	85.7
Radio & TV Voice-over	n	%	n	%	n	%	n	%	n	%
RADIO & TV VOICE-OVER WORKSHOP	0	0.0	0	0.0	0	0.0	1	16.7	5	83.5

Rate your overall satisfaction with the instructor.										
	Very Dissatisfied		Dissatisfied		Neither Satisfied Nor Dissatisfied		Satisfied		Very Satisfied	
Communications	n	%	n	%	n	%	n	%	n	%
COMMUNICATE WITH DIFFICULT PEOPLE WITH TACT & SKILL	0	0.0	0	0.0	0	0.0	2	20.0	8	80.0
HOW TO DEAL WITH DISAGREEMENTS, CONFLICT & CONFRONTATION	0	0.0	0	0.0	0	0.0	1	12.5	7	87.5
PUBLIC SPEAKING BOOTCAMP	0	0.0	0	0.0	0	0.0	4	21.1	15	78.9
THE LAST VOCABULARY CLASS YOU'LL EVER NEED	0	0.0	0	0.0	0	0.0	1	7.1	13	92.9
Entrepreneurship	n	%	n	%	n	%	n	%	n	%
25 HOT HOME BASED BUSINESSES TO START FOR UNDER \$1,000	0	0.0	0	0.0	1	3.7	9	33.3	17	63.0
BOOKSTORE 201: CLASSICS - YESTERDAY'S BEST SELLERS	0	0.0	0	0.0	0	0.0	0	0.0	4	100.0
BOOKSTORE 202: EROTICA-INK ON THE BODY	0	0.0	0	0.0	0	0.0	0	0.0	2	100.0
BREAK INTRO IMPORT/EXPORT	0	0.0	0	0.0	0	0.0	2	25.0	6	75.0
GET PAID TO SHOP AND RUN ERRANDS	0	0.0	0	0.0	0	0.0	4	66.7	2	33.3
HOW TO START A PROFITABLE CRAFTS BUSINESS (CRAFTS INTO CASH)	0	0.0	0	0.0	0	0.0	0	0.0	7	100.0
MAKE REAL MONEY AS A SOCIAL MEDIA MANAGER	0	0.0	0	0.0	0	0.0	1	12.5	7	87.5
PROMOTE YOUR BUSINESS USING BLOGS & SOCIAL MEDIA	1	6.3	0	0.0	0	0.0	2	12.5	13	81.3
SELL YOUR STUFF ON EBAY	0	0.0	0	0.0	0	0.0	0	0.0	3	100.0
SMALL BUSINESS SUCCESS BOOT CAMP	1	5.9	0	0.0	0	0.0	1	5.9	15	88.2
SO, YOU'VE GOT A GREAT IDEA	0	0.0	0	0.0	0	0.0	0	0.0	12	100.0
START A PROFITABLE GREETING CARD BUSINESS	0	0.0	0	0.0	0	0.0	0	0.0	5	100.0
WORK AFTER RETIREMENT	0	0.0	0	0.0	0	0.0	3	75.0	1	25.0
Financial Planning	n	%	n	%	n	%	n	%	N	%

FINANCIAL STRATEGIES FOR SUCCESSFUL RETIREMENT	0	0.0	0	0.0	0	0.0	7	21.9	25	78.1
REJUVENATE YOUR RETIREMENT	0	0.0	0	0.0	1	5.3	4	21.1	14	73.7
RETIREMENT PLANNING TODAY	0	0.0	0	0.0	0	0.0	3	10.7	25	89.3
Radio & TV Voice-over	n	%	n	%	n	%	n	%	n	%
RADIO & TV VOICE-OVER WORKSHOP	0	0.0	0	0.0	0	0.0	1	16.7	5	83.3

Did the course meet your expectations?				
	Yes		No	
Communications	n	%	n	%
COMMUNICATE WITH DIFFICULT PEOPLE WITH TACT & SKILL	9	90.0	1	10.0
HOW TO DEAL WITH DISAGREEMENTS, CONFLICT & CONFRONTATION	8	100.0	0	0.0
PUBLIC SPEAKING BOOTCAMP	16	84.2	3	15.8
THE LAST VOCABULARY CLASS YOU'LL EVER NEED	14	100.0	0	0.0
Entrepreneurship	n	%	n	%
25 HOT HOME BASED BUSINESSES TO START FOR UNDER \$1,000	23	95.8	1	4.2
BOOKSTORE 201: CLASSICS - YESTERDAY'S BEST SELLERS	4	100.0	0	0.0
BOOKSTORE 202: EROTICA-INK ON THE BODY	2	100.0	0	0.0
BREAK INTRO IMPORT/EXPORT	7	100.0	0	0.0
GET PAID TO SHOP AND RUN ERRANDS	5	100.0	0	0.0
HOW TO START A PROFITABLE CRAFTS BUSINESS (CRAFTS INTO CASH)	7	100.0	0	0.0
MAKE REAL MONEY AS A SOCIAL MEDIA MANAGER	8	100.0	0	0.0
PROMOTE YOUR BUSINESS USING BLOGS & SOCIAL MEDIA	16	100.0	0	0.0
SELL YOUR STUFF ON EBAY	3	100.0	0	0.0
SMALL BUSINESS SUCCESS BOOT CAMP	17	100.0	0	0.0
SO, YOU'VE GOT A GREAT IDEA	12	100.0	0	0.0
START A PROFITABLE GREETING CARD BUSINESS	5	100.0	0	0.0
WORK AFTER RETIREMENT	4	100.0	0	0.0
Financial Planning	n	%	n	%
FINANCIAL STRATEGIES FOR SUCCESSFUL RETIREMENT	31	100.0	0	0.0
REJUVENATE YOUR RETIREMENT	17	94.4	1	5.6

RETIREMENT PLANNING TODAY	27	100.0	0	0.0
Radio & TV Voice-over	n	%	n	%
RADIO & TV VOICE-OVER WORKSHOP	6	100.0	0	0.0

Certificate Programs: Business & Industry

Rate your overall satisfaction with the course.										
	Very Dissatisfied		Dissatisfied		Neither Satisfied Nor Dissatisfied		Satisfied		Very Satisfied	
	n	%	n	%	n	%	n	%	n	%
Animal Massage & Care Provider	n	%	n	%	n	%	n	%	n	%
ANIMAL MASSAGE & CARE PROVIDER (AMCP) CERT	0	0.0	0	0.0	0	0.0	0	0.0	2	100.0
PET FIRST AID & CPR (FOR PET OWNERS)	0	0.0	0	0.0	0	0.0	1	11.1	8	88.9
Fashion Design	n	%	n	%	n	%	n	%	n	%
BASIC SEWING	0	0.0	0	0.0	0	0.0	3	27.3	8	72.7
FASHION ILLUSTRATION & DESIGN	0	0.0	0	0.0	0	0.0	8	66.7	4	33.3
Human Resource Management	n	%	n	%	n	%	n	%	n	%
COMMUNICATION STRATEGIES: DEALING WITH PROBLEM EMPLOYEES	0	0.0	0	0.0	0	0.0	3	50.0	3	50.0
ESSENTIALS OF HR MANAGEMENT	1	6.7	0	0.0	0	0.0	4	26.7	10	66.7
NEVADA EMPLOYMENT LAW I	0	0.0	0	0.0	0	0.0	8	33.3	16	66.7
NEVADA EMPLOYMENT LAW II	0	0.0	0	0.0	0	0.0	0	0.0	7	100.0
WORKPLACE INVESTIGATIONS: A TOOLKIT FOR PRACTICAL WORKPLACE	0	0.0	0	0.0	0	0.0	2	18.2	9	81.8
PHR/SPHR Certification Preparation	n	%	n	%	n	%	n	%	n	%
PHR/SPHR CERTIFICATION PREPARATION	0	0.0	0	0.0	0	0.0	1	33.3	2	66.7
Public Relations Skills	n	%	n	%	n	%	n	%	n	%
CRISIS COMMUNICATION	0	0.0	0	0.0	2	33.3	4	66.7	0	0.0
FUNDAMENTALS OF PUBLIC RELATIONS	0	0.0	0	0.0	0	0.0	0	0.0	6	100.0
SOCIAL MEDIA FOR COMMUNICATION STRATEGY	0	0.0	0	0.0	1	11.1	6	66.7	2	22.2
Non-Profit Management	n	%	n	%	n	%	n	%	n	%
A NONPROFIT BOARD'S ROLE AND RESPONSIBILITY TO ITS AGENCY AND THE COMMUNITY	0	0.0	0	0.0	1	2.8	7	19.4	28	77.8
RESPONSIBLE FUNDRAISING	0	0.0	0	0.0	0	0.0	1	6.3	15	93.8
SIMPLY AN INTRODUCTION TO THE NONPROFIT SECTOR	0	0.0	0	0.0	1	4.2	7	29.2	16	66.7

SPREADING THE WORD - HAVING AN EFFECTIVE MARKETING STRATEGY	0	0.0	1	6.3	0	0.0	5	31.3	10	62.5
Protective Services Professional	n	%	n	%	n	%	n	%	n	%
PROTECTIVE SERVICES PROFESSIONAL CERTIFICATION	0	0.0	0	0.0	0	0.0	0	0.0	17	100.0
Operational Excellence	n	%	n	%	n	%	n	%	n	%
ANALYZING AND IMPROVING OFFICE AND SERVICE OPERATIONS	0	0.0	0	0.0	0	0.0	2	22.2	7	77.8
MASTER CLINIC ON SOLVING TOUGH PROBLEMS	0	0.0	0	0.0	0	0.0	1	20.0	4	80.0
PROCESS MAPPING & PROCESS IMPROVEMENT	0	0.0	0	0.0	0	0.0	1	12.5	7	87.5
PROCESS METRICS, MANAGEMENT & CONTROLS	0	0.0	0	0.0	0	0.0	3	37.5	5	62.5

Rate your overall satisfaction with the instructor.										
	Very Dissatisfied		Dissatisfied		Neither Satisfied Nor Dissatisfied		Satisfied		Very Satisfied	
	n	%	n	%	n	%	n	%	n	%
Animal Massage & Care Provider	n	%	n	%	n	%	n	%	n	%
ANIMAL MASSAGE & CARE PROVIDER (AMCP) CERT	0	0.0	0	0.0	0	0.0	0	0.0	2	100.0
PET FIRST AID & CPR (FOR PET OWNERS)	0	0.0	0	0.0	0	0.0	0	0.0	9	100.0
Fashion Design	n	%	n	%	n	%	n	%	n	%
BASIC SEWING	0	0.0	0	0.0	0	0.0	2	18.2	9	81.8
FASHION ILLUSTRATION & DESIGN	0	0.0	0	0.0	0	0.0	3	25.0	9	75.0
Human Resource Management	n	%	n	%	n	%	n	%	n	%
COMMUNICATION STRATEGIES: DEALING WITH PROBLEM EMPLOYEES	0	0.0	0	0.0	0	0.0	3	50.0	3	50.0
ESSENTIALS OF HR MANAGEMENT	1	6.7	0	0.0	0	0.0	3	20.0	11	73.3
NEVADA EMPLOYMENT LAW I	0	0.0	0	0.0	0	0.0	6	25.0	18	75.0
NEVADA EMPLOYMENT LAW II	0	0.0	0	0.0	0	0.0	0	0.0	7	100.0
WORKPLACE INVESTIGATIONS: A TOOLKIT FOR PRACTICAL WORKPLACE	0	0.0	0	0.0	0	0.0	0	0.0	11	100.0
PHR/SPHR Certification Preparation	n	%	n	%	n	%	n	%	n	%
PHR/SPHR CERTIFICATION PREPARATION	0	0.0	0	0.0	0	0.0	1	33.3	2	66.7
Public Relations Skills	n	%	n	%	n	%	n	%	n	%

CRISIS COMMUNICATION	0	0.0	0	0.0	1	16.7	5	83.3	0	0.0
FUNDAMENTALS OF PUBLIC RELATIONS	0	0.0	0	0.0	0	0.0	0	0.0	6	100.0
SOCIAL MEDIA FOR COMMUNICATION STRATEGY	0	0.0	0	0.0	1	11.1	6	66.7	2	22.2
Non-Profit Management	n	%	n	%	n	%	n	%	n	%
A NONPROFIT BOARD'S ROLE AND RESPONSIBILITY TO ITS AGENCY AND THE COMMUNITY	0	0.0	0	0.0	0	0.0	5	13.9	31	86.1
RESPONSIBLE FUNDRAISING	0	0.0	0	0.0	0	0.0	3	18.8	13	81.3
SIMPLY AN INTRODUCTION TO THE NONPROFIT SECTOR	0	0.0	0	0.0	2	8.3	5	20.8	17	70.8
SPREADING THE WORD - HAVING AN EFFECTIVE MARKETING STRATEGY	0	0.0	1	6.3	0	0.0	3	18.8	12	75.0
Protective Services Professional	n	%	n	%	n	%	n	%	n	%
PROTECTIVE SERVICES PROFESSIONAL CERTIFICATION	0	0.0	0	0.0	0	0.0	0	0.0	14	100.0
Operational Excellence	n	%	n	%	n	%	n	%	n	%
ANALYZING AND IMPROVING OFFICE AND SERVICE OPERATIONS	0	0.0	0	0.0	0	0.0	1	11.1	8	88.9
MASTER CLINIC ON SOLVING TOUGH PROBLEMS	0	0.0	0	0.0	0	0.0	1	20.0	4	80.0
PROCESS MAPPING & PROCESS IMPROVEMENT	0	0.0	0	0.0	0	0.0	1	12.5	7	87.5
PROCESS METRICS, MANAGEMENT & CONTROLS	0	0.0	0	0.0	0	0.0	3	37.5	5	62.5

Did the course meet your expectations?				
	Yes		No	
	n	%	n	%
Animal Massage & Care Provider				
ANIMAL MASSAGE & CARE PROVIDER (AMCP) CERT	2	100.0	0	0.0
PET FIRST AID & CPR (FOR PET OWNERS)	9	100.0	0	0.0
Fashion Design	n	%	n	%
BASIC SEWING	11	100.0	0	0.0
FASHION ILLUSTRATION & DESIGN	12	100.0	0	0.0
Human Resource Management	n	%	n	%
COMMUNICATION STRATEGIES: DEALING WITH PROBLEM EMPLOYEES	6	100.0	0	0.0

ESSENTIALS OF HR MANAGEMENT	14	93.3	1	6.7
NEVADA EMPLOYMENT LAW I	24	100.0	0	0.0
NEVADA EMPLOYMENT LAW II	7	100.0	0	0.0
WORKPLACE INVESTIGATIONS: A TOOLKIT FOR PRACTICAL WORKPLACE	11	100.0	0	0.0
PHR/SPHR Certification Preparation	n	%	n	%
PHR/SPHR CERTIFICATION PREPARATION	3	100.0	0	0.0
Public Relations Skills	n	%	n	%
CRISIS COMMUNICATION	4	80.0	1	20.0
FUNDAMENTALS OF PUBLIC RELATIONS	6	100.0	0	0.0
SOCIAL MEDIA FOR COMMUNICATION STRATEGY	8	88.1	1	11.1
Non-Profit Management	n	%	n	%
A NONPROFIT BOARD'S ROLE AND RESPONSIBILITY TO ITS AGENCY AND THE COMMUNITY	34	97.1	1	2.9
RESPONSIBLE FUNDRAISING	16	100.0	0	0.0
SIMPLY AN INTRODUCTION TO THE NONPROFIT SECTOR	23	100.0	0	0.0
SPREADING THE WORD - HAVING AN EFFECTIVE MARKETING STRATEGY	15	100.0	0	0.0
Protective Services Professional	n	%	n	%
PROTECTIVE SERVICES PROFESSIONAL CERTIFICATION	14	100.0	0	0.0
Operational Excellence	n	%	n	%
ANALYZING AND IMPROVING OFFICE AND SERVICE OPERATIONS	9	100.0	0	0.0
MASTER CLINIC ON SOLVING TOUGH PROBLEMS	5	100.0	0	0.0
PROCESS MAPPING & PROCESS IMPROVEMENT	8	100.0	0	0.0
PROCESS METRICS, MANAGEMENT & CONTROLS	8	100.0	0	0.0

Certificate Programs: Computers & Technology

Rate your overall satisfaction with the course.										
	Very Dissatisfied		Dissatisfied		Neither Satisfied Nor Dissatisfied		Satisfied		Very Satisfied	
	n	%	n	%	n	%	n	%	n	%
Microsoft Office	n	%	n	%	n	%	n	%	n	%
ACCESS 2010 LEVEL I	0	0.0	0	0.0	1	10.0	5	50.0	4	40.0
EXCEL 2010 - LEVEL I	0	0.0	0	0.0	0	0.0	3	30.0	7	70.0
Internet Design & Technology	n	%	n	%	n	%	n	%	n	%
ADOBE ILLUSTRATOR CS6 - LEVEL I	0	0.0	0	0.0	0	0.0	1	16.7	5	83.3
ADOBE ILLUSTRATOR CS6 - LEVEL II	0	0.0	0	0.0	0	0.0	1	33.3	2	66.7
ADOBE INDESIGN CS6 - LEVEL I	0	0.0	0	0.0	0	0.0	1	16.7	5	83.3
ADOBE PHOTOSHOP CS6 - LEVEL I	0	0.0	0	0.0	0	0.0	4	66.7	2	33.3
ADOBE PHOTOSHOP CS6 - LEVEL II	1	25.0	0	0.0	0	0.0	1	25.0	2	50.0
CASCADING STYLE SHEETS (CSS)	0	0.0	0	0.0	0	0.0	1	20.0	4	80.0
HTML - LEVEL I	0	0.0	0	0.0	0	0.0	4	30.8	9	69.2
HTML - LEVEL II	0	0.0	0	0.0	0	0.0	2	22.2	7	77.8
PROGRAM FINAL: PUTTING IT ALL TOGETHER	0	0.0	0	0.0	0	0.0	1	50.0	1	50.0
SEARCH ENGINE OPTIMIZATION & ONLINE MARKETING	0	0.0	0	0.0	0	0.0	2	33.3	4	66.7

Rate your overall satisfaction with the instructor.										
	Very Dissatisfied		Dissatisfied		Neither Satisfied Nor Dissatisfied		Satisfied		Very Satisfied	
	n	%	n	%	n	%	n	%	n	%
Microsoft Office										
ACCESS 2010 LEVEL I	0	0.0	0	0.0	0	0.0	4	40.0	6	60.0
EXCEL 2010 - LEVEL I	0	0.0	0	0.0	0	0.0	2	20.0	8	80.0
Internet Design & Technology										
ADOBE ILLUSTRATOR CS6 - LEVEL I	0	0.0	0	0.0	0	0.0	1	16.7	5	83.3
ADOBE ILLUSTRATOR CS6 - LEVEL II	0	0.0	0	0.0	0	0.0	1	33.3	2	66.7
ADOBE INDESIGN CS6 - LEVEL I	0	0.0	0	0.0	0	0.0	2	33.3	4	66.7
ADOBE PHOTOSHOP CS6 - LEVEL I	0	0.0	0	0.0	0	0.0	3	50.0	3	50.0
ADOBE PHOTOSHOP CS6 - LEVEL II	0	0.0	0	0.0	0	0.0	1	25.0	3	75.0
CASCADING STYLE SHEETS (CSS)	0	0.0	0	0.0	0	0.0	1	20.0	4	80.0
HTML - LEVEL I	0	0.0	0	0.0	0	0.0	3	23.1	10	76.9
HTML - LEVEL II	0	0.0	0	0.0	0	0.0	1	11.1	8	88.9
PROGRAM FINAL: PUTTING IT ALL TOGETHER	0	0.0	0	0.0	0	0.0	1	50.0	1	50.0
SEARCH ENGINE OPTIMIZATION & ONLINE MARKETING	0	0.0	0	0.0	0	0.0	2	33.3	4	66.7

Did the course meet your expectations?				
	Yes		No	
	n	%	n	%
Microsoft Office				
ACCESS 2010 LEVEL I	10	100.0	0	0.0
EXCEL 2010 - LEVEL I	9	90.0	1	10.0
Internet Design & Technology				
ADOBE ILLUSTRATOR CS6 - LEVEL I	5	83.3	1	16.7
ADOBE ILLUSTRATOR CS6 - LEVEL II	3	100.0	0	0.0
ADOBE INDESIGN CS6 - LEVEL I	6	100.0	0	0.0
ADOBE PHOTOSHOP CS6 - LEVEL I	6	100.0	0	0.0
ADOBE PHOTOSHOP CS6 - LEVEL II	4	100.0	0	0.0
CASCADING STYLE SHEETS (CSS)	5	100.0	0	0.0
HTML - LEVEL I	12	92.3	1	7.7

HTML - LEVEL II	9	100.0	0	0.0
PROGRAM FINAL: PUTTING IT ALL TOGETHER	2	100.0	0	0.0
SEARCH ENGINE OPTIMIZATION & ONLINE MARKETING	6	100.0	0	0.0

Certificate Programs: Legal

Rate your overall satisfaction with the course.										
	Very Dissatisfied		Dissatisfied		Neither Satisfied Nor Dissatisfied		Satisfied		Very Satisfied	
	n	%	n	%	n	%	n	%	n	%
Cooperative Parenting										
COOPERATIVE PARENTING	0	0.0	0	0.0	1	7.7	2	15.4	10	76.9

Rate your overall satisfaction with the instructor.										
	Very Dissatisfied		Dissatisfied		Neither Satisfied Nor Dissatisfied		Satisfied		Very Satisfied	
	n	%	n	%	n	%	n	%	n	%
Cooperative Parenting										
COOPERATIVE PARENTING	0	0.0	0	0.0	0	0.0	2	15.4	11	84.6

Did the course meet your expectations?				
	Yes		No	
	n	%	n	%
Cooperative Parenting				
COOPERATIVE PARENTING	12	92.3	1	7.7

Health & Fitness

Rate your overall satisfaction with the course.										
	Very Dissatisfied		Dissatisfied		Neither Satisfied Nor Dissatisfied		Satisfied		Very Satisfied	
	n	%	n	%	n	%	n	%	n	%
CPR/AED, First Aid	n	%	n	%	n	%	n	%	n	%
CPR/AED & FIRST AID ADULT & CHILD	0	0.0	0	0.0	0	0.0	2	11.8	15	88.2
Dance	n	%	n	%	n	%	n	%	n	%
BE MOVED	0	0.0	0	0.0	0	0.0	1	10.0	9	90.0
Sports & Wellness	n	%	n	%	n	%	n	%	n	%
YOGA: MIXED LEVEL	0	0.0	0	0.0	0	0.0	0	0.0	11	100.0

Rate your overall satisfaction with the instructor.										
	Very Dissatisfied		Dissatisfied		Neither Satisfied Nor Dissatisfied		Satisfied		Very Satisfied	
	n	%	n	%	n	%	n	%	n	%
CPR/AED, First Aid	n	%	n	%	n	%	n	%	n	%
CPR/AED & FIRST AID ADULT & CHILD	0	0.0	0	0.0	0	0.0	0	0.0	17	100.0
Dance	n	%	n	%	n	%	n	%	n	%
BE MOVED	0	0.0	0	0.0	0	0.0	0	0.0	10	100.0
Sports & Wellness	n	%	n	%	n	%	n	%	n	%
YOGA: MIXED LEVEL	0	0.0	0	0.0	0	0.0	0	0.0	11	100.0

Did the course meet your expectations?				
	Yes		No	
	n	%	n	%
CPR/AED, First Aid	n	%	n	%
CPR/AED & FIRST AID ADULT & CHILD	17	100.0	0	0.0
Dance	n	%	n	%
BE MOVED	10	100.0	0	0.0
Sports & Wellness	n	%	n	%
YOGA: MIXED LEVEL	11	100.0	0	0.0

Language Arts

Rate your overall satisfaction with the course.										
	Very Dissatisfied		Dissatisfied		Neither Satisfied Nor Dissatisfied		Satisfied		Very Satisfied	
	n	%	n	%	n	%	n	%	n	%
English as a Second Language (ESL)	n	%	n	%	n	%	n	%	n	%
ACCENT REDUCTION FOR INTERNATIONAL PROFESSIONALS	0	0.0	0	0.0	0	0.0	0	0.0	5	100.0
ESL (ENGLISH AS A SECOND LANGUAGE) ACCELERATED	0	0.0	0	0.0	1	11.1	0	0.0	8	88.9
ESL (ENGLISH AS A SECOND LANGUAGE) BASIC	1	11.1	0	0.0	1	11.1	1	11.1	6	66.7
ESL (ENGLISH AS A SECOND LANGUAGE) INTERMEDIATE	0	0.0	0	0.0	0	0.0	4	44.4	5	55.6
Foreign Languages	n	%	n	%	n	%	n	%	n	%
CHINESE - BEGINNING LEVEL	0	0.0	0	0.0	0	0.0	0	0.0	2	100.0
FRENCH - BEGINNING LEVEL	0	0.0	0	0.0	0	0.0	0	0.0	3	100.0
FRENCH: INTERMEDIATE LEVEL CONVERSATION	0	0.0	0	0.0	0	0.0	0	0.0	8	100.0
ITALIAN - BEGINNING LEVEL	0	0.0	0	0.0	0	0.0	0	0.0	3	100.0
SPANISH - BEGINNING LEVEL	0	0.0	0	0.0	0	0.0	2	20.0	8	80.0
SPANISH - CONTINUING LEVEL CONVERSATION	0	0.0	0	0.0	0	0.0	0	0.0	6	100.0
SPANISH: INTERMEDIATE LEVEL CONVERSATION II	0	0.0	0	0.0	0	0.0	2	25.0	6	75.0
Writing	n	%	n	%	n	%	n	%	n	%
EDITING & PROOFREADING YOUR WORK	0	0.0	0	0.0	0	0.0	1	25.0	3	75.0
WRITING & PUBLISHING YOUR FIRST BOOK (OR 7TH)	0	0.0	0	0.0	0	0.0	1	12.5	7	87.5
Reading	n	%	n	%	n	%	n	%	n	%
HIGH DEFINITION READING & LEARNING	0	0.0	0	0.0	0	0.0	2	50.0	2	50.0

Rate your overall satisfaction with the instructor.										
	Very Dissatisfied		Dissatisfied		Neither Satisfied Nor Dissatisfied		Satisfied		Very Satisfied	
	n	%	n	%	n	%	n	%	n	%
English as a Second Language (ESL)	n	%	n	%	n	%	n	%	n	%
ACCENT REDUCTION FOR INTERNATIONAL PROFESSIONALS	0	0.0	0	0.0	0	0.0	0	0.0	5	100.0
ESL (ENGLISH AS A SECOND LANGUAGE) ACCELERATED	0	0.0	0	0.0	0	0.0	1	11.1	8	88.9
ESL (ENGLISH AS A SECOND LANGUAGE) BASIC	1	10.0	0	0.0	1	10.0	1	10.0	7	70.0
ESL (ENGLISH AS A SECOND LANGUAGE) INTERMEDIATE	0	0.0	0	0.0	0	0.0	1	11.1	8	88.9
Foreign Languages	n	%	n	%	n	%	n	%	n	%
CHINESE - BEGINNING LEVEL	0	0.0	0	0.0	0	0.0	0	0.0	2	100.0
FRENCH - BEGINNING LEVEL	0	0.0	0	0.0	0	0.0	0	0.0	3	100.0
FRENCH: INTERMEDIATE LEVEL CONVERSATION	0	0.0	0	0.0	0	0.0	0	0.0	8	100.0
ITALIAN - BEGINNING LEVEL	0	0.0	0	0.0	0	0.0	0	0.0	3	100.0
SPANISH - BEGINNING LEVEL	0	0.0	0	0.0	0	0.0	0	0.0	10	100.0
SPANISH - CONTINUING LEVEL CONVERSATION	0	0.0	0	0.0	0	0.0	0	0.0	6	100.0
SPANISH: INTERMEDIATE LEVEL CONVERSATION II	0	0.0	0	0.0	0	0.0	2	25.0	6	75.0
Writing	n	%	n	%	n	%	n	%	n	%
EDITING & PROOFREADING YOUR WORK	0	0.0	0	0.0	0	0.0	1	25.0	3	75.0
WRITING & PUBLISHING YOUR FIRST BOOK (OR 7TH)	0	0.0	0	0.0	0	0.0	1	12.5	7	87.5
Reading	n	%	n	%	n	%	n	%	n	%
HIGH DEFINITION READING & LEARNING	0	0.0	0	0.0	0	0.0	1	25.0	3	75.0

Did the course meet your expectations?				
	Yes		No	
	n	%	n	%
English as a Second Language (ESL)				
ACCENT REDUCTION FOR INTERNATIONAL PROFESSIONALS	5	100.0	0	0.0
ESL (ENGLISH AS A SECOND LANGUAGE) ACCELERATED	9	100.0	0	0.0
ESL (ENGLISH AS A SECOND LANGUAGE) BASIC	8	100.0	1	11.1
ESL (ENGLISH AS A SECOND LANGUAGE) INTERMEDIATE	8	100.0	1	11.1
Foreign Languages	n	%	n	%
CHINESE - BEGINNING LEVEL	2	100.0	0	0.0
FRENCH - BEGINNING LEVEL	3	100.0	0	0.0
FRENCH: INTERMEDIATE LEVEL CONVERSATION	8	100.0	0	0.0
ITALIAN - BEGINNING LEVEL	3	100.0	0	0.0
SPANISH - BEGINNING LEVEL	10	100.0	0	0.0
SPANISH - CONTINUING LEVEL CONVERSATION	6	100.0	0	0.0
SPANISH: INTERMEDIATE LEVEL CONVERSATION II	8	100.0	0	0.0
Writing	n	%	n	%
EDITING & PROOFREADING YOUR WORK	4	100.0	0	0.0
WRITING & PUBLISHING YOUR FIRST BOOK (OR 7TH)	8	100.0	0	0.0
Reading	n	%	n	%
HIGH DEFINITION READING & LEARNING	4	100.0	0	0.0

Leisure Activities

Rate your overall satisfaction with the course.										
	Very Dissatisfied		Dissatisfied		Neither Satisfied Nor Dissatisfied		Satisfied		Very Satisfied	
	n	%	n	%	n	%	n	%	n	%
Arts & Crafts	n	%	n	%	n	%	n	%	n	%
ACRYLICS: INTRODUCTION	0	0.0	0	0.0	0	0.0	1	20.0	4	80.0
BASIC WOODWORKING	0	0.0	0	0.0	0	0.0	1	5.6	17	94.4
DRAWING FOR BEGINNERS	0	0.0	0	0.0	1	8.3	8	66.7	3	25.0
FACE FIRST-INTRODUCTION TO PORTRAITS	0	0.0	0	0.0	0	0.0	0	0.0	13	100.0
MIXED-MEDIA COLLAGE	0	0.0	0	0.0	0	0.0	0	0.0	2	100.0
ORNAMENT PAINTING WORKSHOP	0	0.0	0	0.0	0	0.0	0	0.0	2	100.0
STONE CARVING	0	0.0	0	0.0	0	0.0	0	0.0	4	100.0
WATERCOLOR BASICS	0	0.0	0	0.0	1	7.7	0	0.0	12	92.3
WATERCOLOR BASICS CONTINUED	0	0.0	0	0.0	0	0.0	1	11.1	8	88.9
WOODWORKING: TABLE MAKING	0	0.0	0	0.0	0	0.0	2	16.7	9	75.0
Exploring & Travel	n	%	n	%	n	%	n	%	n	%
ANTARCTICA	0	0.0	0	0.0	0	0.0	1	33.3	2	66.7
ARCHITECTURAL TOUR OF LOS ANGELES	1	10.0	0	0.0	0	0.0	1	10.0	8	80.0
THE NAPA EXPERIENCE!	0	0.0	0	0.0	0	0.0	0	0.0	6	100.0
Food & Beverage	n	%	n	%	n	%	n	%	n	%
CHAMPAGNES & SPARKLING WINES AROUND THE WORLD	0	0.0	0	0.0	0	0.0	0	0.0	8	100.0
HEARTY SOUPS & STEWS	0	0.0	0	0.0	0	0.0	3	23.1	10	76.9
HERBS & SPICES WORKSHOP	0	0.0	1	7.7	0	0.0	2	15.4	10	76.9
PASTA & SAUCES	0	0.0	0	0.0	0	0.0	0	0.0	11	100.0
STIR-FRY MADE EASY	0	0.0	0	0.0	0	0.0	0	0.0	10	100.0
SUSHI & SAKE BASICS	0	0.0	0	0.0	0	0.0	7	53.8	6	46.2
THE APPELLATION OF CALIFORNIA WINE	0	0.0	0	0.0	0	0.0	0	0.0	7	100.0
WINES & CHEESES OF THE WORLD	0	0.0	0	0.0	0	0.0	1	16.7	5	83.3
Home & Gardening	n	%	n	%	n	%	n	%	n	%
CONTAINER GARDENING FOR LAS VEGAS	0	0.0	0	0.0	0	0.0	0	0.0	5	100.0
ENJOY FOUR SEASONS OF COLOR AND	0	0.0	0	0.0	0	0.0	0	0.0	10	100.0

FRAGRANCE RIGHT OUTSIDE YOUR DOOR										
GROWING FALL AND WINTER VEGETABLES	0	0.0	0	0.0	0	0.0	1	8.3	11	91.7
Music	n	%	n	%	n	%	n	%	n	%
BEGINNING GUITAR	0	0.0	0	0.0	0	0.0	1	11.1	8	88.9
Pet Training	n	%	n	%	n	%	n	%	n	%
CANINE GOOD CITIZEN	0	0.0	0	0.0	0	0.0	2	33.3	4	66.7
DOG OBEDIENCE TRAINING, BASIC	0	0.0	0	0.0	0	0.0	2	33.3	4	66.7
Photography	n	%	n	%	n	%	n	%	n	%
DIGITAL CAMERA BASICS I	0	0.0	0	0.0	0	0.0	2	12.5	14	87.5
DIGITAL CAMERA BASICS II	0	0.0	0	0.0	0	0.0	1	14.3	6	85.7
DIGITAL CAMERA BASICS III (FOCAL LENGTHS & FILTERS)	0	0.0	0	0.0	0	0.0	1	16.7	5	83.3
PHOTOGRAPHY-TAKING BETTER PHOTOS	0	0.0	0	0.0	0	0.0	2	40.0	3	60.0
PHOTOGRAPHY: FOUNDATIONS OF LOCATION LIGHTING	0	0.0	0	0.0	0	0.0	0	0.0	4	100.0

Rate your overall satisfaction with the instructor.										
	Very Dissatisfied		Dissatisfied		Neither Satisfied Nor Dissatisfied		Satisfied		Very Satisfied	
	n	%	n	%	n	%	n	%	n	%
Arts & Crafts	n	%	n	%	n	%	n	%	n	%
ACRYLICS: INTRODUCTION	0	0.0	0	0.0	0	0.0	1	20.0	4	80.0
BASIC WOODWORKING	0	0.0	0	0.0	0	0.0	1	5.6	17	94.4
DRAWING FOR BEGINNERS	0	0.0	1	8.3	1	8.3	4	33.3	6	50.0
FACE FIRST-INTRODUCTION TO PORTRAITS	0	0.0	0	0.0	0	0.0	0	0.0	13	100.0
MIXED-MEDIA COLLAGE	0	0.0	0	0.0	0	0.0	0	0.0	2	100.0
ORNAMENT PAINTING WORKSHOP	0	0.0	0	0.0	0	0.0	0	0.0	2	100.0
STONE CARVING	0	0.0	0	0.0	0	0.0	0	0.0	4	100.0
WATERCOLOR BASICS	0	0.0	0	0.0	1	7.7	0	0.0	12	92.3
WATERCOLOR BASICS CONTINUED	0	0.0	0	0.0	0	0.0	1	11.1	8	88.9
WOODWORKING: TABLE MAKING	0	0.0	0	0.0	1	8.3	2	16.7	9	75.0
Exploring & Travel	n	%	n	%	n	%	n	%	n	%
ANTARCTICA	0	0.0	0	0.0	0	0.0	1	33.3	2	66.7

ARCHITECTURAL TOUR OF LOS ANGELES	1	10.0	0	0.0	0	0.0	0	0.0	9	90.0
THE NAPA EXPERIENCE!	0	0.0	0	0.0	0	0.0	0	0.0	6	100.0
Food & Beverage	n	%	n	%	n	%	n	%	n	%
CHAMPAGNES & SPARKLING WINES AROUND THE WORLD	0	0.0	0	0.0	0	0.0	0	0.0	8	100.0
HEARTY SOUPS & STEWS	0	0.0	0	0.0	0	0.0	3	23.1	10	76.9
HERBS & SPICES WORKSHOP	0	0.0	0	0.0	1	7.7	1	7.7	11	84.6
PASTA & SAUCES	0	0.0	0	0.0	0	0.0	0	0.0	11	100.0
STIR-FRY MADE EASY	0	0.0	0	0.0	0	0.0	0	0.0	10	100.0
SUSHI & SAKE BASICS	0	0.0	0	0.0	0	0.0	6	46.2	7	53.8
THE APPELLATION OF CALIFORNIA WINE	0	0.0	0	0.0	0	0.0	0	0.0	7	100.0
WINES & CHEESES OF THE WORLD	0	0.0	0	0.0	0	0.0	1	16.7	5	83.3
Home & Gardening	n	%	n	%	n	%	n	%	n	%
CONTAINER GARDENING FOR LAS VEGAS	0	0.0	0	0.0	0	0.0	0	0.0	5	100.0
ENJOY FOUR SEASONS OF COLOR AND FRAGRANCE RIGHT OUTSIDE YOUR DOOR	0	0.0	0	0.0	0	0.0	0	0.0	10	100.0
GROWING FALL AND WINTER VEGETABLES	0	0.0	0	0.0	0	0.0	0	0.0	13	100.0
Music	n	%	n	%	n	%	n	%	n	%
BEGINNING GUITAR	0	0.0	0	0.0	0	0.0	1	11.1	8	88.9
Pet Training	n	%	n	%	n	%	n	%	n	%
CANINE GOOD CITIZEN	0	0.0	0	0.0	0	0.0	2	33.3	4	66.7
DOG OBEDIENCE TRAINING, BASIC	0	0.0	0	0.0	0	0.0	2	33.3	4	66.7
Photography	n	%	n	%	n	%	n	%	n	%
DIGITAL CAMERA BASICS I	0	0.0	0	0.0	0	0.0	2	12.5	14	87.5
DIGITAL CAMERA BASICS II	0	0.0	0	0.0	0	0.0	0	0.0	7	100.0
DIGITAL CAMERA BASICS III (FOCAL LENGTHS & FILTERS)	0	0.0	0	0.0	0	0.0	0	0.0	6	100.0
PHOTOGRAPHY-TAKING BETTER PHOTOS	0	0.0	0	0.0	0	0.0	1	20.0	4	80.0
PHOTOGRAPHY: FOUNDATIONS OF LOCATION LIGHTING	0	0.0	0	0.0	0	0.0	0	0.0	4	100.0

Did the course meet your expectations?				
	Yes		No	
	n	%	n	%
Arts & Crafts				
ACRYLICS: INTRODUCTION	5	100.0	0	0.0
BASIC WOODWORKING	18	100.0	0	0.0
DRAWING FOR BEGINNERS	9	75.0	3	25.0
FACE FIRST-INTRODUCTION TO PORTRAITS	13	100.0	0	0.0
MIXED-MEDIA COLLAGE	2	100.0	0	0.0
ORNAMENT PAINTING WORKSHOP	2	100.0	0	0.0
STONE CARVING	4	100.0	0	0.0
WATERCOLOR BASICS	12	92.3	1	7.7
WATERCOLOR BASICS CONTINUED	9	100.0	0	0.0
WOODWORKING: TABLE MAKING	11	91.7	1	8.3
Exploring & Travel	n	%	n	%
ANTARCTICA	3	100.0	0	0.0
ARCHITECTURAL TOUR OF LOS ANGELES	10	100.0	0	0.0
THE NAPA EXPERIENCE!	6	100.0	0	0.0
Food & Beverage	n	%	n	%
CHAMPAGNES & SPARKLING WINES AROUND THE WORLD	8	100.0	0	0.0
HEARTY SOUPS & STEWS	13	100.0	0	0.0
HERBS & SPICES WORKSHOP	12	92.3	1	7.7
PASTA & SAUCES	11	100.0	0	0.0
STIR-FRY MADE EASY	10	100.0	0	0.0
SUSHI & SAKE BASICS	11	91.7	1	8.3
THE APPELLATION OF CALIFORNIA WINE	7	100.0	0	0.0
WINES & CHEESES OF THE WORLD	6	100.0	0	0.0
Home & Gardening	n	%	n	%
CONTAINER GARDENING FOR LAS VEGAS	5	100.0	0	0.0
ENJOY FOUR SEASONS OF COLOR AND FRAGRANCE RIGHT OUTSIDE YOUR DOOR	10	100.0	0	0.0
GROWING FALL AND WINTER VEGETABLES	13	100.0	0	0.0
Music	n	%	n	%
BEGINNING GUITAR	9	100.0	0	0.0

Pet Training	n	%	n	%
CANINE GOOD CITIZEN	6	100.0	0	0.0
DOG OBEDIENCE TRAINING, BASIC	6	100.0	0	0.0
Photography	n	%	n	%
DIGITAL CAMERA BASICS I	16	100.0	0	0.0
DIGITAL CAMERA BASICS II	7	100.0	0	0.0
DIGITAL CAMERA BASICS III (FOCAL LENGTHS & FILTERS)	6	100.0	0	0.0
PHOTOGRAPHY-TAKING BETTER PHOTOS	4	100.0	0	0.0
PHOTOGRAPHY: FOUNDATIONS OF LOCATION LIGHTING	4	100.0	0	0.0

Technology

Rate your overall satisfaction with the course.										
	Very Dissatisfied		Dissatisfied		Neither Satisfied Nor Dissatisfied		Satisfied		Very Satisfied	
	n	%	n	%	n	%	n	%	n	%
Home Computing										
COMPUTER BASICS	0	0.0	0	0.0	0	0.0	0	0.0	5	100.0
FACEBOOK FOR BUSINESS	0	0.0	0	0.0	2	18.2	6	54.5	3	27.3
FACEBOOK: GETTING CONNECTED	0	0.0	0	0.0	2	14.3	8	57.1	4	28.6
Mobile Devices										
iPAD: BASICS & BEYOND	0	0.0	0	0.0	0	0.0	1	16.7	5	83.3
SMART ABOUT SMART PHONES	0	0.0	0	0.0	1	12.5	1	12.5	6	75.0

Rate your overall satisfaction with the instructor.										
	Very Dissatisfied		Dissatisfied		Neither Satisfied Nor Dissatisfied		Satisfied		Very Satisfied	
	n	%	n	%	n	%	n	%	n	%
Home Computing										
COMPUTER BASICS	0	0.0	0	0.0	0	0.0	0	0.0	5	100.0
FACEBOOK FOR BUSINESS	0	0.0	0	0.0	2	18.2	5	45.5	4	36.4
FACEBOOK: GETTING CONNECTED	0	0.0	0	0.0	2	14.3	6	42.9	6	42.9
Mobile Devices										
iPAD: BASICS & BEYOND	0	0.0	0	0.0	0	0.0	1	16.7	5	83.3
SMART ABOUT SMART PHONES	0	0.0	0	0.0	1	12.5	1	12.5	6	75.0

Did the course meet your expectations?				
	Yes		No	
	n	%	n	%
Home Computing				
COMPUTER BASICS	5	100.0	0	0.0
FACEBOOK FOR BUSINESS	9	90.0	1	10.0
FACEBOOK: GETTING CONNECTED	12	85.7	2	14.3
Mobile Devices				
iPAD: BASICS & BEYOND	6	100.0	0	0.0

SMART ABOUT SMART PHONES	6	85.7	1	14.3
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Other Educational Opportunities: Outsmart the ACT/SAT Workshops

Rate your overall satisfaction with the course.										
	Very Dissatisfied		Dissatisfied		Neither Satisfied Nor Dissatisfied		Satisfied		Very Satisfied	
	n	%	n	%	n	%	n	%	n	%
OUTSMART THE ACT	0	0.0	0	0.0	0	0.0	4	44.4	5	55.6
OUTSMART THE SAT	0	0.0	0	0.0	1	4.2	9	37.5	14	58.3

Rate your overall satisfaction with the instructor.										
	Very Dissatisfied		Dissatisfied		Neither Satisfied Nor Dissatisfied		Satisfied		Very Satisfied	
	n	%	n	%	n	%	n	%	n	%
OUTSMART THE ACT	0	0.0	0	0.0	0	0.0	2	22.2	7	77.8
OUTSMART THE SAT	0	0.0	0	0.0	1	4.2	6	25.0	17	70.8

Did the course meet your expectations?				
	Yes		No	
	n	%	n	%
OUTSMART THE ACT	9	100.0	0	0.0
OUTSMART THE SAT	24	100.0	0	0.0

