

**SPRING 2015 Course Evaluation Results**

**Course category by catalog headings = Business & Finance: Communications, Course category by catalog headings- Subcat**

|        |  | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|--|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |  | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |  | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | COMMUNICATE WITH DIFFICULT PEOPLE WITH TACT & SKILL      | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 4         | 100.0%  | 0              | 0.0%    |
|        | HOW TO DEAL WITH DISAGREEMENTS, CONFLICT & CONFRONTATION | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 3         | 75.0%   | 1              | 25.0%   |
|        | PUBLIC SPEAKING BOOTCAMP                                 | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 5              | 100.0%  |

a. Course category by catalog headings = Business & Finance: Communications, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Business & Finance: Entrepreneurship, Course category by catalog headings- Subca**

|        |  | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|--|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |  | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |  | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | 25 HOT HOME-BASED BUSINESSES TO START FOR UNDER \$1,000      | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 6         | 31.6%   | 13             | 68.4%   |
|        | BREAK INTO THE IMPORT/EXPORT BUSINESS                        | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 3         | 37.5%   | 5              | 62.5%   |
|        | CAPITALIZE ON YOUR GREAT IDEA                                | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 4              | 100.0%  |
|        | CUSTOMER SERVICE TRAINING: SALES, SERVICE, AND YOU           | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 7         | 18.9%   | 30             | 81.1%   |
|        | ESTABLISH YOURSELF AS AN EXPERT                              | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 40.0%   | 3              | 60.0%   |
|        | HOW TO START A PROFITABLE CRAFTS BUSINESS                    | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 3         | 50.0%   | 3              | 50.0%   |
|        | I HATE MARKETING!  | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 25.0%   | 3              | 75.0%   |
|        | MAKE REAL MONEY AS A SOCIAL MEDIA MANAGER                    | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 12.5%   | 7              | 87.5%   |
|        | MAKING A LIVING WITHOUT A JOB                                | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 7              | 100.0%  |
|        | PROMOTE YOUR BUSINESS THROUGH SOCIAL MEDIA                   | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 3         | 21.4%   | 11             | 78.6%   |
|        | SELL YOUR STUFF ON FACEBOOK, AMAZON, ETSY & OTHER EBAY SITES | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 4         | 21.1%   | 15             | 78.9%   |
|        | SMALL BUSINESS SUCCESS BOOT CAMP                             | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 4         | 30.8%   | 9              | 69.2%   |

a. Course category by catalog headings = Business & Finance: Entrepreneurship, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Business & Finance: Financial Planning, Course category by catalog headings- Subc**

|        |   | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|---|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |   | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |   | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | BUILDING YOUR FINANCIAL PORTFOLIO ON \$50 A MONTH | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 6.3%    | 15             | 93.8%   |
|        | FINANCIAL STRATEGIES FOR SUCCESSFUL RETIREMENT    | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 15        | 22.7%   | 51             | 77.3%   |
|        | REJUVENATE YOUR RETIREMENT                        | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 50.0%   | 2              | 50.0%   |
|        | RETIREMENT PLANNING TODAY                         | 0  | 0.0%    | 0            | 0.0%    | 2                                  | 3.3%    | 14        | 23.0%   | 45             | 73.8%   |

a. Course category by catalog headings = Business & Finance: Financial Planning, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Business & Finance: Radio & TV Voice-Over, Course category by catalog headings- 5**

|        |                                | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|--------------------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | RADIO & TV VOICE-OVER WORKSHOP | 0  | 0.0%    | 1            | 33.3%   | 0                                  | 0.0%    | 0         | 0.0%    | 2              | 66.7%   |

a. Course category by catalog headings = Business & Finance: Radio & TV Voice-Over, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |   | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|---|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |   | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |   | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | ANIMAL MASSAGE & CARE PROVIDER (AMCP) CERTIFICATION | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 2              | 100.0%  |
|        | PET FIRST AID & CPR                                 | 0  | 0.0%    | 1            | 14.3%   | 0                                  | 0.0%    | 3         | 42.9%   | 3              | 42.9%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = Animal Massage & Care Provider (AMCP)

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                            | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|----------------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                            | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                            | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | BASIC SEWING               | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 5         | 20.8%   | 19             | 79.2%   |
|        | BUSINESS OF FASHION DESIGN | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 18.2%   | 9              | 81.8%   |
|        | FASHION GRAFF              | 1  | 14.3%   | 0            | 0.0%    | 0                                  | 0.0%    | 4         | 57.1%   | 2              | 28.6%   |
|        | FASHION SHOWCASE           | 0  | 0.0%    | 2            | 28.6%   | 0                                  | 0.0%    | 1         | 14.3%   | 4              | 57.1%   |
|        | PATTERNMAKING-INTRODUCTION | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 14.3%   | 12             | 85.7%   |
|        | SEWING ALTERNATIVES        | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 22.2%   | 7              | 77.8%   |
|        | SWIMWEAR & LINGERIE        | 1  | 11.1%   | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 22.2%   | 6              | 66.7%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = Fashion Design

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |  | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|--|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |  | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |  | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | BUSINESS WRITING   | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 3              | 100.0%  |
|        | CHANGE MANAGEMENT  | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 11.1%   | 8              | 88.9%   |
|        | COMMUNICATE WITH DIFFICULT PEOPLE WITH TACT & SKILL                      | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 100.0%  | 0              | 0.0%    |
|        | COMMUNICATION STRATEGIES: DEALING WITH PROBLEM EMPLOYEES                 | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 11.1%   | 8              | 88.9%   |
|        | DEVELOPING A SUCCESSFUL PERFORMANCE MANAGEMENT PROGRAM                   | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 10.0%   | 9              | 90.0%   |
|        | EMPLOYMENT LAW I   | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 13             | 100.0%  |
|        | EMPLOYMENT LAW II  | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 11             | 100.0%  |
|        | EMPLOYMENT LAW III   | 1  | 16.7%   | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 5              | 83.3%   |
|        | EMPLOYMENT LAW IV  | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 20.0%   | 4              | 80.0%   |
|        | ESSENTIALS OF HUMAN RESOURCE MANAGEMENT                                  | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 22.2%   | 7              | 77.8%   |
|        | GRAMMAR FOR PROFESSIONALS  | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 16.7%   | 5              | 83.3%   |
|        | SUCCESSION PLANNING-IDENTIFYING & GROWING TOMORROW'S LEADERS FROM WITHIN | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 5              | 100.0%  |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = Human Resource Mgmt

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                                    | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|------------------------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                    | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                    | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | PHR/SPHR CERTIFICATION PREPARATION | 0  | 0.0%    | 0            | 0.0%    | 1                                  | 12.5%   | 2         | 25.0%   | 5              | 62.5%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = PHR/SPHR Exam Preparation

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |  | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|--|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |  | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |  | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | CRISIS COMMUNICATION                               | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 50.0%   | 1              | 50.0%   |
|        | PUBLIC RELATIONS CAPSTONE: PUTTING IT ALL TOGETHER | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 2              | 100.0%  |
|        | WRITING FOR PUBLIC RELATIONS                       | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 3         | 60.0%   | 2              | 40.0%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = Public Relations Skills

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |   | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|---|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |   | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |   | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | A NONPROFIT BOARD'S ROLE & RESPONSIBILITY TO ITS AGENCY & THE COMMUNITY | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 8.7%    | 21             | 91.3%   |
|        | AN INTRODUCTION TO THE NONPROFIT SECTOR                                 | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 6         | 35.3%   | 11             | 64.7%   |
|        | CREATING A COMPELLING CASE FOR SUPPORT                                  | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 12.5%   | 7              | 87.5%   |
|        | CREATING A DEVELOPMENT PLAN   | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 3         | 27.3%   | 8              | 72.7%   |
|        | ETHICS IN NON-PROFIT GOVERNANCE   | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 6              | 100.0%  |
|        | LEGAL COMPLIANCE & PUBLIC DISCLOSURE                                    | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 25.0%   | 6              | 75.0%   |
|        | WHOSE BALL IS IT? DEVELOPING RETURN ON SPONSORSHIP                      | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 3         | 33.3%   | 6              | 66.7%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = Non-Profit Management

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |  | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|--|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |  | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |  | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | PROTECTIVE SERVICES PROFESSIONAL CERTIFICATION | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 6              | 100.0%  |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = Protective Services Professional

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                                     | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|-------------------------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                     | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                     | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | BUILDING A GRANT READY ORGANIZATION | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 5              | 100.0%  |
|        | GRANTS MANAGEMENT                   | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 20.0%   | 4              | 80.0%   |
|        | IDENTIFYING FUNDING SOURCES         | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 6              | 100.0%  |
|        | PROPOSAL WRITING I                  | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 9              | 100.0%  |
|        | PROPOSAL WRITING II                 | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 8              | 100.0%  |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = UNLV Grant Academy

**Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog heading**

|        |  | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|--|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |  | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |  | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | EXCEL 2010-LEVEL I                           | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 4              | 100.0%  |
|        | EXCEL 2010-LEVEL II                          | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 2              | 100.0%  |
|        | EXCEL ESSENTIALS                             | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 33.3%   | 2              | 66.7%   |
|        | WORD ESSENTIALS- WORKING WITH LONG DOCUMENTS | 0  | 0.0%    | 0            | 0.0%    | 1                                  | 25.0%   | 2         | 50.0%   | 1              | 25.0%   |

a. Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog headings- Subcategories = Microsoft Office

**Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog heading**

|        |                                | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|--------------------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | ADOBE ILLUSTRATOR CS6 LEVEL I  | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 4         | 33.3%   | 8              | 66.7%   |
|        | ADOBE ILLUSTRATOR CS6 LEVEL II | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 50.0%   | 2              | 50.0%   |
|        | ADOBE PHOTOSHOP CS6 LEVEL I    | 0  | 0.0%    | 0            | 0.0%    | 2                                  | 12.5%   | 1         | 6.3%    | 13             | 81.3%   |
|        | HTML-LEVEL I                   | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 7              | 100.0%  |
|        | HTML-LEVEL II                  | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 16.7%   | 5              | 83.3%   |

a. Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog headings- Subcategories = Internet Design & Technology

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = I**

|        |                         | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|-------------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                         | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                         | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | LEGAL SECRETARY PROGRAM | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 28.6%   | 5              | 71.4%   |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = Legal Secretary

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = F**

|        |                                       | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|---------------------------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                       | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                       | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | PARALEGAL DAY CERTIFICATE PROGRAM     | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 14.3%   | 6              | 85.7%   |
|        | PARALEGAL EVENING CERTIFICATE PROGRAM | 0  | 0.0%    | 0            | 0.0%    | 1                                  | 10.0%   | 1         | 10.0%   | 8              | 80.0%   |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = Paralegal Program

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = C**

|        |  | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|--|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |  | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |  | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | COOPERATIVE PARENTING: SHIELDING YOUR CHILDREN FROM CONFLICT | 0  | 0.0%    | 1            | 6.3%    | 3                                  | 18.8%   | 2         | 12.5%   | 10             | 62.5%   |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = Cooperative Parenting

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = I**

|        |                                | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|--------------------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | MEDIATION TRAINING CERTIFICATE | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 2              | 100.0%  |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = Mediation Training

**Course category by catalog headings = Certificate Programs: Transportation, Course category by catalog headings- Subcategories = U**

|        |                                 | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|---------------------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                 | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                 | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | PRIVACY, PUBLICITY & DEFAMATION | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 2              | 100.0%  |

a. Course category by catalog headings = Certificate Programs: Transportation, Course category by catalog headings- Subcategories = Unmanned Aircraft Systems

**Course category by catalog headings = Certificate Programs: Food & Beverage, Course category by catalog headings- Subcategories = B**

|        |  | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|--|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |  | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |  | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | BEER STEWARD & CONNOISSEUR CERTIFICATE PROGRAM | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 6              | 100.0%  |

a. Course category by catalog headings = Certificate Programs: Food & Beverage, Course category by catalog headings- Subcategories = Beer Steward & Connoisseur

**Course category by catalog headings = Health & Fitness: CPR/AED, First Aid, Course category by catalog headings- Subcategories = H**

|        |   | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|---|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |   | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |   | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | CPR/AED & FIRST AID, ADULT & CHILD: AHA | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 5              | 100.0%  |
|        | CPR/AED & FIRST AID, ADULT AND CHILD    | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 12.5%   | 7              | 87.5%   |

a. Course category by catalog headings = Health & Fitness: CPR/AED, First Aid, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Health & Fitness: Sports & Wellness, Course category by catalog headings- Subcategory**

|        |                                       | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|---------------------------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                       | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                       | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | GOLF PILATES                          | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 9              | 100.0%  |
|        | MINDFULNESS MEDITATION                | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 3              | 100.0%  |
|        | NASM PERSONAL FITNESS TRAINER PROGRAM | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 3         | 18.8%   | 13             | 81.3%   |
|        | REIKI I                               | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 12.5%   | 7              | 87.5%   |
|        | REIKI II                              | 1  | 12.5%   | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 12.5%   | 6              | 75.0%   |

a. Course category by catalog headings = Health & Fitness: Sports & Wellness, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Language Arts: English as a Second Language, Course category by catalog headings-**

|        |   | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|---|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |   | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |   | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | ACCENT REDUCTION FOR INTERNATIONAL PROFESSIONALS I  | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 40.0%   | 3              | 60.0%   |
|        | ACCENT REDUCTION FOR INTERNATIONAL PROFESSIONALS II | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 14.3%   | 6              | 85.7%   |
|        | ESL (ENGLISH AS A SECOND LANGUAGE) ACCELERATED      | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 16.7%   | 10             | 83.3%   |
|        | ESL (ENGLISH AS A SECOND LANGUAGE) BASIC II         | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 3              | 100.0%  |
|        | ESL (ENGLISH AS A SECOND LANGUAGE) INTERMEDIATE     | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 33.3%   | 2              | 66.7%   |
|        | FRENCH I  | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 16.7%   | 5              | 83.3%   |

a. Course category by catalog headings = Language Arts: English as a Second Language, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Language Arts: Foreign Languages, Course category by catalog headings- Subcategory**

|        |            | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |            | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |            | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | CHINESE I  | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 1              | 100.0%  |
|        | CHINESE II | 1  | 100.0%  | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 0              | 0.0%    |
|        | SPANISH I  | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 33.3%   | 4              | 66.7%   |

a. Course category by catalog headings = Language Arts: Foreign Languages, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Language Arts: Writing, Course category by catalog headings- Subcategories = .**

|        |  | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|--|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |  | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |  | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | HOW TO LAUNCH YOUR BLOG & STAND OUT FROM THE CROWD | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 20.0%   | 8              | 80.0%   |
|        | WRITING & PUBLISHING YOUR FIRST BOOK (OR 7TH)      | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 28.6%   | 5              | 71.4%   |

a. Course category by catalog headings = Language Arts: Writing, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Leisure Activities: Acting, Course category by catalog headings- Subcategories = .**

|        |                            | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|----------------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                            | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                            | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | BREAK INTO STAND-UP COMEDY | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 16.7%   | 5              | 83.3%   |

a. Course category by catalog headings = Leisure Activities: Acting, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Leisure Activities: General Interest, Course category by catalog headings- Subcategory**

|        |  | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|--|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |  | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |  | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | GENEALOGY-TRY THIS AT HOME                     | 0  | 0.0%    | 0            | 0.0%    | 1                                  | 25.0%   | 1         | 25.0%   | 2              | 50.0%   |
|        | WOMEN'S SAFETY: MINDSET OF A CRITICAL INCIDENT | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 7.7%    | 12             | 92.3%   |

a. Course category by catalog headings = Leisure Activities: General Interest, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Leisure Activities: Arts & Crafts, Course category by catalog headings- Subcategory**

|        |                     | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|---------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                     | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                     | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | ACRYLICS I          | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 4         | 40.0%   | 6              | 60.0%   |
|        | ACRYLICS II         | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 12.5%   | 7              | 87.5%   |
|        | DRAWING I           | 1  | 14.3%   | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 14.3%   | 5              | 71.4%   |
|        | MIXED-MEDIA COLLAGE | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 1              | 100.0%  |

|                 |   |      |   |      |   |       |   |      |    |        |
|-----------------|---|------|---|------|---|-------|---|------|----|--------|
| PAIN            | 0 | 0.0% | 0 | 0.0% | 0 | 0.0%  | 0 | 0.0% | 5  | 100.0% |
| WORLD MASTERS I | 0 | 0.0% | 0 | 0.0% | 0 | 0.0%  | 0 | 0.0% | 2  | 100.0% |
| QUILTING        | 0 | 0.0% | 0 | 0.0% | 0 | 0.0%  | 0 | 0.0% | 4  | 100.0% |
| SILK PAINTING   | 0 | 0.0% | 0 | 0.0% | 0 | 0.0%  | 0 | 0.0% | 2  | 100.0% |
| STONE CARVING   | 0 | 0.0% | 0 | 0.0% | 0 | 0.0%  | 0 | 0.0% | 2  | 100.0% |
| WATERCOLORS I   | 0 | 0.0% | 1 | 5.9% | 2 | 11.8% | 1 | 5.9% | 13 | 76.5%  |
| WATERCOLORS II  | 0 | 0.0% | 0 | 0.0% | 0 | 0.0%  | 1 | 9.1% | 10 | 90.9%  |
| WATERCOLORS III | 0 | 0.0% | 0 | 0.0% | 0 | 0.0%  | 1 | 7.7% | 12 | 92.3%  |
| WOODWORKING I   | 0 | 0.0% | 0 | 0.0% | 0 | 0.0%  | 0 | 0.0% | 13 | 100.0% |
| WOODWORKING II  | 0 | 0.0% | 0 | 0.0% | 0 | 0.0%  | 0 | 0.0% | 7  | 100.0% |

a. Course category by catalog headings = Leisure Activities: Arts & Crafts, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Leisure Activities: Exploring & Travel, Course category by catalog headings- Subcate**

|        |   | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|---|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |   | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |   | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | ASH MEADOWS NATIONAL WILDLIFE REFUGE                    | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 50.0%   | 1              | 50.0%   |
|        | BEST OF RED ROCK CANYON                                 | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 3         | 42.9%   | 4              | 57.1%   |
|        | DEATH VALLEY NATIONAL PARK: EXPLORE THE RUGGED GRANDEUR | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 7              | 100.0%  |
|        | HOLLYWOOD, HUNTINGTON, & HISTORIC LOS ANGELES           | 1  | 10.0%   | 0            | 0.0%    | 0                                  | 0.0%    | 4         | 40.0%   | 5              | 50.0%   |
|        | NATIVE PEOPLE & PLANTS IN THE MOJAVE DESERT             | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 14.3%   | 6              | 85.7%   |
|        | VALLEY OF FIRE HOT SPOTS                                | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 33.3%   | 4              | 66.7%   |

a. Course category by catalog headings = Leisure Activities: Exploring & Travel, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Leisure Activities: Food & Beverage, Course category by catalog headings- Subcateg**

|        |                                   | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|-----------------------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                   | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                   | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | BREAKFAST & BRUNCH                | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 3              | 100.0%  |
|        | DECADENT CHOCOLATE & WINE PAIRING | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 25.0%   | 3              | 75.0%   |
|        | ESSENTIAL KNIFE SKILLS            | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 16.7%   | 5              | 83.3%   |
|        | EXPLORING WINE SENSORY            | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 5              | 100.0%  |
|        | HOME BREW WORKSHOP                | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 33.3%   | 2              | 66.7%   |
|        | WORLD OF CRAFT BEERS              | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 5              | 100.0%  |

a. Course category by catalog headings = Leisure Activities: Food & Beverage, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Leisure Activities: Home & Gardening, Course category by catalog headings- Subcat**

|        |                                      | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|--------------------------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                      | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                      | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | GROWING & USING HERBS FROM YOUR YARD | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 12.5%   | 7              | 87.5%   |
|        | GROWING SPRING & SUMMER VEGETABLES   | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 14.3%   | 6              | 85.7%   |
|        | RAISING CHICKENS AT HOME             | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 5              | 100.0%  |

a. Course category by catalog headings = Leisure Activities: Home & Gardening, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Leisure Activities: Pet Training, Course category by catalog headings- Subcategories**

|        |                              | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|------------------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                              | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                              | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | CANINE GOOD CITIZEN TRAINING | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 5              | 100.0%  |
|        | DOG OBEDIENCE TRAINING I     | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 6              | 100.0%  |
|        | DOG OBEDIENCE TRAINING II    | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 4              | 100.0%  |

a. Course category by catalog headings = Leisure Activities: Pet Training, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Leisure Activities: Photography, Course category by catalog headings- Subcategories**

|        |  | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|--|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |  | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |  | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | CELL PHONE PHOTOGRAPHY                     | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 18.2%   | 9              | 81.8%   |
|        | DIGITAL PHOTOGRAPHY I                      | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 8         | 25.8%   | 23             | 74.2%   |
|        | DIGITAL PHOTOGRAPHY II                     | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 3         | 11.1%   | 24             | 88.9%   |
|        | DIGITAL PHOTOGRAPHY III                    | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 4              | 100.0%  |
|        | NEON LIGHT PHOTOGRAPHY: CAPTURING THE GLOW | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 14.3%   | 6              | 85.7%   |

a. Course category by catalog headings = Leisure Activities: Photography, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Technology: Home Computing, Course category by catalog headings- Subcategories**

|        |                           | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|---------------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                           | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                           | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | INTERNET PRIVACY          | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 33.3%   | 4              | 66.7%   |
|        | PERSONAL COMPUTING-BASICS | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 3              | 100.0%  |
|        | SMART ABOUT SMARTPHONES   | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 25.0%   | 6              | 75.0%   |
|        | VIDEO EDITING I           | 1  | 20.0%   | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 20.0%   | 3              | 60.0%   |

a. Course category by catalog headings = Technology: Home Computing, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = In-house Customized Training, Course category by catalog headings- Subcategories**

|        |   | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|---|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |   | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |   | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | ESSENTIAL COMMUNICATION SKILLS FOR FIRST-TIME MANAGERS OR SUPERVISORS | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 28.6%   | 5              | 71.4%   |

a. Course category by catalog headings = In-house Customized Training, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Business & Finance: Communications, Course category by catalog headings- Subcategories**

|        |  | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|--|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |  | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |  | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | COMMUNICATE WITH DIFFICULT PEOPLE WITH TACT & SKILL      | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 50.0%   | 2              | 50.0%   |
|        | HOW TO DEAL WITH DISAGREEMENTS, CONFLICT & CONFRONTATION | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 50.0%   | 2              | 50.0%   |
|        | PUBLIC SPEAKING BOOTCAMP                                 | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 5              | 100.0%  |

a. Course category by catalog headings = Business & Finance: Communications, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Business & Finance: Entrepreneurship, Course category by catalog headings- Subca**

|        |  | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|--|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |  | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |  | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | 25 HOT HOME-BASED BUSINESSES TO START FOR UNDER \$1,000      | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 10.5%   | 17             | 89.5%   |
|        | BREAK INTO THE IMPORT/EXPORT BUSINESS                        | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 3         | 37.5%   | 5              | 62.5%   |
|        | CAPITALIZE ON YOUR GREAT IDEA                                | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 4              | 100.0%  |
|        | CUSTOMER SERVICE TRAINING: SALES, SERVICE, AND YOU           | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 4         | 10.8%   | 33             | 89.2%   |
|        | ESTABLISH YOURSELF AS AN EXPERT                              | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 20.0%   | 4              | 80.0%   |
|        | HOW TO START A PROFITABLE CRAFTS BUSINESS                    | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 3         | 50.0%   | 3              | 50.0%   |
|        | I HATE MARKETING!  | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 25.0%   | 3              | 75.0%   |
|        | MAKE REAL MONEY AS A SOCIAL MEDIA MANAGER                    | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 12.5%   | 7              | 87.5%   |
|        | MAKING A LIVING WITHOUT A JOB                                | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 7              | 100.0%  |
|        | PROMOTE YOUR BUSINESS THROUGH SOCIAL MEDIA                   | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 7.1%    | 13             | 92.9%   |
|        | SELL YOUR STUFF ON FACEBOOK, AMAZON, ETSY & OTHER EBAY SITES | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 10.5%   | 17             | 89.5%   |
|        | SMALL BUSINESS SUCCESS BOOT CAMP                             | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 4         | 28.6%   | 10             | 71.4%   |

a. Course category by catalog headings = Business & Finance: Entrepreneurship, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Business & Finance: Financial Planning, Course category by catalog headings- Subc**

|        |   | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|---|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |   | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |   | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | BUILDING YOUR FINANCIAL PORTFOLIO ON \$50 A MONTH | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 6.3%    | 15             | 93.8%   |
|        | FINANCIAL STRATEGIES FOR SUCCESSFUL RETIREMENT    | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 8         | 11.9%   | 59             | 88.1%   |
|        | REJUVENATE YOUR RETIREMENT                        | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 25.0%   | 3              | 75.0%   |
|        | RETIREMENT PLANNING TODAY                         | 0   | 0.0%    | 0            | 0.0%    | 1                                  | 1.6%    | 10        | 16.4%   | 50             | 82.0%   |

a. Course category by catalog headings = Business & Finance: Financial Planning, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Business & Finance: Radio & TV Voice-Over, Course category by catalog headings- S**

|        |                                | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|--------------------------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | RADIO & TV VOICE-OVER WORKSHOP | 0   | 0.0%    | 1            | 33.3%   | 0                                  | 0.0%    | 0         | 0.0%    | 2              | 66.7%   |

a. Course category by catalog headings = Business & Finance: Radio & TV Voice-Over, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |   | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|---|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |   | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |   | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | ANIMAL MASSAGE & CARE PROVIDER (AMCP) CERTIFICATION | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 2              | 100.0%  |
|        | PET FIRST AID & CPR                                 | 0   | 0.0%    | 1            | 16.7%   | 0                                  | 0.0%    | 2         | 33.3%   | 3              | 50.0%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = Animal Massage & Care Provider (AMCP)

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                            | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|----------------------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                            | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                            | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | BASIC SEWING               | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 3         | 13.0%   | 20             | 87.0%   |
|        | BUSINESS OF FASHION DESIGN | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 18.2%   | 9              | 81.8%   |
|        | FASHION GRAFF              | 1   | 16.7%   | 0            | 0.0%    | 0                                  | 0.0%    | 3         | 50.0%   | 2              | 33.3%   |
|        | FASHION SHOWCASE           | 0   | 0.0%    | 1            | 12.5%   | 0                                  | 0.0%    | 1         | 12.5%   | 6              | 75.0%   |
|        | PATTERNMAKING-INTRODUCTION | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 7.1%    | 13             | 92.9%   |
|        | SEWING ALTERNATIVES        | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 11.1%   | 8              | 88.9%   |
|        | SWIMWEAR & LINGERIE        | 1   | 11.1%   | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 22.2%   | 6              | 66.7%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = Fashion Design



**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |   | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|---|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |   | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |   | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | BUSINESS WRITING  | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 3              | 100.0%  |
|        | CHANGE MANAGEMENT   | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 11.1%   | 8              | 88.9%   |
|        | COMMUNICATE WITH DIFFICULT PEOPLE WITH TACT & SKILL COMMUNICATION STRATEGIES: DEALING WITH PROBLEM EMPLOYEES DEVELOPING A SUCCESSFUL PERFORMANCE MANAGEMENT PROGRAM | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 100.0%  | 0              | 0.0%    |
|        | EMPLOYMENT LAW I  | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 13             | 100.0%  |
|        | EMPLOYMENT LAW II   | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 11             | 100.0%  |
|        | EMPLOYMENT LAW III  | 1   | 16.7%   | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 5              | 83.3%   |
|        | EMPLOYMENT LAW IV   | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 20.0%   | 4              | 80.0%   |
|        | ESSENTIALS OF HUMAN RESOURCE MANAGEMENT   | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 9              | 100.0%  |
|        | GRAMMAR FOR PROFESSIONALS   | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 6              | 100.0%  |
|        | SUCCESSION PLANNING- IDENTIFYING & GROWING TOMORROW'S LEADERS FROM WITHIN   | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 5              | 100.0%  |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = Human Resource Mgmt

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                                    | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|------------------------------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                    | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                    | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | PHR/SPHR CERTIFICATION PREPARATION | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 25.0%   | 6              | 75.0%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = PHR/SPHR Exam Preparation

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |  | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|--|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |  | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |  | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | CRISIS COMMUNICATION                               | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 2              | 100.0%  |
|        | PUBLIC RELATIONS CAPSTONE: PUTTING IT ALL TOGETHER | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 2              | 100.0%  |
|        | WRITING FOR PUBLIC RELATIONS                       | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 5              | 100.0%  |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = Public Relations Skills

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |   | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|---|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |   | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |   | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | A NONPROFIT BOARD'S ROLE & RESPONSIBILITY TO ITS AGENCY & THE COMMUNITY | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 8.7%    | 21             | 91.3%   |
|        | AN INTRODUCTION TO THE NONPROFIT SECTOR                                 | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 6         | 35.3%   | 11             | 64.7%   |
|        | CREATING A COMPELLING CASE FOR SUPPORT                                  | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 12.5%   | 7              | 87.5%   |
|        | CREATING A DEVELOPMENT PLAN   | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 9.1%    | 10             | 90.9%   |
|        | ETHICS IN NON-PROFIT GOVERNANCE   | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 6              | 100.0%  |
|        | LEGAL COMPLIANCE & PUBLIC DISCLOSURE                                    | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 12.5%   | 7              | 87.5%   |
|        | WHOSE BALL IS IT? DEVELOPING RETURN ON SPONSORSHIP                      | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 3         | 33.3%   | 6              | 66.7%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = Non-Profit Management

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |  | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|--|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |  | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |  | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | PROTECTIVE SERVICES PROFESSIONAL CERTIFICATION | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 6              | 100.0%  |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = Protective Services Professional

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |   | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|---|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |   | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |   | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | BUILDING A GRANT READY ORGANIZATION GRANTS MANAGEMENT | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 5              | 100.0%  |
|        | IDENTIFYING FUNDING SOURCES                           | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 6              | 100.0%  |
|        | PROPOSAL WRITING I                                    | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 9              | 100.0%  |
|        | PROPOSAL WRITING II                                   | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 8              | 100.0%  |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = UNLV Grant Academy

**Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog heading**

|        |   | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|---|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |   | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |   | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | EXCEL 2010-LEVEL I                          | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 4              | 100.0%  |
|        | EXCEL 2010-LEVEL II                         | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 2              | 100.0%  |
|        | EXCEL ESSENTIALS                            | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 33.3%   | 2              | 66.7%   |
|        | WORD ESSENTIALS-WORKING WITH LONG DOCUMENTS | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 50.0%   | 2              | 50.0%   |

a. Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog headings- Subcategories = Microsoft Office

**Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog heading**

|        |                                | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|--------------------------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | ADOBE ILLUSTRATOR CS6 LEVEL I  | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 4         | 33.3%   | 8              | 66.7%   |
|        | ADOBE ILLUSTRATOR CS6 LEVEL II | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 50.0%   | 2              | 50.0%   |
|        | ADOBE PHOTOSHOP CS6 LEVEL I    | 0   | 0.0%    | 0            | 0.0%    | 2                                  | 12.5%   | 1         | 6.3%    | 13             | 81.3%   |
|        | HTML-LEVEL I                   | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 7              | 100.0%  |
|        | HTML-LEVEL II                  | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 6              | 100.0%  |

a. Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog headings- Subcategories = Internet Design & Technology

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = l**

|        |                         | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|-------------------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                         | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                         | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | LEGAL SECRETARY PROGRAM | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 28.6%   | 5              | 71.4%   |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = Legal Secretary

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = f**

|        |                                       | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|---------------------------------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                       | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                       | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | PARALEGAL DAY CERTIFICATE PROGRAM     | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 7              | 100.0%  |
|        | PARALEGAL EVENING CERTIFICATE PROGRAM | 0   | 0.0%    | 1            | 10.0%   | 0                                  | 0.0%    | 3         | 30.0%   | 6              | 60.0%   |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = Paralegal Program

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = c**

|        |  | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|--|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |  | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |  | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | COOPERATIVE PARENTING: SHIELDING YOUR CHILDREN FROM CONFLICT | 0   | 0.0%    | 0            | 0.0%    | 2                                  | 12.5%   | 0         | 0.0%    | 14             | 87.5%   |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = Cooperative Parenting

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = l**

|  |  | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--|--|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|  |  | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|  |  | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |

| Course  | MEDIATION TRAINING CERTIFICATE | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 2 | 100.0% |
|---|--------------------------------|---|------|---|------|---|------|---|------|---|--------|
| a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = Mediation Training |                                |   |      |   |      |   |      |   |      |   |        |

**Course category by catalog headings = Certificate Programs: Transportation, Course category by catalog headings- Subcate**

|        |                                 | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|---------------------------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                 | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                 | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | PRIVACY, PUBLICITY & DEFAMATION | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 2              | 100.0%  |

a. Course category by catalog headings = Certificate Programs: Transportation, Course category by catalog headings- Subcategories = Unmanned Aircraft Systems

**Course category by catalog headings = Certificate Programs: Food & Beverage, Course category by catalog headings- Subca**

|        |  | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|--|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |  | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |  | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | BEER STEWARD & CONNOISSEUR CERTIFICATE PROGRAM | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 6              | 100.0%  |

a. Course category by catalog headings = Certificate Programs: Food & Beverage, Course category by catalog headings- Subcategories = Beer Steward & Connoisseur

**Course category by catalog headings = Health & Fitness: CPR/AED, First Aid, Course category by catalog headings- Subcate**

|        |   | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|---|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |   | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |   | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | CPR/AED & FIRST AID, ADULT & CHILD: AHA | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 5              | 100.0%  |
|        | CPR/AED & FIRST AID, ADULT AND CHILD    | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 8              | 100.0%  |

a. Course category by catalog headings = Health & Fitness: CPR/AED, First Aid, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Health & Fitness: Sports & Wellness, Course category by catalog headings- Subcate**

|        |                                       | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|---------------------------------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                       | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                       | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | GOLF PILATES                          | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 9              | 100.0%  |
|        | MINDFULNESS MEDITATION                | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 3              | 100.0%  |
|        | NASM PERSONAL FITNESS TRAINER PROGRAM | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 6.3%    | 15             | 93.8%   |
|        | REIKI I                               | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 12.5%   | 7              | 87.5%   |
|        | REIKI II                              | 1   | 12.5%   | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 7              | 87.5%   |

a. Course category by catalog headings = Health & Fitness: Sports & Wellness, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Language Arts: English as a Second Language, Course category by catalog headings**

|        |   | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|---|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |   | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |   | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | ACCENT REDUCTION FOR INTERNATIONAL PROFESSIONALS I  | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 5              | 100.0%  |
|        | ACCENT REDUCTION FOR INTERNATIONAL PROFESSIONALS II | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 14.3%   | 6              | 85.7%   |
|        | ESL (ENGLISH AS A SECOND LANGUAGE) ACCELERATED      | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 8.3%    | 11             | 91.7%   |
|        | ESL (ENGLISH AS A SECOND LANGUAGE) BASIC II         | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 3              | 100.0%  |
|        | ESL (ENGLISH AS A SECOND LANGUAGE) INTERMEDIATE     | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 33.3%   | 2              | 66.7%   |
|        | FRENCH I  | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 16.7%   | 5              | 83.3%   |

a. Course category by catalog headings = Language Arts: English as a Second Language, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Language Arts: Foreign Languages, Course category by catalog headings- Subcate**

|        |            | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |            | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |            | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | CHINESE I  | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 1              | 100.0%  |
|        | CHINESE II | 1   | 100.0%  | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 0              | 0.0%    |
|        | SPANISH I  | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 16.7%   | 5              | 83.3%   |

a. Course category by catalog headings = Language Arts: Foreign Languages, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Language Arts: Writing, Course category by catalog headings- Subcategories = .**

|        |  | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|--|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |  | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |  | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | HOW TO LAUNCH YOUR BLOG & STAND OUT FROM THE CROWD | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 10.0%   | 9              | 90.0%   |

|   |   |      |   |      |   |      |   |       |   |       |
|---|---|------|---|------|---|------|---|-------|---|-------|
| WRITING & PUBLISHING<br>YOUR FIRST BOOK (OR<br>7TH) | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 1 | 14.3% | 6 | 85.7% |
|---|---|------|---|------|---|------|---|-------|---|-------|

a. Course category by catalog headings = Language Arts: Writing, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Leisure Activities: Acting, Course category by catalog headings- Subcategories = .**

|        |                               | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|-------------------------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                               | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                               | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | BREAK INTO STAND-UP<br>COMEDY | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 16.7%   | 5              | 83.3%   |

a. Course category by catalog headings = Leisure Activities: Acting, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Leisure Activities: General Interest, Course category by catalog headings- Subcatego**

|        |  | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|--|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |  | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |  | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | GENEALOGY-TRY THIS AT<br>HOME                        | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 50.0%   | 2              | 50.0%   |
|        | WOMEN'S SAFETY:<br>MINDSET OF A CRITICAL<br>INCIDENT | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 13             | 100.0%  |

a. Course category by catalog headings = Leisure Activities: General Interest, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Leisure Activities: Arts & Crafts, Course category by catalog headings- Subcategorie**

|        |                     | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|---------------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                     | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                     | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | ACRYLICS I          | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 20.0%   | 8              | 80.0%   |
|        | ACRYLICS II         | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 14.3%   | 6              | 85.7%   |
|        | DRAWING I           | 1   | 14.3%   | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 14.3%   | 5              | 71.4%   |
|        | MIXED-MEDIA COLLAGE | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 1              | 100.0%  |
|        | PAINT LIKE THE OLD  | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 5              | 100.0%  |
|        | WORLD MASTERS I     | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 2              | 100.0%  |
|        | QUILTING            | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 4              | 100.0%  |
|        | SILK PAINTING       | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 4              | 100.0%  |
|        | STONE CARVING       | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 2              | 100.0%  |
|        | WATERCOLORS I       | 1   | 5.9%    | 0            | 0.0%    | 1                                  | 5.9%    | 1         | 5.9%    | 14             | 82.4%   |
|        | WATERCOLORS II      | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 9.1%    | 10             | 90.9%   |
|        | WATERCOLORS III     | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 7.7%    | 12             | 92.3%   |
|        | WOODWORKING I       | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 13             | 100.0%  |
|        | WOODWORKING II      | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 7              | 100.0%  |

a. Course category by catalog headings = Leisure Activities: Arts & Crafts, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Leisure Activities: Exploring & Travel, Course category by catalog headings- Subcate**

|        |   | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|---|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |   | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |   | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | ASH MEADOWS<br>NATIONAL WILDLIFE<br>REFUGE                    | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 50.0%   | 1              | 50.0%   |
|        | BEST OF RED ROCK<br>CANYON                                    | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 7              | 100.0%  |
|        | DEATH VALLEY NATIONAL<br>PARK: EXPLORE THE<br>RUGGED GRANDEUR | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 7              | 100.0%  |
|        | HOLLYWOOD,<br>HUNTINGTON, &<br>HISTORIC LOS ANGELES           | 1   | 10.0%   | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 10.0%   | 8              | 80.0%   |
|        | NATIVE PEOPLE &<br>PLANTS IN THE MOJAVE<br>DESERT             | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 7              | 100.0%  |
|        | VALLEY OF FIRE HOT<br>SPOTS                                   | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 16.7%   | 5              | 83.3%   |

a. Course category by catalog headings = Leisure Activities: Exploring & Travel, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Leisure Activities: Food & Beverage, Course category by catalog headings- Subcateg**

|        |                                   | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|-----------------------------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                   | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                   | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | BREAKFAST & BRUNCH                | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 3              | 100.0%  |
|        | DECADENT CHOCOLATE & WINE PAIRING | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 25.0%   | 3              | 75.0%   |
|        | ESSENTIAL KNIFE SKILLS            | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 16.7%   | 5              | 83.3%   |
|        | EXPLORING WINE SENSORY            | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 5              | 100.0%  |
|        | HOME BREW WORKSHOP                | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 3              | 100.0%  |
|        | WORLD OF CRAFT BEERS              | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 5              | 100.0%  |

a. Course category by catalog headings = Leisure Activities: Food & Beverage, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Leisure Activities: Home & Gardening, Course category by catalog headings- Subcat**

|        |                                      | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|--------------------------------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                      | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                      | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | GROWING & USING HERBS FROM YOUR YARD | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 8              | 100.0%  |
|        | GROWING SPRING & SUMMER VEGETABLES   | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 7              | 100.0%  |
|        | RAISING CHICKENS AT HOME             | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 5              | 100.0%  |

a. Course category by catalog headings = Leisure Activities: Home & Gardening, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Leisure Activities: Pet Training, Course category by catalog headings- Subcategories**

|        |                              | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|------------------------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                              | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                              | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | CANINE GOOD CITIZEN TRAINING | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 5              | 100.0%  |
|        | DOG OBEDIENCE TRAINING I     | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 6              | 100.0%  |
|        | DOG OBEDIENCE TRAINING II    | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 4              | 100.0%  |

a. Course category by catalog headings = Leisure Activities: Pet Training, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Leisure Activities: Photography, Course category by catalog headings- Subcategories:**

|        |  | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|--|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |  | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |  | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | CELL PHONE PHOTOGRAPHY                     | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 18.2%   | 9              | 81.8%   |
|        | DIGITAL PHOTOGRAPHY I                      | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 7         | 22.6%   | 24             | 77.4%   |
|        | DIGITAL PHOTOGRAPHY II                     | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 3         | 11.1%   | 24             | 88.9%   |
|        | DIGITAL PHOTOGRAPHY III                    | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 4              | 100.0%  |
|        | NEON LIGHT PHOTOGRAPHY: CAPTURING THE GLOW | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 14.3%   | 6              | 85.7%   |

a. Course category by catalog headings = Leisure Activities: Photography, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Technology: Home Computing, Course category by catalog headings- Subcategories**

|        |                           | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|---------------------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                           | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                           | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | INTERNET PRIVACY          | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 33.3%   | 4              | 66.7%   |
|        | PERSONAL COMPUTING-BASICS | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 3              | 100.0%  |
|        | SMART ABOUT SMARTPHONES   | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 28.6%   | 5              | 71.4%   |
|        | VIDEO EDITING I           | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 5              | 100.0%  |

a. Course category by catalog headings = Technology: Home Computing, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = In-house Customized Training, Course category by catalog headings- Subcategories**

|        |   | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|---|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |   | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |   | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | ESSENTIAL COMMUNICATION SKILLS FOR FIRST-TIME MANAGERS OR SUPERVISORS | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 14.3%   | 6              | 85.7%   |

a. Course category by catalog headings = In-house Customized Training, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Business & Finance: Communications, Course category by catalog headings- Subcat**

|  |  | Did the course help meet your personal goals? |         |       |         |
|--|--|---|---------|-------|---------|
|  |  | Yes   |         | No    |         |
|  |  | Count   | Row N % | Count | Row N % |
|  |  |   |         |       |         |

| Course | COMMUNICATE WITH DIFFICULT PEOPLE WITH TACT & SKILL      | 4 | 100.0% | 0 | 0.0% |
|--------|--|---|--------|---|------|
|        | HOW TO DEAL WITH DISAGREEMENTS, CONFLICT & CONFRONTATION | 4 | 100.0% | 0 | 0.0% |
|        | PUBLIC SPEAKING BOOTCAMP                                 | 5 | 100.0% | 0 | 0.0% |

a. Course category by catalog headings = Business & Finance: Communications, Course category

**Course category by catalog headings = Business & Finance: Entrepreneurship, Course category by catalog headings- Subca**

| Course |  | Did the course help meet your personal goals? |         |       |         |
|--------|--|---|---------|-------|---------|
|        |  | Yes   |         | No    |         |
|        |  | Count   | Row N % | Count | Row N % |
|        | 25 HOT HOME-BASED BUSINESSES TO START FOR UNDER \$1,000      | 18  | 100.0%  | 0     | 0.0%    |
|        | BREAK INTO THE IMPORT/EXPORT BUSINESS                        | 8   | 100.0%  | 0     | 0.0%    |
|        | CAPITALIZE ON YOUR GREAT IDEA                                | 4   | 100.0%  | 0     | 0.0%    |
|        | CUSTOMER SERVICE TRAINING: SALES, SERVICE, AND YOU           | 37  | 100.0%  | 0     | 0.0%    |
|        | ESTABLISH YOURSELF AS AN EXPERT                              | 5   | 100.0%  | 0     | 0.0%    |
|        | HOW TO START A PROFITABLE CRAFTS BUSINESS                    | 6   | 100.0%  | 0     | 0.0%    |
|        | I HATE MARKETING!  | 4   | 100.0%  | 0     | 0.0%    |
|        | MAKE REAL MONEY AS A SOCIAL MEDIA MANAGER                    | 8   | 100.0%  | 0     | 0.0%    |
|        | MAKING A LIVING WITHOUT A JOB                                | 7   | 100.0%  | 0     | 0.0%    |
|        | PROMOTE YOUR BUSINESS THROUGH SOCIAL MEDIA                   | 12  | 92.3%   | 1     | 7.7%    |
|        | SELL YOUR STUFF ON FACEBOOK, AMAZON, ETSY & OTHER EBAY SITES | 19  | 100.0%  | 0     | 0.0%    |
|        | SMALL BUSINESS SUCCESS BOOT CAMP                             | 12  | 92.3%   | 1     | 7.7%    |

a. Course category by catalog headings = Business & Finance: Entrepreneurship, Course category

**Course category by catalog headings = Business & Finance: Financial Planning, Course category by catalog headings- Subc**

| Course |   | Did the course help meet your personal goals? |         |       |         |
|--------|---|---|---------|-------|---------|
|        |   | Yes   |         | No    |         |
|        |   | Count   | Row N % | Count | Row N % |
|        | BUILDING YOUR FINANCIAL PORTFOLIO ON \$50 A MONTH | 16  | 100.0%  | 0     | 0.0%    |
|        | FINANCIAL STRATEGIES FOR SUCCESSFUL RETIREMENT    | 65  | 98.5%   | 1     | 1.5%    |
|        | REJUVENATE YOUR RETIREMENT                        | 2   | 50.0%   | 2     | 50.0%   |
|        | RETIREMENT PLANNING TODAY                         | 59  | 98.3%   | 1     | 1.7%    |

a. Course category by catalog headings = Business & Finance: Financial Planning, Course category

**Course category by catalog headings = Business & Finance: Radio & TV Voice-Over, Course category by catalog headings- S**

| Course |                                | Did the course help meet your personal goals? |         |       |         |
|--------|--------------------------------|---|---------|-------|---------|
|        |                                | Yes   |         | No    |         |
|        |                                | Count   | Row N % | Count | Row N % |
|        | RADIO & TV VOICE-OVER WORKSHOP | 2   | 66.7%   | 1     | 33.3%   |

a. Course category by catalog headings = Business & Finance: Radio & TV Voice-Over, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

| Course |   | Did the course help meet your personal goals? |         |       |         |
|--------|---|---|---------|-------|---------|
|        |   | Yes   |         | No    |         |
|        |   | Count   | Row N % | Count | Row N % |
|        | ANIMAL MASSAGE & CARE PROVIDER (AMCP) CERTIFICATION | 2   | 100.0%  | 0     | 0.0%    |
|        | PET FIRST AID & CPR                                 | 6   | 85.7%   | 1     | 14.3%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                            | Did the course help meet your personal goals? |         |       |         |
|--------|----------------------------|---|---------|-------|---------|
|        |                            | Yes   |         | No    |         |
|        |                            | Count   | Row N % | Count | Row N % |
| Course | BASIC SEWING               | 23  | 100.0%  | 0     | 0.0%    |
|        | BUSINESS OF FASHION DESIGN | 11  | 100.0%  | 0     | 0.0%    |
|        | FASHION GRAFF              | 7   | 100.0%  | 0     | 0.0%    |
|        | FASHION SHOWCASE           | 6   | 75.0%   | 2     | 25.0%   |
|        | PATTERNMAKING-INTRODUCTION | 14  | 100.0%  | 0     | 0.0%    |
|        | SEWING ALTERNATIVES        | 9   | 100.0%  | 0     | 0.0%    |
|        | SWIMWEAR & LINGERIE        | 8   | 88.9%   | 1     | 11.1%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |  | Did the course help meet your personal goals? |         |       |         |
|--------|--|---|---------|-------|---------|
|        |  | Yes   |         | No    |         |
|        |  | Count   | Row N % | Count | Row N % |
| Course | BUSINESS WRITING   | 3   | 100.0%  | 0     | 0.0%    |
|        | CHANGE MANAGEMENT  | 9   | 100.0%  | 0     | 0.0%    |
|        | COMMUNICATE WITH DIFFICULT PEOPLE WITH TACT & SKILL                      | 1   | 100.0%  | 0     | 0.0%    |
|        | COMMUNICATION STRATEGIES: DEALING WITH PROBLEM EMPLOYEES                 | 9   | 100.0%  | 0     | 0.0%    |
|        | DEVELOPING A SUCCESSFUL PERFORMANCE MANAGEMENT PROGRAM                   | 10  | 100.0%  | 0     | 0.0%    |
|        | EMPLOYMENT LAW I   | 13  | 100.0%  | 0     | 0.0%    |
|        | EMPLOYMENT LAW II  | 11  | 100.0%  | 0     | 0.0%    |
|        | EMPLOYMENT LAW III   | 6   | 100.0%  | 0     | 0.0%    |
|        | EMPLOYMENT LAW IV  | 5   | 100.0%  | 0     | 0.0%    |
|        | ESSENTIALS OF HUMAN RESOURCE MANAGEMENT                                  | 9   | 100.0%  | 0     | 0.0%    |
|        | GRAMMAR FOR PROFESSIONALS  | 6   | 100.0%  | 0     | 0.0%    |
|        | SUCCESSION PLANNING-IDENTIFYING & GROWING TOMORROW'S LEADERS FROM WITHIN | 5   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                                    | Did the course help meet your personal goals? |         |       |         |
|--------|------------------------------------|---|---------|-------|---------|
|        |                                    | Yes   |         | No    |         |
|        |                                    | Count   | Row N % | Count | Row N % |
| Course | PHR/SPHR CERTIFICATION PREPARATION | 8   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |  | Did the course help meet your personal goals? |         |       |         |
|--------|--|---|---------|-------|---------|
|        |  | Yes   |         | No    |         |
|        |  | Count   | Row N % | Count | Row N % |
| Course | CRISIS COMMUNICATION                               | 2   | 100.0%  | 0     | 0.0%    |
|        | PUBLIC RELATIONS CAPSTONE: PUTTING IT ALL TOGETHER | 2   | 100.0%  | 0     | 0.0%    |
|        | WRITING FOR PUBLIC RELATIONS                       | 5   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |   | Did the course help meet your personal goals? |         |       |         |
|--------|---|---|---------|-------|---------|
|        |   | Yes   |         | No    |         |
|        |   | Count   | Row N % | Count | Row N % |
| Course | A NONPROFIT BOARD'S ROLE & RESPONSIBILITY TO ITS AGENCY & THE COMMUNITY | 23  | 100.0%  | 0     | 0.0%    |
|        | AN INTRODUCTION TO THE NONPROFIT SECTOR                                 | 17  | 100.0%  | 0     | 0.0%    |
|        | CREATING A COMPELLING CASE FOR SUPPORT                                  | 8   | 100.0%  | 0     | 0.0%    |
|        | CREATING A DEVELOPMENT PLAN   | 11  | 100.0%  | 0     | 0.0%    |
|        | ETHICS IN NON-PROFIT GOVERNANCE   | 6   | 100.0%  | 0     | 0.0%    |
|        | LEGAL COMPLIANCE & PUBLIC DISCLOSURE                                    | 8   | 100.0%  | 0     | 0.0%    |
|        | WHOSE BALL IS IT? DEVELOPING RETURN ON SPONSORSHIP                      | 9   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |  | Did the course help meet your personal goals? |         |       |         |
|--------|--|---|---------|-------|---------|
|        |  | Yes   |         | No    |         |
|        |  | Count   | Row N % | Count | Row N % |
| Course | PROTECTIVE SERVICES PROFESSIONAL CERTIFICATION | 6   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                                     | Did the course help meet your personal goals? |         |       |         |
|--------|-------------------------------------|---|---------|-------|---------|
|        |                                     | Yes   |         | No    |         |
|        |                                     | Count   | Row N % | Count | Row N % |
| Course | BUILDING A GRANT READY ORGANIZATION | 5   | 100.0%  | 0     | 0.0%    |
|        | GRANTS MANAGEMENT                   | 5   | 100.0%  | 0     | 0.0%    |
|        | IDENTIFYING FUNDING SOURCES         | 6   | 100.0%  | 0     | 0.0%    |
|        | PROPOSAL WRITING I                  | 9   | 100.0%  | 0     | 0.0%    |
|        | PROPOSAL WRITING II                 | 8   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog heading**

|        |   | Did the course help meet your personal goals? |         |       |         |
|--------|---|---|---------|-------|---------|
|        |   | Yes   |         | No    |         |
|        |   | Count   | Row N % | Count | Row N % |
| Course | EXCEL 2010-LEVEL I                          | 4   | 100.0%  | 0     | 0.0%    |
|        | EXCEL 2010-LEVEL II                         | 2   | 100.0%  | 0     | 0.0%    |
|        | EXCEL ESSENTIALS                            | 2   | 66.7%   | 1     | 33.3%   |
|        | WORD ESSENTIALS-WORKING WITH LONG DOCUMENTS | 3   | 75.0%   | 1     | 25.0%   |

a. Course category by catalog headings = Certificate Programs: Computers & Technology, Course

**Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog heading**

|        |                                | Did the course help meet your personal goals? |         |       |         |
|--------|--------------------------------|---|---------|-------|---------|
|        |                                | Yes   |         | No    |         |
|        |                                | Count   | Row N % | Count | Row N % |
| Course | ADOBE ILLUSTRATOR CS6 LEVEL I  | 12  | 100.0%  | 0     | 0.0%    |
|        | ADOBE ILLUSTRATOR CS6 LEVEL II | 4   | 100.0%  | 0     | 0.0%    |
|        | ADOBE PHOTOSHOP CS6 LEVEL I    | 15  | 93.8%   | 1     | 6.3%    |
|        | HTML-LEVEL I                   | 7   | 100.0%  | 0     | 0.0%    |
|        | HTML-LEVEL II                  | 6   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Computers & Technology, Course



**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = I**

|        |                         | Did the course help meet your personal goals? |         |       |         |
|--------|-------------------------|---|---------|-------|---------|
|        |                         | Yes   |         | No    |         |
|        |                         | Count   | Row N % | Count | Row N % |
| Course | LEGAL SECRETARY PROGRAM | 7   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = F**

|        |                                       | Did the course help meet your personal goals? |         |       |         |
|--------|---------------------------------------|---|---------|-------|---------|
|        |                                       | Yes   |         | No    |         |
|        |                                       | Count   | Row N % | Count | Row N % |
| Course | PARALEGAL DAY CERTIFICATE PROGRAM     | 7   | 100.0%  | 0     | 0.0%    |
|        | PARALEGAL EVENING CERTIFICATE PROGRAM | 10  | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = C**

|        |  | Did the course help meet your personal goals? |         |       |         |
|--------|--|---|---------|-------|---------|
|        |  | Yes   |         | No    |         |
|        |  | Count   | Row N % | Count | Row N % |
| Course | COOPERATIVE PARENTING: SHIELDING YOUR CHILDREN FROM CONFLICT | 14  | 87.5%   | 2     | 12.5%   |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = I**

|        |                                | Did the course help meet your personal goals? |         |       |         |
|--------|--------------------------------|---|---------|-------|---------|
|        |                                | Yes   |         | No    |         |
|        |                                | Count   | Row N % | Count | Row N % |
| Course | MEDIATION TRAINING CERTIFICATE | 2   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog

**Course category by catalog headings = Certificate Programs: Transportation, Course category by catalog headings- Subcate**

|        |                                 | Did the course help meet your personal goals? |         |       |         |
|--------|---------------------------------|---|---------|-------|---------|
|        |                                 | Yes   |         | No    |         |
|        |                                 | Count   | Row N % | Count | Row N % |
| Course | PRIVACY, PUBLICITY & DEFAMATION | 2   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Transportation, Course category by

**Course category by catalog headings = Certificate Programs: Food & Beverage, Course category by catalog headings- Subca**

|        |  | Did the course help meet your personal goals? |         |       |         |
|--------|--|---|---------|-------|---------|
|        |  | Yes   |         | No    |         |
|        |  | Count   | Row N % | Count | Row N % |
| Course | BEER STEWARD & CONNOISSEUR CERTIFICATE PROGRAM | 6   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Food & Beverage, Course category

**Course category by catalog headings = Health & Fitness: CPR/AED, First Aid, Course category by catalog headings- Subcate**

|        |   | Did the course help meet your personal goals? |         |       |         |
|--------|---|---|---------|-------|---------|
|        |   | Yes   |         | No    |         |
|        |   | Count   | Row N % | Count | Row N % |
| Course | CPR/AED & FIRST AID, ADULT & CHILD: AHA | 5   | 100.0%  | 0     | 0.0%    |
|        | CPR/AED & FIRST AID, ADULT AND CHILD    | 8   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Health & Fitness: CPR/AED, First Aid, Course category

**Course category by catalog headings = Health & Fitness: Sports & Wellness, Course category by catalog headings- Subcategory**

|        |                                       | Did the course help meet your personal goals? |         |       |         |
|--------|---------------------------------------|---|---------|-------|---------|
|        |                                       | Yes   |         | No    |         |
|        |                                       | Count   | Row N % | Count | Row N % |
| Course | GOLF PILATES                          | 9   | 100.0%  | 0     | 0.0%    |
|        | MINDFULNESS MEDITATION                | 3   | 100.0%  | 0     | 0.0%    |
|        | NASM PERSONAL FITNESS TRAINER PROGRAM | 16  | 100.0%  | 0     | 0.0%    |
|        | REIKI I                               | 8   | 100.0%  | 0     | 0.0%    |
|        | REIKI II                              | 8   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Health & Fitness: Sports & Wellness, Course category by

**Course category by catalog headings = Language Arts: English as a Second Language, Course category by catalog headings-**

|        |   | Did the course help meet your personal goals? |         |       |         |
|--------|---|---|---------|-------|---------|
|        |   | Yes   |         | No    |         |
|        |   | Count   | Row N % | Count | Row N % |
| Course | ACCENT REDUCTION FOR INTERNATIONAL PROFESSIONALS I  | 5   | 100.0%  | 0     | 0.0%    |
|        | ACCENT REDUCTION FOR INTERNATIONAL PROFESSIONALS II | 7   | 100.0%  | 0     | 0.0%    |
|        | ESL (ENGLISH AS A SECOND LANGUAGE) ACCELERATED      | 12  | 100.0%  | 0     | 0.0%    |
|        | ESL (ENGLISH AS A SECOND LANGUAGE) BASIC II         | 3   | 100.0%  | 0     | 0.0%    |
|        | ESL (ENGLISH AS A SECOND LANGUAGE) INTERMEDIATE     | 3   | 100.0%  | 0     | 0.0%    |
|        | FRENCH I  | 6   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Language Arts: English as a Second Language, Course

**Course category by catalog headings = Language Arts: Foreign Languages, Course category by catalog headings- Subcategory**

|        |            | Did the course help meet your personal goals? |         |       |         |
|--------|------------|---|---------|-------|---------|
|        |            | Yes   |         | No    |         |
|        |            | Count   | Row N % | Count | Row N % |
| Course | CHINESE I  | 1   | 100.0%  | 0     | 0.0%    |
|        | CHINESE II | 0   | 0.0%    | 1     | 100.0%  |
|        | SPANISH I  | 6   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Language Arts: Foreign Languages, Course category by

**Course category by catalog headings = Language Arts: Writing, Course category by catalog headings- Subcategories = .**

|        |  | Did the course help meet your personal goals? |         |       |         |
|--------|--|---|---------|-------|---------|
|        |  | Yes   |         | No    |         |
|        |  | Count   | Row N % | Count | Row N % |
| Course | HOW TO LAUNCH YOUR BLOG & STAND OUT FROM THE CROWD | 10  | 100.0%  | 0     | 0.0%    |
|        | WRITING & PUBLISHING YOUR FIRST BOOK (OR 7TH)      | 7   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Language Arts: Writing, Course category by catalog

**Course category by catalog headings = Leisure Activities: Acting, Course category by catalog headings- Subcategories = .**

|        |                            | Did the course help meet your personal goals? |         |       |         |
|--------|----------------------------|---|---------|-------|---------|
|        |                            | Yes   |         | No    |         |
|        |                            | Count   | Row N % | Count | Row N % |
| Course | BREAK INTO STAND-UP COMEDY | 6   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Leisure Activities: Acting, Course category by catalog

**Course category by catalog headings = Leisure Activities: General Interest, Course category by catalog headings- Subcategory**

|        |  | Did the course help meet your personal goals? |         |       |         |
|--------|--|---|---------|-------|---------|
|        |  | Yes   |         | No    |         |
|        |  | Count   | Row N % | Count | Row N % |
| Course | GENEALOGY-TRY THIS AT HOME                     | 3   | 75.0%   | 1     | 25.0%   |
|        | WOMEN'S SAFETY: MINDSET OF A CRITICAL INCIDENT | 12  | 92.3%   | 1     | 7.7%    |

a. Course category by catalog headings = Leisure Activities: General Interest, Course category by

**Course category by catalog headings = Leisure Activities: Arts & Crafts, Course category by catalog headings- Subcategorie**

|        |                     | Did the course help meet your personal goals? |         |       |         |
|--------|---------------------|---|---------|-------|---------|
|        |                     | Yes   |         | No    |         |
|        |                     | Count   | Row N % | Count | Row N % |
| Course | ACRYLICS I          | 10  | 100.0%  | 0     | 0.0%    |
|        | ACRYLICS II         | 8   | 100.0%  | 0     | 0.0%    |
|        | DRAWING I           | 7   | 100.0%  | 0     | 0.0%    |
|        | MIXED-MEDIA COLLAGE | 1   | 100.0%  | 0     | 0.0%    |
|        | PAINIT LIKE THE OLD |   |         |       |         |
|        | WORLD MASTERS I     | 5   | 100.0%  | 0     | 0.0%    |
|        | QUILTING            | 2   | 100.0%  | 0     | 0.0%    |
|        | SILK PAINTING       | 4   | 100.0%  | 0     | 0.0%    |
|        | STONE CARVING       | 2   | 100.0%  | 0     | 0.0%    |
|        | WATERCOLORS I       | 15  | 88.2%   | 2     | 11.8%   |
|        | WATERCOLORS II      | 10  | 100.0%  | 0     | 0.0%    |
|        | WATERCOLORS III     | 13  | 100.0%  | 0     | 0.0%    |
|        | WOODWORKING I       | 13  | 100.0%  | 0     | 0.0%    |
|        | WOODWORKING II      | 7   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Leisure Activities: Arts & Crafts, Course category by

**Course category by catalog headings = Leisure Activities: Exploring & Travel, Course category by catalog headings- Subcate**

|        |   | Did the course help meet your personal goals? |         |       |         |
|--------|---|---|---------|-------|---------|
|        |   | Yes   |         | No    |         |
|        |   | Count   | Row N % | Count | Row N % |
| Course | ASH MEADOWS   |   |         |       |         |
|        | NATIONAL WILDLIFE REFUGE                                | 2   | 100.0%  | 0     | 0.0%    |
|        | BEST OF RED ROCK CANYON                                 | 7   | 100.0%  | 0     | 0.0%    |
|        | DEATH VALLEY NATIONAL PARK: EXPLORE THE RUGGED GRANDEUR | 7   | 100.0%  | 0     | 0.0%    |
|        | HOLLYWOOD, HUNTINGTON, & HISTORIC LOS ANGELES           | 10  | 100.0%  | 0     | 0.0%    |
|        | NATIVE PEOPLE & PLANTS IN THE MOJAVE DESERT             | 6   | 100.0%  | 0     | 0.0%    |
|        | VALLEY OF FIRE HOT SPOTS                                | 6   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Leisure Activities: Exploring & Travel, Course category by

**Course category by catalog headings = Leisure Activities: Food & Beverage, Course category by catalog headings- Subcateg**

|        |                                   | Did the course help meet your personal goals? |         |       |         |
|--------|-----------------------------------|---|---------|-------|---------|
|        |                                   | Yes   |         | No    |         |
|        |                                   | Count   | Row N % | Count | Row N % |
| Course | BREAKFAST & BRUNCH                | 3   | 100.0%  | 0     | 0.0%    |
|        | DECADENT CHOCOLATE & WINE PAIRING | 4   | 100.0%  | 0     | 0.0%    |
|        | ESSENTIAL KNIFE SKILLS            | 6   | 100.0%  | 0     | 0.0%    |
|        | EXPLORING WINE SENSORY            | 5   | 100.0%  | 0     | 0.0%    |
|        | HOME BREW WORKSHOP                | 3   | 100.0%  | 0     | 0.0%    |
|        | WORLD OF CRAFT BEERS              | 5   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Leisure Activities: Food & Beverage, Course category by

**Course category by catalog headings = Leisure Activities: Home & Gardening, Course category by catalog headings- Subcat**

|        |                                      | Did the course help meet your personal goals? |         |       |         |
|--------|--------------------------------------|---|---------|-------|---------|
|        |                                      | Yes   |         | No    |         |
|        |                                      | Count   | Row N % | Count | Row N % |
| Course | GROWING & USING HERBS FROM YOUR YARD | 8   | 100.0%  | 0     | 0.0%    |
|        | GROWING SPRING & SUMMER VEGETABLES   | 7   | 100.0%  | 0     | 0.0%    |
|        | RAISING CHICKENS AT HOME             | 5   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Leisure Activities: Home & Gardening, Course category

**Course category by catalog headings = Leisure Activities: Pet Training, Course category by catalog headings- Subcategories**

|        |                              | Did the course help meet your personal goals? |         |       |         |
|--------|------------------------------|---|---------|-------|---------|
|        |                              | Yes   |         | No    |         |
|        |                              | Count   | Row N % | Count | Row N % |
| Course | CANINE GOOD CITIZEN TRAINING | 5   | 100.0%  | 0     | 0.0%    |
|        | DOG OBEDIENCE TRAINING I     | 6   | 100.0%  | 0     | 0.0%    |
|        | DOG OBEDIENCE TRAINING II    | 4   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Leisure Activities: Pet Training, Course category by

**Course category by catalog headings = Leisure Activities: Photography, Course category by catalog headings- Subcategory:**

|        |  | Did the course help meet your personal goals? |         |       |         |
|--------|--|---|---------|-------|---------|
|        |  | Yes   |         | No    |         |
|        |  | Count   | Row N % | Count | Row N % |
| Course | CELL PHONE PHOTOGRAPHY                     | 11  | 100.0%  | 0     | 0.0%    |
|        | DIGITAL PHOTOGRAPHY I                      | 31  | 100.0%  | 0     | 0.0%    |
|        | DIGITAL PHOTOGRAPHY II                     | 25  | 96.2%   | 1     | 3.8%    |
|        | DIGITAL PHOTOGRAPHY III                    | 4   | 100.0%  | 0     | 0.0%    |
|        | NEON LIGHT PHOTOGRAPHY: CAPTURING THE GLOW | 7   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Leisure Activities: Photography, Course category by

**Course category by catalog headings = Technology: Home Computing, Course category by catalog headings- Subcategories**

|        |                           | Did the course help meet your personal goals? |         |       |         |
|--------|---------------------------|---|---------|-------|---------|
|        |                           | Yes   |         | No    |         |
|        |                           | Count   | Row N % | Count | Row N % |
| Course | INTERNET PRIVACY          | 5   | 83.3%   | 1     | 16.7%   |
|        | PERSONAL COMPUTING-BASICS | 3   | 100.0%  | 0     | 0.0%    |
|        | SMART ABOUT SMARTPHONES   | 8   | 100.0%  | 0     | 0.0%    |
|        | VIDEO EDITING I           | 3   | 60.0%   | 2     | 40.0%   |

a. Course category by catalog headings = Technology: Home Computing, Course category by

**Course category by catalog headings = In-house Customized Training, Course category by catalog headings- Subcategories**

|        |   | Did the course help meet your personal goals? |         |       |         |
|--------|---|---|---------|-------|---------|
|        |   | Yes   |         | No    |         |
|        |   | Count   | Row N % | Count | Row N % |
| Course | ESSENTIAL COMMUNICATION SKILLS FOR FIRST-TIME MANAGERS OR SUPERVISORS | 7   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = In-house Customized Training, Course category by

**Course category by catalog headings = Business & Finance: Communications, Course category by catalog headings- Subcat**

|        |  | Did the course meet your expectations? |         |       |         |
|--------|--|--|---------|-------|---------|
|        |  | Yes                                    |         | No    |         |
|        |  | Count                                  | Row N % | Count | Row N % |
| Course | COMMUNICATE WITH DIFFICULT PEOPLE WITH TACT & SKILL      | 4                                      | 100.0%  | 0     | 0.0%    |
|        | HOW TO DEAL WITH DISAGREEMENTS, CONFLICT & CONFRONTATION | 4                                      | 100.0%  | 0     | 0.0%    |
|        | PUBLIC SPEAKING BOOTCAMP                                 | 5                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Business & Finance: Communications, Course category

**Course category by catalog headings = Business & Finance: Entrepreneurship, Course category by catalog headings- Subca**

|        |  | Did the course meet your expectations? |         |       |         |
|--------|--|--|---------|-------|---------|
|        |  | Yes                                    |         | No    |         |
|        |  | Count                                  | Row N % | Count | Row N % |
| Course | 25 HOT HOME-BASED BUSINESSES TO START FOR UNDER \$1,000      | 17                                     | 100.0%  | 0     | 0.0%    |
|        | BREAK INTO THE IMPORT/EXPORT BUSINESS                        | 8                                      | 100.0%  | 0     | 0.0%    |
|        | CAPITALIZE ON YOUR GREAT IDEA                                | 4                                      | 100.0%  | 0     | 0.0%    |
|        | CUSTOMER SERVICE TRAINING: SALES, SERVICE, AND YOU           | 37                                     | 100.0%  | 0     | 0.0%    |
|        | ESTABLISH YOURSELF AS AN EXPERT                              | 5                                      | 100.0%  | 0     | 0.0%    |
|        | HOW TO START A PROFITABLE CRAFTS BUSINESS                    | 6                                      | 100.0%  | 0     | 0.0%    |
|        | I HATE MARKETING!  | 4                                      | 100.0%  | 0     | 0.0%    |
|        | MAKE REAL MONEY AS A SOCIAL MEDIA MANAGER                    | 8                                      | 100.0%  | 0     | 0.0%    |
|        | MAKING A LIVING WITHOUT A JOB                                | 7                                      | 100.0%  | 0     | 0.0%    |
|        | PROMOTE YOUR BUSINESS THROUGH SOCIAL MEDIA                   | 13                                     | 100.0%  | 0     | 0.0%    |
|        | SELL YOUR STUFF ON FACEBOOK, AMAZON, ETSY & OTHER EBAY SITES | 19                                     | 100.0%  | 0     | 0.0%    |
|        | SMALL BUSINESS SUCCESS BOOT CAMP                             | 12                                     | 92.3%   | 1     | 7.7%    |

a. Course category by catalog headings = Business & Finance: Entrepreneurship, Course category

**Course category by catalog headings = Business & Finance: Financial Planning, Course category by catalog headings- Subc**

|        |   | Did the course meet your expectations? |         |       |         |
|--------|---|--|---------|-------|---------|
|        |   | Yes                                    |         | No    |         |
|        |   | Count                                  | Row N % | Count | Row N % |
| Course | BUILDING YOUR FINANCIAL PORTFOLIO ON \$50 A MONTH | 16                                     | 100.0%  | 0     | 0.0%    |
|        | FINANCIAL STRATEGIES FOR SUCCESSFUL RETIREMENT    | 66                                     | 100.0%  | 0     | 0.0%    |
|        | REJUVENATE YOUR RETIREMENT                        | 4                                      | 100.0%  | 0     | 0.0%    |
|        | RETIREMENT PLANNING TODAY                         | 58                                     | 96.7%   | 2     | 3.3%    |

a. Course category by catalog headings = Business & Finance: Financial Planning, Course category

**Course category by catalog headings = Business & Finance: Radio & TV Voice-Over, Course category by catalog headings- S**

|        |                                | Did the course meet your expectations? |         |       |         |
|--------|--------------------------------|--|---------|-------|---------|
|        |                                | Yes                                    |         | No    |         |
|        |                                | Count                                  | Row N % | Count | Row N % |
| Course | RADIO & TV VOICE-OVER WORKSHOP | 2                                      | 66.7%   | 1     | 33.3%   |

a. Course category by catalog headings = Business & Finance: Radio & TV Voice-Over, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |   | Did the course meet your expectations? |         |       |         |
|--------|---|--|---------|-------|---------|
|        |   | Yes                                    |         | No    |         |
|        |   | Count                                  | Row N % | Count | Row N % |
| Course | ANIMAL MASSAGE & CARE PROVIDER (AMCP) CERTIFICATION | 2                                      | 100.0%  | 0     | 0.0%    |
|        | PET FIRST AID & CPR                                 | 6                                      | 85.7%   | 1     | 14.3%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                            | Did the course meet your expectations? |         |       |         |
|--------|----------------------------|--|---------|-------|---------|
|        |                            | Yes                                    |         | No    |         |
|        |                            | Count                                  | Row N % | Count | Row N % |
| Course | BASIC SEWING               | 22                                     | 95.7%   | 1     | 4.3%    |
|        | BUSINESS OF FASHION DESIGN | 11                                     | 100.0%  | 0     | 0.0%    |
|        | FASHION GRAFF              | 7                                      | 100.0%  | 0     | 0.0%    |
|        | FASHION SHOWCASE           | 5                                      | 71.4%   | 2     | 28.6%   |
|        | PATTERNMAKING-INTRODUCTION | 14                                     | 100.0%  | 0     | 0.0%    |
|        | SEWING ALTERNATIVES        | 9                                      | 100.0%  | 0     | 0.0%    |
|        | SWIMWEAR & LINGERIE        | 7                                      | 77.8%   | 2     | 22.2%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |  | Did the course meet your expectations? |         |       |         |
|--------|--|--|---------|-------|---------|
|        |  | Yes                                    |         | No    |         |
|        |  | Count                                  | Row N % | Count | Row N % |
| Course | BUSINESS WRITING   | 3                                      | 100.0%  | 0     | 0.0%    |
|        | CHANGE MANAGEMENT  | 9                                      | 100.0%  | 0     | 0.0%    |
|        | COMMUNICATE WITH DIFFICULT PEOPLE WITH TACT & SKILL                      | 1                                      | 100.0%  | 0     | 0.0%    |
|        | COMMUNICATION STRATEGIES: DEALING WITH PROBLEM EMPLOYEES                 | 8                                      | 100.0%  | 0     | 0.0%    |
|        | DEVELOPING A SUCCESSFUL PERFORMANCE MANAGEMENT PROGRAM                   | 10                                     | 100.0%  | 0     | 0.0%    |
|        | EMPLOYMENT LAW I   | 13                                     | 100.0%  | 0     | 0.0%    |
|        | EMPLOYMENT LAW II  | 11                                     | 100.0%  | 0     | 0.0%    |
|        | EMPLOYMENT LAW III   | 6                                      | 100.0%  | 0     | 0.0%    |
|        | EMPLOYMENT LAW IV  | 5                                      | 100.0%  | 0     | 0.0%    |
|        | ESSENTIALS OF HUMAN RESOURCE MANAGEMENT                                  | 9                                      | 100.0%  | 0     | 0.0%    |
|        | GRAMMAR FOR PROFESSIONALS  | 6                                      | 100.0%  | 0     | 0.0%    |
|        | SUCCESSION PLANNING-IDENTIFYING & GROWING TOMORROW'S LEADERS FROM WITHIN | 5                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                                    | Did the course meet your expectations? |         |       |         |
|--------|------------------------------------|--|---------|-------|---------|
|        |                                    | Yes                                    |         | No    |         |
|        |                                    | Count                                  | Row N % | Count | Row N % |
| Course | PHR/SPHR CERTIFICATION PREPARATION | 7                                      | 87.5%   | 1     | 12.5%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |  | Did the course meet your expectations? |         |       |         |
|--------|--|--|---------|-------|---------|
|        |  | Yes                                    |         | No    |         |
|        |  | Count                                  | Row N % | Count | Row N % |
| Course | CRISIS COMMUNICATION                               | 2                                      | 100.0%  | 0     | 0.0%    |
|        | PUBLIC RELATIONS CAPSTONE: PUTTING IT ALL TOGETHER | 2                                      | 100.0%  | 0     | 0.0%    |
|        | WRITING FOR PUBLIC RELATIONS                       | 5                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |   | Did the course meet your expectations? |         |       |         |
|--------|---|--|---------|-------|---------|
|        |   | Yes                                    |         | No    |         |
|        |   | Count                                  | Row N % | Count | Row N % |
| Course | A NONPROFIT BOARD'S ROLE & RESPONSIBILITY TO ITS AGENCY & THE COMMUNITY | 23                                     | 100.0%  | 0     | 0.0%    |
|        | AN INTRODUCTION TO THE NONPROFIT SECTOR                                 | 17                                     | 100.0%  | 0     | 0.0%    |
|        | CREATING A COMPELLING CASE FOR SUPPORT                                  | 8                                      | 100.0%  | 0     | 0.0%    |
|        | CREATING A DEVELOPMENT PLAN   | 11                                     | 100.0%  | 0     | 0.0%    |
|        | ETHICS IN NON-PROFIT GOVERNANCE   | 6                                      | 100.0%  | 0     | 0.0%    |
|        | LEGAL COMPLIANCE & PUBLIC DISCLOSURE                                    | 8                                      | 100.0%  | 0     | 0.0%    |
|        | WHOSE BALL IS IT? DEVELOPING RETURN ON SPONSORSHIP                      | 9                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |  | Did the course meet your expectations? |         |       |         |
|--------|--|--|---------|-------|---------|
|        |  | Yes                                    |         | No    |         |
|        |  | Count                                  | Row N % | Count | Row N % |
| Course | PROTECTIVE SERVICES PROFESSIONAL CERTIFICATION | 6                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                                     | Did the course meet your expectations? |         |       |         |
|--------|-------------------------------------|--|---------|-------|---------|
|        |                                     | Yes                                    |         | No    |         |
|        |                                     | Count                                  | Row N % | Count | Row N % |
| Course | BUILDING A GRANT READY ORGANIZATION | 5                                      | 100.0%  | 0     | 0.0%    |
|        | GRANTS MANAGEMENT                   | 5                                      | 100.0%  | 0     | 0.0%    |
|        | IDENTIFYING FUNDING SOURCES         | 6                                      | 100.0%  | 0     | 0.0%    |
|        | PROPOSAL WRITING I                  | 9                                      | 100.0%  | 0     | 0.0%    |
|        | PROPOSAL WRITING II                 | 8                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog heading**

|        |   | Did the course meet your expectations? |         |       |         |
|--------|---|--|---------|-------|---------|
|        |   | Yes                                    |         | No    |         |
|        |   | Count                                  | Row N % | Count | Row N % |
| Course | EXCEL 2010-LEVEL I                          | 4                                      | 100.0%  | 0     | 0.0%    |
|        | EXCEL 2010-LEVEL II                         | 2                                      | 100.0%  | 0     | 0.0%    |
|        | EXCEL ESSENTIALS                            | 3                                      | 100.0%  | 0     | 0.0%    |
|        | WORD ESSENTIALS-WORKING WITH LONG DOCUMENTS | 3                                      | 75.0%   | 1     | 25.0%   |

a. Course category by catalog headings = Certificate Programs: Computers & Technology, Course

**Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog heading**

|        |                                | Did the course meet your expectations? |         |       |         |
|--------|--------------------------------|--|---------|-------|---------|
|        |                                | Yes                                    |         | No    |         |
|        |                                | Count                                  | Row N % | Count | Row N % |
| Course | ADOBE ILLUSTRATOR CS6 LEVEL I  | 12                                     | 100.0%  | 0     | 0.0%    |
|        | ADOBE ILLUSTRATOR CS6 LEVEL II | 4                                      | 100.0%  | 0     | 0.0%    |
|        | ADOBE PHOTOSHOP CS6 LEVEL I    | 15                                     | 93.8%   | 1     | 6.3%    |
|        | HTML-LEVEL I                   | 7                                      | 100.0%  | 0     | 0.0%    |
|        | HTML-LEVEL II                  | 6                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Computers & Technology, Course

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = I**

|        |                         | Did the course meet your expectations? |         |       |         |
|--------|-------------------------|--|---------|-------|---------|
|        |                         | Yes                                    |         | No    |         |
|        |                         | Count                                  | Row N % | Count | Row N % |
| Course | LEGAL SECRETARY PROGRAM | 7                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = F**

|        |                                       | Did the course meet your expectations? |         |       |         |
|--------|---------------------------------------|--|---------|-------|---------|
|        |                                       | Yes                                    |         | No    |         |
|        |                                       | Count                                  | Row N % | Count | Row N % |
| Course | PARALEGAL DAY CERTIFICATE PROGRAM     | 7                                      | 100.0%  | 0     | 0.0%    |
|        | PARALEGAL EVENING CERTIFICATE PROGRAM | 9                                      | 90.0%   | 1     | 10.0%   |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = C**

|        |  | Did the course meet your expectations? |         |       |         |
|--------|--|--|---------|-------|---------|
|        |  | Yes                                    |         | No    |         |
|        |  | Count                                  | Row N % | Count | Row N % |
| Course | COOPERATIVE PARENTING: SHIELDING YOUR CHILDREN FROM CONFLICT | 14                                     | 93.3%   | 1     | 6.7%    |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = I**

|        |                                | Did the course meet your expectations? |         |       |         |
|--------|--------------------------------|--|---------|-------|---------|
|        |                                | Yes                                    |         | No    |         |
|        |                                | Count                                  | Row N % | Count | Row N % |
| Course | MEDIATION TRAINING CERTIFICATE | 2                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog

**Course category by catalog headings = Certificate Programs: Transportation, Course category by catalog headings- Subcate**

|        |                                 | Did the course meet your expectations? |         |       |         |
|--------|---------------------------------|--|---------|-------|---------|
|        |                                 | Yes                                    |         | No    |         |
|        |                                 | Count                                  | Row N % | Count | Row N % |
| Course | PRIVACY, PUBLICITY & DEFAMATION | 2                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Transportation, Course category by

**Course category by catalog headings = Certificate Programs: Food & Beverage, Course category by catalog headings- Subca**

|        |  | Did the course meet your expectations? |         |       |         |
|--------|--|--|---------|-------|---------|
|        |  | Yes                                    |         | No    |         |
|        |  | Count                                  | Row N % | Count | Row N % |
| Course | BEER STEWARD & CONNOISSEUR CERTIFICATE PROGRAM | 6                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Food & Beverage, Course category

**Course category by catalog headings = Health & Fitness: CPR/AED, First Aid, Course category by catalog headings- Subcate**

|        |   | Did the course meet your expectations? |         |       |         |
|--------|---|--|---------|-------|---------|
|        |   | Yes                                    |         | No    |         |
|        |   | Count                                  | Row N % | Count | Row N % |
| Course | CPR/AED & FIRST AID, ADULT & CHILD: AHA | 5                                      | 100.0%  | 0     | 0.0%    |
|        | CPR/AED & FIRST AID, ADULT AND CHILD    | 8                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Health & Fitness: CPR/AED, First Aid, Course category

**Course category by catalog headings = Health & Fitness: Sports & Wellness, Course category by catalog headings- Subcate**

|        |                                       | Did the course meet your expectations? |         |       |         |
|--------|---------------------------------------|--|---------|-------|---------|
|        |                                       | Yes                                    |         | No    |         |
|        |                                       | Count                                  | Row N % | Count | Row N % |
| Course | GOLF PILATES                          | 9                                      | 100.0%  | 0     | 0.0%    |
|        | MINDFULNESS MEDITATION                | 3                                      | 100.0%  | 0     | 0.0%    |
|        | NASM PERSONAL FITNESS TRAINER PROGRAM | 16                                     | 100.0%  | 0     | 0.0%    |
|        | REIKI I                               | 8                                      | 100.0%  | 0     | 0.0%    |
|        | REIKI II                              | 8                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Health & Fitness: Sports & Wellness, Course category by

**Course category by catalog headings = Language Arts: English as a Second Language, Course category by catalog headings =**

|        |   | Did the course meet your expectations? |         |       |         |
|--------|---|--|---------|-------|---------|
|        |   | Yes                                    |         | No    |         |
|        |   | Count                                  | Row N % | Count | Row N % |
| Course | ACCENT REDUCTION FOR INTERNATIONAL PROFESSIONALS I  | 5                                      | 100.0%  | 0     | 0.0%    |
|        | ACCENT REDUCTION FOR INTERNATIONAL PROFESSIONALS II | 7                                      | 100.0%  | 0     | 0.0%    |
|        | ESL (ENGLISH AS A SECOND LANGUAGE) ACCELERATED      | 12                                     | 100.0%  | 0     | 0.0%    |
|        | ESL (ENGLISH AS A SECOND LANGUAGE) BASIC II         | 3                                      | 100.0%  | 0     | 0.0%    |
|        | ESL (ENGLISH AS A SECOND LANGUAGE) INTERMEDIATE     | 3                                      | 100.0%  | 0     | 0.0%    |
|        | FRENCH I  | 6                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Language Arts: English as a Second Language, Course

**Course category by catalog headings = Language Arts: Foreign Languages, Course category by catalog headings- Subcategory**

|        |            | Did the course meet your expectations? |         |       |         |
|--------|------------|--|---------|-------|---------|
|        |            | Yes                                    |         | No    |         |
|        |            | Count                                  | Row N % | Count | Row N % |
| Course | CHINESE I  | 1                                      | 100.0%  | 0     | 0.0%    |
|        | CHINESE II | 0                                      | 0.0%    | 1     | 100.0%  |
|        | SPANISH I  | 6                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Language Arts: Foreign Languages, Course category by

**Course category by catalog headings = Language Arts: Writing, Course category by catalog headings- Subcategories = .**

|        |  | Did the course meet your expectations? |         |       |         |
|--------|--|--|---------|-------|---------|
|        |  | Yes                                    |         | No    |         |
|        |  | Count                                  | Row N % | Count | Row N % |
| Course | HOW TO LAUNCH YOUR BLOG & STAND OUT FROM THE CROWD | 10                                     | 100.0%  | 0     | 0.0%    |
|        | WRITING & PUBLISHING YOUR FIRST BOOK (OR 7TH)      | 7                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Language Arts: Writing, Course category by catalog

**Course category by catalog headings = Leisure Activities: Acting, Course category by catalog headings- Subcategories = .**

|        |                            | Did the course meet your expectations? |         |       |         |
|--------|----------------------------|--|---------|-------|---------|
|        |                            | Yes                                    |         | No    |         |
|        |                            | Count                                  | Row N % | Count | Row N % |
| Course | BREAK INTO STAND-UP COMEDY | 6                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Leisure Activities: Acting, Course category by catalog

**Course category by catalog headings = Leisure Activities: General Interest, Course category by catalog headings- Subcategory**

|        |  | Did the course meet your expectations? |         |       |         |
|--------|--|--|---------|-------|---------|
|        |  | Yes                                    |         | No    |         |
|        |  | Count                                  | Row N % | Count | Row N % |
| Course | GENEALOGY-TRY THIS AT HOME                     | 3                                      | 75.0%   | 1     | 25.0%   |
|        | WOMEN'S SAFETY: MINDSET OF A CRITICAL INCIDENT | 12                                     | 92.3%   | 1     | 7.7%    |

a. Course category by catalog headings = Leisure Activities: General Interest, Course category by



**Course category by catalog headings = Leisure Activities: Arts & Crafts, Course category by catalog headings- Subcategorie**

|        |                     | Did the course meet your expectations? |         |       |         |
|--------|---------------------|--|---------|-------|---------|
|        |                     | Yes                                    |         | No    |         |
|        |                     | Count                                  | Row N % | Count | Row N % |
| Course | ACRYLICS I          | 9                                      | 90.0%   | 1     | 10.0%   |
|        | ACRYLICS II         | 8                                      | 100.0%  | 0     | 0.0%    |
|        | DRAWING I           | 7                                      | 100.0%  | 0     | 0.0%    |
|        | MIXED-MEDIA COLLAGE | 1                                      | 100.0%  | 0     | 0.0%    |
|        | PAINIT LIKE THE OLD |  |         |       |         |
|        | WORLD MASTERS I     | 5                                      | 100.0%  | 0     | 0.0%    |
|        | QUILTING            | 2                                      | 100.0%  | 0     | 0.0%    |
|        | SILK PAINTING       | 4                                      | 100.0%  | 0     | 0.0%    |
|        | STONE CARVING       | 2                                      | 100.0%  | 0     | 0.0%    |
|        | WATERCOLORS I       | 14                                     | 82.4%   | 3     | 17.6%   |
|        | WATERCOLORS II      | 11                                     | 100.0%  | 0     | 0.0%    |
|        | WATERCOLORS III     | 13                                     | 100.0%  | 0     | 0.0%    |
|        | WOODWORKING I       | 13                                     | 100.0%  | 0     | 0.0%    |
|        | WOODWORKING II      | 7                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Leisure Activities: Arts & Crafts, Course category by

**Course category by catalog headings = Leisure Activities: Exploring & Travel, Course category by catalog headings- Subcate**

|        |   | Did the course meet your expectations? |         |       |         |
|--------|---|--|---------|-------|---------|
|        |   | Yes                                    |         | No    |         |
|        |   | Count                                  | Row N % | Count | Row N % |
| Course | ASH MEADOWS   | 2                                      | 100.0%  | 0     | 0.0%    |
|        | NATIONAL WILDLIFE REFUGE                                |  |         |       |         |
|        | BEST OF RED ROCK CANYON                                 | 5                                      | 71.4%   | 2     | 28.6%   |
|        | DEATH VALLEY NATIONAL PARK: EXPLORE THE RUGGED GRANDEUR | 7                                      | 100.0%  | 0     | 0.0%    |
|        | HOLLYWOOD, HUNTINGTON, & HISTORIC LOS ANGELES           | 9                                      | 100.0%  | 0     | 0.0%    |
|        | NATIVE PEOPLE & PLANTS IN THE MOJAVE DESERT             | 6                                      | 100.0%  | 0     | 0.0%    |
|        | VALLEY OF FIRE HOT SPOTS                                | 6                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Leisure Activities: Exploring & Travel, Course category by

**Course category by catalog headings = Leisure Activities: Food & Beverage, Course category by catalog headings- Subcateg**

|        |                                   | Did the course meet your expectations? |         |       |         |
|--------|-----------------------------------|--|---------|-------|---------|
|        |                                   | Yes                                    |         | No    |         |
|        |                                   | Count                                  | Row N % | Count | Row N % |
| Course | BREAKFAST & BRUNCH                | 3                                      | 100.0%  | 0     | 0.0%    |
|        | DECADENT CHOCOLATE & WINE PAIRING | 4                                      | 100.0%  | 0     | 0.0%    |
|        | ESSENTIAL KNIFE SKILLS            | 6                                      | 100.0%  | 0     | 0.0%    |
|        | EXPLORING WINE SENSORY            | 5                                      | 100.0%  | 0     | 0.0%    |
|        | HOME BREW WORKSHOP                | 3                                      | 100.0%  | 0     | 0.0%    |
|        | WORLD OF CRAFT BEERS              | 5                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Leisure Activities: Food & Beverage, Course category by

**Course category by catalog headings = Leisure Activities: Home & Gardening, Course category by catalog headings- Subcat**

|        |                                      | Did the course meet your expectations? |         |       |         |
|--------|--------------------------------------|--|---------|-------|---------|
|        |                                      | Yes                                    |         | No    |         |
|        |                                      | Count                                  | Row N % | Count | Row N % |
| Course | GROWING & USING HERBS FROM YOUR YARD | 8                                      | 100.0%  | 0     | 0.0%    |
|        | GROWING SPRING & SUMMER VEGETABLES   | 7                                      | 100.0%  | 0     | 0.0%    |
|        | RAISING CHICKENS AT HOME             | 5                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Leisure Activities: Home & Gardening, Course category

**Course category by catalog headings = Leisure Activities: Pet Training, Course category by catalog headings- Subcategories**

|        |                              | Did the course meet your expectations? |         |       |         |
|--------|------------------------------|--|---------|-------|---------|
|        |                              | Yes                                    |         | No    |         |
|        |                              | Count                                  | Row N % | Count | Row N % |
| Course | CANINE GOOD CITIZEN TRAINING | 5                                      | 100.0%  | 0     | 0.0%    |
|        | DOG OBEDIENCE TRAINING I     | 6                                      | 100.0%  | 0     | 0.0%    |
|        | DOG OBEDIENCE TRAINING II    | 4                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Leisure Activities: Pet Training, Course category by

**Course category by catalog headings = Leisure Activities: Photography, Course category by catalog headings- Subcategories**

|        |  | Did the course meet your expectations? |         |       |         |
|--------|--|--|---------|-------|---------|
|        |  | Yes                                    |         | No    |         |
|        |  | Count                                  | Row N % | Count | Row N % |
| Course | CELL PHONE PHOTOGRAPHY                     | 11                                     | 100.0%  | 0     | 0.0%    |
|        | DIGITAL PHOTOGRAPHY I                      | 31                                     | 100.0%  | 0     | 0.0%    |
|        | DIGITAL PHOTOGRAPHY II                     | 27                                     | 100.0%  | 0     | 0.0%    |
|        | DIGITAL PHOTOGRAPHY III                    | 4                                      | 100.0%  | 0     | 0.0%    |
|        | NEON LIGHT PHOTOGRAPHY: CAPTURING THE GLOW | 7                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Leisure Activities: Photography, Course category by

**Course category by catalog headings = Technology: Home Computing, Course category by catalog headings- Subcategories**

|        |                           | Did the course meet your expectations? |         |       |         |
|--------|---------------------------|--|---------|-------|---------|
|        |                           | Yes                                    |         | No    |         |
|        |                           | Count                                  | Row N % | Count | Row N % |
| Course | INTERNET PRIVACY          | 5                                      | 83.3%   | 1     | 16.7%   |
|        | PERSONAL COMPUTING-BASICS | 3                                      | 100.0%  | 0     | 0.0%    |
|        | SMART ABOUT SMARTPHONES   | 8                                      | 100.0%  | 0     | 0.0%    |
|        | VIDEO EDITING I           | 3                                      | 60.0%   | 2     | 40.0%   |

a. Course category by catalog headings = Technology: Home Computing, Course category by

**Course category by catalog headings = In-house Customized Training, Course category by catalog headings- Subcategories**

|        |   | Did the course meet your expectations? |         |       |         |
|--------|---|--|---------|-------|---------|
|        |   | Yes                                    |         | No    |         |
|        |   | Count                                  | Row N % | Count | Row N % |
| Course | ESSENTIAL COMMUNICATION SKILLS FOR FIRST-TIME MANAGERS OR SUPERVISORS | 7                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = In-house Customized Training, Course category by

**SUMMER 2015 Course Evaluation Results**

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                    | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|--------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                    | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                    | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | LITTLE BLACK DRESS | 0  | 0.0%    | 0            | 0.0%    | 2                                  | 20.0%   | 3         | 30.0%   | 5              | 50.0%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = Fashion Design

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |  | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|--|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |  | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |  | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | CULTURAL COMPETENCY IN THE WORKPLACE     | 0  | 0.0%    | 0            | 0.0%    | 1                                  | 12.5%   | 4         | 50.0%   | 3              | 37.5%   |
|        | PROJECT MANAGEMENT SKILLS EVERYONE NEEDS | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 14.3%   | 6              | 85.7%   |
|        | WHAT THE EEOC EXPECTS FROM EMPLOYERS     | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 14.3%   | 6              | 85.7%   |
|        | WORKPLACE INVESTIGATIONS                 | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 25.0%   | 3              | 75.0%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = Human Resource Mgmt

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |   | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|---|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |   | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |   | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | SOCIAL MEDIA FOR COMMUNICATION STRATEGY | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 33.3%   | 2              | 66.7%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = Public Relations Skills

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |   | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|---|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |   | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |   | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | A NONPROFIT BOARD'S ROLE & RESPONSIBILITY TO ITS AGENCY & THE COMMUNITY | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 10.0%   | 9              | 90.0%   |
|        | AN INTRODUCTION TO THE NONPROFIT SECTOR                                 | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 10             | 100.0%  |
|        | CAPITAL CAMPAIGNS: EVERYTHING YOU NEED TO KNOW                          | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 8              | 100.0%  |
|        | RESPONSIBLE FUNDRAISING   | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 33.3%   | 2              | 66.7%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = Non-Profit Management

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                             | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|-----------------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                             | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                             | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | IDENTIFYING FUNDING SOURCES | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 4         | 33.3%   | 8              | 66.7%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = UNLV Grant Academy

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                                      | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|--------------------------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                      | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                      | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | COMMUNITY MANAGER PREPARATION COURSE | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 16.7%   | 5              | 83.3%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = Community Manager Preparation Course

**Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog heading**

|        |                    | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|--------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                    | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                    | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | EXCEL 2010-LEVEL I | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 50.0%   | 1              | 50.0%   |

a. Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog headings- Subcategories = Microsoft Office

**Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog heading**

|        |                             | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|-----------------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                             | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                             | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | ADOBE PHOTOSHOP CS6-LEVEL I | 0  | 0.0%    | 0            | 0.0%    | 1                                  | 20.0%   | 0         | 0.0%    | 4              | 80.0%   |
|        | HTML - LEVEL II             | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 3              | 100.0%  |
|        | HTML-LEVEL I                | 0  | 0.0%    | 0            | 0.0%    | 1                                  | 16.7%   | 4         | 66.7%   | 1              | 16.7%   |

a. Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog headings- Subcategories = Internet Design & Technology

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = f**

|        |                                       | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|---------------------------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                       | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                       | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | CONTRACT LAW                          | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 3              | 100.0%  |
|        | PARALEGAL EVENING CERTIFICATE PROGRAM | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 5         | 50.0%   | 5              | 50.0%   |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = Paralegal Program

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = f**

|        |                                | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|--------------------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | MEDIATION TRAINING CERTIFICATE | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 7              | 100.0%  |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = Mediation Training

**Course category by catalog headings = Health & Fitness: Sports & Wellness, Course category by catalog headings- Subcate**

|        |                                       | Rate Your Overall Satisfaction with the Course |         |              |         |                                    |         |           |         |                |         |
|--------|---------------------------------------|--|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                       | Very Dissatisfied                              |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                       | Count  | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | NASM PERSONAL FITNESS TRAINER PROGRAM | 0  | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 2         | 15.4%   | 11             | 84.6%   |

a. Course category by catalog headings = Health & Fitness: Sports & Wellness, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                    | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|--------------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                    | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                    | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | LITTLE BLACK DRESS | 0   | 0.0%    | 0            | 0.0%    | 2                                  | 22.2%   | 2         | 22.2%   | 5              | 55.6%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = Fashion Design

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |  | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|--|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |  | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |  | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | CULTURAL COMPETENCY IN THE WORKPLACE     | 0   | 0.0%    | 0            | 0.0%    | 1                                  | 12.5%   | 4         | 50.0%   | 3              | 37.5%   |
|        | PROJECT MANAGEMENT SKILLS EVERYONE NEEDS | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 14.3%   | 6              | 85.7%   |
|        | WHAT THE EEOC EXPECTS FROM EMPLOYERS     | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 7              | 100.0%  |
|        | WORKPLACE INVESTIGATIONS                 | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 25.0%   | 3              | 75.0%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = Human Resource Mgmt

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |   | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|---|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |   | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |   | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | SOCIAL MEDIA FOR COMMUNICATION STRATEGY | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 33.3%   | 2              | 66.7%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = Public Relations Skills

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |   | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|---|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |   | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |   | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | A NONPROFIT BOARD'S ROLE & RESPONSIBILITY TO ITS AGENCY & THE COMMUNITY | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 10.0%   | 9              | 90.0%   |
|        | AN INTRODUCTION TO THE NONPROFIT SECTOR                                 | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 10             | 100.0%  |
|        | CAPITAL CAMPAIGNS: EVERYTHING YOU NEED TO KNOW RESPONSIBLE FUNDRAISING  | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 8              | 100.0%  |
|        |   | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 33.3%   | 2              | 66.7%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = Non-Profit Management

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                             | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|-----------------------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                             | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                             | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | IDENTIFYING FUNDING SOURCES | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 3         | 25.0%   | 9              | 75.0%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = UNLV Grant Academy

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                                      | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|--------------------------------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                      | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                      | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | COMMUNITY MANAGER PREPARATION COURSE | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 6              | 100.0%  |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Subcategories = Community Manager Preparation Course

**Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog heading**

|        |                    | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|--------------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                    | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                    | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | EXCEL 2010-LEVEL I | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 2              | 100.0%  |

a. Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog headings- Subcategories = Microsoft Office

**Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog heading**

|        |                             | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|-----------------------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                             | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                             | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | ADOBE PHOTOSHOP CS6-LEVEL I | 0   | 0.0%    | 1            | 20.0%   | 0                                  | 0.0%    | 0         | 0.0%    | 4              | 80.0%   |
|        | HTML - LEVEL II             | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 3              | 100.0%  |
|        | HTML-LEVEL I                | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 4         | 66.7%   | 2              | 33.3%   |

a. Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog headings- Subcategories = Internet Design & Technology

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = f**

|        |                                       | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|---------------------------------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                       | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                       | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | CONTRACT LAW                          | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 3              | 100.0%  |
|        | PARALEGAL EVENING CERTIFICATE PROGRAM | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 3         | 30.0%   | 7              | 70.0%   |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = Paralegal Program

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = f**

|        |                                | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|--------------------------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | MEDIATION TRAINING CERTIFICATE | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 0         | 0.0%    | 7              | 100.0%  |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = Mediation Training

**Course category by catalog headings = Health & Fitness: Sports & Wellness, Course category by catalog headings- Subcate**

|        |                                       | Rate Your Overall Satisfaction with the Instructor: |         |              |         |                                    |         |           |         |                |         |
|--------|---------------------------------------|---|---------|--------------|---------|------------------------------------|---------|-----------|---------|----------------|---------|
|        |                                       | Very Dissatisfied                                   |         | Dissatisfied |         | Neither Satisfied Nor Dissatisfied |         | Satisfied |         | Very Satisfied |         |
|        |                                       | Count   | Row N % | Count        | Row N % | Count                              | Row N % | Count     | Row N % | Count          | Row N % |
| Course | NASM PERSONAL FITNESS TRAINER PROGRAM | 0   | 0.0%    | 0            | 0.0%    | 0                                  | 0.0%    | 1         | 7.7%    | 12             | 92.3%   |

a. Course category by catalog headings = Health & Fitness: Sports & Wellness, Course category by catalog headings- Subcategories = .

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                    | Did the course help meet your personal goals? |         |       |         |
|--------|--------------------|---|---------|-------|---------|
|        |                    | Yes   |         | No    |         |
|        |                    | Count   | Row N % | Count | Row N % |
| Course | LITTLE BLACK DRESS | 9   | 90.0%   | 1     | 10.0%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |   | Did the course help meet your personal goals? |         |       |         |
|--------|---|---|---------|-------|---------|
|        |   | Yes   |         | No    |         |
|        |   | Count   | Row N % | Count | Row N % |
| Course | CULTURAL COMPETENCY IN THE WORKPLACE                          | 7   | 87.5%   | 1     | 12.5%   |
|        | PROJECT MANAGEMENT SKILLS EVERYONE NEEDS                      | 7   | 100.0%  | 0     | 0.0%    |
|        | WHAT THE EEOC EXPECTS FROM EMPLOYERS WORKPLACE INVESTIGATIONS | 7   | 100.0%  | 0     | 0.0%    |
|        |   | 4   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |   | Did the course help meet your personal goals? |         |       |         |
|--------|---|---|---------|-------|---------|
|        |   | Yes   |         | No    |         |
|        |   | Count   | Row N % | Count | Row N % |
| Course | SOCIAL MEDIA FOR COMMUNICATION STRATEGY | 3   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |   | Did the course help meet your personal goals? |         |       |         |
|--------|---|---|---------|-------|---------|
|        |   | Yes   |         | No    |         |
|        |   | Count   | Row N % | Count | Row N % |
| Course | A NONPROFIT BOARD'S ROLE & RESPONSIBILITY TO ITS AGENCY & THE COMMUNITY | 10  | 100.0%  | 0     | 0.0%    |
|        | AN INTRODUCTION TO THE NONPROFIT SECTOR                                 | 10  | 100.0%  | 0     | 0.0%    |
|        | CAPITAL CAMPAIGNS: EVERYTHING YOU NEED TO KNOW                          | 8   | 100.0%  | 0     | 0.0%    |
|        | RESPONSIBLE FUNDRAISING   | 3   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                             | Did the course help meet your personal goals? |         |       |         |
|--------|-----------------------------|---|---------|-------|---------|
|        |                             | Yes   |         | No    |         |
|        |                             | Count   | Row N % | Count | Row N % |
| Course | IDENTIFYING FUNDING SOURCES | 11  | 91.7%   | 1     | 8.3%    |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                                      | Did the course help meet your personal goals? |         |       |         |
|--------|--------------------------------------|---|---------|-------|---------|
|        |                                      | Yes   |         | No    |         |
|        |                                      | Count   | Row N % | Count | Row N % |
| Course | COMMUNITY MANAGER PREPARATION COURSE | 6   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog heading**

|        |                    | Did the course help meet your personal goals? |         |       |         |
|--------|--------------------|---|---------|-------|---------|
|        |                    | Yes   |         | No    |         |
|        |                    | Count   | Row N % | Count | Row N % |
| Course | EXCEL 2010-LEVEL I | 2   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Computers & Technology, Course

**Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog heading**

|        |                             | Did the course help meet your personal goals? |         |       |         |
|--------|-----------------------------|---|---------|-------|---------|
|        |                             | Yes   |         | No    |         |
|        |                             | Count   | Row N % | Count | Row N % |
| Course | ADOBE PHOTOSHOP CS6-LEVEL I | 5   | 100.0%  | 0     | 0.0%    |
|        | HTML - LEVEL II             | 3   | 100.0%  | 0     | 0.0%    |
|        | HTML-LEVEL I                | 5   | 83.3%   | 1     | 16.7%   |

a. Course category by catalog headings = Certificate Programs: Computers & Technology, Course

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = f**

|        |                                       | Did the course help meet your personal goals? |         |       |         |
|--------|---------------------------------------|---|---------|-------|---------|
|        |                                       | Yes   |         | No    |         |
|        |                                       | Count   | Row N % | Count | Row N % |
| Course | CONTRACT LAW                          | 3   | 100.0%  | 0     | 0.0%    |
|        | PARALEGAL EVENING CERTIFICATE PROGRAM | 10  | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = f**

|        |                                | Did the course help meet your personal goals? |         |       |         |
|--------|--------------------------------|---|---------|-------|---------|
|        |                                | Yes   |         | No    |         |
|        |                                | Count   | Row N % | Count | Row N % |
| Course | MEDIATION TRAINING CERTIFICATE | 7   | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog

**Course category by catalog headings = Health & Fitness: Sports & Wellness, Course category by catalog headings- Subcate**

|        |                                       | Did the course help meet your personal goals? |         |       |         |
|--------|---------------------------------------|---|---------|-------|---------|
|        |                                       | Yes   |         | No    |         |
|        |                                       | Count   | Row N % | Count | Row N % |
| Course | NASM PERSONAL FITNESS TRAINER PROGRAM | 13  | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Health & Fitness: Sports & Wellness, Course category by

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                    | Did the course meet your expectations? |         |       |         |
|--------|--------------------|--|---------|-------|---------|
|        |                    | Yes                                    |         | No    |         |
|        |                    | Count                                  | Row N % | Count | Row N % |
| Course | LITTLE BLACK DRESS | 9                                      | 90.0%   | 1     | 10.0%   |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |  | Did the course meet your expectations? |         |       |         |
|--------|--|--|---------|-------|---------|
|        |  | Yes                                    |         | No    |         |
|        |  | Count                                  | Row N % | Count | Row N % |
| Course | CULTURAL COMPETENCY IN THE WORKPLACE     | 5                                      | 62.5%   | 3     | 37.5%   |
|        | PROJECT MANAGEMENT SKILLS EVERYONE NEEDS | 7                                      | 100.0%  | 0     | 0.0%    |
|        | WHAT THE EEOC EXPECTS FROM EMPLOYERS     | 7                                      | 100.0%  | 0     | 0.0%    |
|        | WORKPLACE INVESTIGATIONS                 | 4                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |   | Did the course meet your expectations? |         |       |         |
|--------|---|--|---------|-------|---------|
|        |   | Yes                                    |         | No    |         |
|        |   | Count                                  | Row N % | Count | Row N % |
| Course | SOCIAL MEDIA FOR COMMUNICATION STRATEGY | 3                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |   | Did the course meet your expectations? |         |       |         |
|--------|---|--|---------|-------|---------|
|        |   | Yes                                    |         | No    |         |
|        |   | Count                                  | Row N % | Count | Row N % |
| Course | A NONPROFIT BOARD'S ROLE & RESPONSIBILITY TO ITS AGENCY & THE COMMUNITY | 10                                     | 100.0%  | 0     | 0.0%    |
|        | AN INTRODUCTION TO THE NONPROFIT SECTOR                                 | 10                                     | 100.0%  | 0     | 0.0%    |
|        | CAPITAL CAMPAIGNS: EVERYTHING YOU NEED TO KNOW RESPONSIBLE FUNDRAISING  | 8                                      | 100.0%  | 0     | 0.0%    |
|        |   | 3                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                             | Did the course meet your expectations? |         |       |         |
|--------|-----------------------------|--|---------|-------|---------|
|        |                             | Yes                                    |         | No    |         |
|        |                             | Count                                  | Row N % | Count | Row N % |
| Course | IDENTIFYING FUNDING SOURCES | 11                                     | 91.7%   | 1     | 8.3%    |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Business & Industry, Course category by catalog headings- Su**

|        |                                      | Did the course meet your expectations? |         |       |         |
|--------|--------------------------------------|--|---------|-------|---------|
|        |                                      | Yes                                    |         | No    |         |
|        |                                      | Count                                  | Row N % | Count | Row N % |
| Course | COMMUNITY MANAGER PREPARATION COURSE | 6                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Business & Industry, Course

**Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog heading**

|        |                    | Did the course meet your expectations? |         |       |         |
|--------|--------------------|--|---------|-------|---------|
|        |                    | Yes                                    |         | No    |         |
|        |                    | Count                                  | Row N % | Count | Row N % |
| Course | EXCEL 2010-LEVEL I | 2                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Computers & Technology, Course

**Course category by catalog headings = Certificate Programs: Computers & Technology, Course category by catalog heading**

|        |                             | Did the course meet your expectations? |         |       |         |
|--------|-----------------------------|--|---------|-------|---------|
|        |                             | Yes                                    |         | No    |         |
|        |                             | Count                                  | Row N % | Count | Row N % |
| Course | ADOBE PHOTOSHOP CS6-LEVEL I | 4                                      | 80.0%   | 1     | 20.0%   |
|        | HTML - LEVEL II             | 3                                      | 100.0%  | 0     | 0.0%    |
|        | HTML-LEVEL I                | 4                                      | 80.0%   | 1     | 20.0%   |

a. Course category by catalog headings = Certificate Programs: Computers & Technology, Course

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = F**

|        |                                       | Did the course meet your expectations? |         |       |         |
|--------|---------------------------------------|--|---------|-------|---------|
|        |                                       | Yes                                    |         | No    |         |
|        |                                       | Count                                  | Row N % | Count | Row N % |
| Course | CONTRACT LAW                          | 3                                      | 100.0%  | 0     | 0.0%    |
|        | PARALEGAL EVENING CERTIFICATE PROGRAM | 9                                      | 90.0%   | 1     | 10.0%   |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog

**Course category by catalog headings = Certificate Programs: Legal, Course category by catalog headings- Subcategories = F**

|        |                                | Did the course meet your expectations? |         |       |         |
|--------|--------------------------------|--|---------|-------|---------|
|        |                                | Yes                                    |         | No    |         |
|        |                                | Count                                  | Row N % | Count | Row N % |
| Course | MEDIATION TRAINING CERTIFICATE | 7                                      | 100.0%  | 0     | 0.0%    |

a. Course category by catalog headings = Certificate Programs: Legal, Course category by catalog

**Course category by catalog headings = Health & Fitness: Sports & Wellness, Course category by catalog headings- Subcateq**

|        |                                       | Did the course meet your expectations? |         |       |         |
|--------|---------------------------------------|--|---------|-------|---------|
|        |                                       | Yes                                    |         | No    |         |
|        |                                       | Count                                  | Row N % | Count | Row N % |
| Course | NASM PERSONAL FITNESS TRAINER PROGRAM | 12                                     | 92.3%   | 1     | 7.7%    |

a. Course category by catalog headings = Health & Fitness: Sports & Wellness, Course category by



**FALL 2015 Course Evaluation Results**

**Course = 25 Hot Home-Based Businesses to for Under \$1000**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 25.0%      |
|   | Very Satisfied                     | 6     | 75.0%      |
|   | Total                              | 8     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 14.3%      |
|   | Very Satisfied                     | 6     | 85.7%      |
|   | Total                              | 7     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |

a. Course = 25 Hot Home-Based Businesses to for Under \$1000

**Course = A Nonprofit Board's Role & Responsibility to Its Agency & th**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 6.3%       |
|   | Very Satisfied                     | 15    | 93.8%      |
|   | Total                              | 16    | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 6.3%       |
|   | Very Satisfied                     | 15    | 93.8%      |
|   | Total                              | 16    | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 15    | 93.8%      |
|   | No                                 | 1     | 6.3%       |
|   | Total                              | 16    | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 15    | 93.8%      |
|   | No                                 | 1     | 6.3%       |
|   | Total                              | 16    | 100.0%     |

a. Course = A Nonprofit Board's Role & Responsibility to Its Agency & th

**Course = Accent Reduction for International Professionals**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 7     | 100.0%     |
|   | Total                              | 7     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 7     | 100.0%     |
|   | Total                              | 7     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |

a. Course = Accent Reduction for International Professionals

**Course = Acrylics I**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 28.6%      |
|   | Very Satisfied                     | 5     | 71.4%      |
|   | Total                              | 7     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 14.3%      |
|   | Very Satisfied                     | 6     | 85.7%      |
|   | Total                              | 7     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |

a. Course = Acrylics I

**Course = Acrylics II**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 4     | 100.0%     |
|   | Total                              | 4     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 4     | 100.0%     |
|   | Total                              | 4     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 4     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 4     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 4     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 4     | 100.0%     |

a. Course = Acrylics II

**Course = Acting for Camera**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 8     | 100.0%     |
|   | Total                              | 8     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 8     | 100.0%     |
|   | Total                              | 8     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 8     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 8     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 8     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 8     | 100.0%     |

a. Course = Acting for Camera

**Course = Adobe Illustrator CS6-Level I**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 2      | 25.0%      |
|   | Very Satisfied                     | 6      | 75.0%      |
|   | Total                              | 8      | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 2      | 25.0%      |
|   | Very Satisfied                     | 6      | 75.0%      |
| Total   | 8                                  | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 8      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 8      | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 7      | 87.5%      |
|   | No                                 | 1      | 12.5%      |
|   | Total                              | 8      | 100.0%     |

a. Course = Adobe Illustrator CS6-Level I

**Course = Adobe InDesign CS6-Level I**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 1      | 10.0%      |
|   | Satisfied                          | 2      | 20.0%      |
|   | Very Satisfied                     | 7      | 70.0%      |
|   | Total                              | 10     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 1      | 10.0%      |
|   | Satisfied                          | 1      | 10.0%      |
|   | Very Satisfied                     | 8      | 80.0%      |
| Total   | 10                                 | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 10     | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 10     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 9      | 90.0%      |
|   | No                                 | 1      | 10.0%      |
|   | Total                              | 10     | 100.0%     |

a. Course = Adobe InDesign CS6-Level I

**Course = Adobe Photoshop CS6-Level I**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 3      | 33.3%      |
|   | Very Satisfied                     | 6      | 66.7%      |
|   | Total                              | 9      | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 1      | 11.1%      |
|   | Very Satisfied                     | 8      | 88.9%      |
| Total   | 9                                  | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 6      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 6      | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 4      | 80.0%      |
|   | No                                 | 1      | 20.0%      |
|   | Total                              | 5      | 100.0%     |

a. Course = Adobe Photoshop CS6-Level I

**Course = An Introduction to the Nonprofit Sector**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 15    | 100.0%     |
|   | Total                              | 15    | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 15    | 100.0%     |
|   | Total                              | 15    | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 15    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 15    | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 15    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 15    | 100.0%     |

a. Course = An Introduction to the Nonprofit Sector

**Course = Architecture & Landscape Photography**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 33.3%      |
|   | Very Satisfied                     | 2     | 66.7%      |
|   | Total                              | 3     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 3     | 100.0%     |
|   | Total                              | 3     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 3     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 3     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 3     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 3     | 100.0%     |

a. Course = Architecture & Landscape Photography

**Course = Basic Sewing**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 12.5%      |
|   | Very Satisfied                     | 7     | 87.5%      |
|   | Total                              | 8     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 11.1%      |
|   | Very Satisfied                     | 8     | 88.9%      |
|   | Total                              | 9     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 9     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 9     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 8     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 8     | 100.0%     |

a. Course = Basic Sewing

**Course = Break Into the Import/Export Business**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 12.5%      |
|   | Very Satisfied                     | 7     | 87.5%      |
|   | Total                              | 8     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 12.5%      |
|   | Very Satisfied                     | 7     | 87.5%      |
|   | Total                              | 8     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 8     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 8     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 8     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 8     | 100.0%     |

a. Course = Break Into the Import/Export Business

**Course = Break into the World of Voiceover**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 6     | 100.0%     |
|   | Total                              | 6     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 6     | 100.0%     |
|   | Total                              | 6     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 6     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 6     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 6     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 6     | 100.0%     |

a. Course = Break into the World of Voiceover

**Course = Build Your Financial Portfolio on \$50 a Month**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 14.3%      |
|   | Very Satisfied                     | 6     | 85.7%      |
|   | Total                              | 7     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 14.3%      |
|   | Very Satisfied                     | 6     | 85.7%      |
|   | Total                              | 7     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |

a. Course = Build Your Financial Portfolio on \$50 a Month

**Course = Capital Campaigns: Everything You Need to Know**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 5      | 100.0%     |
|   | Total                              | 5      | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 5      | 100.0%     |
| Total   | 5                                  | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 5      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 5      | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 5      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 5      | 100.0%     |

a. Course = Capital Campaigns: Everything You Need to Know

**Course = Cell Phone Photography**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 1      | 11.1%      |
|   | Very Satisfied                     | 8      | 88.9%      |
| Total   | 9                                  | 100.0% |            |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 1      | 10.0%      |
|   | Very Satisfied                     | 9      | 90.0%      |
| Total   | 10                                 | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 10     | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 10     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 10     | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 10     | 100.0%     |

a. Course = Cell Phone Photography

**Course = Change Management**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 3      | 100.0%     |
|   | Total                              | 3      | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 3      | 100.0%     |
| Total   | 3                                  | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 3      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 3      | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 3      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 3      | 100.0%     |

a. Course = Change Management

**Course = Chinese I**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 2     | 100.0%     |
|   | Total                              | 2     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 2     | 100.0%     |
|   | Total                              | 2     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 2     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 2     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 2     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 2     | 100.0%     |

a. Course = Chinese I

**Course = Clark County Business License-Agent Staff Training**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 1     | 4.3%       |
|   | Satisfied                          | 3     | 13.0%      |
|   | Very Satisfied                     | 19    | 82.6%      |
|   | Total                              | 23    | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 1     | 4.2%       |
|   | Satisfied                          | 2     | 8.3%       |
|   | Very Satisfied                     | 21    | 87.5%      |
|   | Total                              | 24    | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 22    | 91.7%      |
|   | No                                 | 2     | 8.3%       |
|   | Total                              | 24    | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 21    | 87.5%      |
|   | No                                 | 3     | 12.5%      |
|   | Total                              | 24    | 100.0%     |

a. Course = Clark County Business License-Agent Staff Training

**Course = Communicate with Difficult People with Tact & Skill**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 4     | 100.0%     |
|   | Total                              | 4     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 4     | 100.0%     |
|   | Total                              | 4     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 4     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 4     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 4     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 4     | 100.0%     |

a. Course = Communicate with Difficult People with Tact & Skill

**Course = Community Manager Preparation Course**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 40.0%      |
|   | Very Satisfied                     | 3     | 60.0%      |
|   | Total                              | 5     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 40.0%      |
|   | Very Satisfied                     | 3     | 60.0%      |
|   | Total                              | 5     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 5     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 5     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 5     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 5     | 100.0%     |

a. Course = Community Manager Preparation Course

**Course = Container Gardening For Las Vegas**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 3     | 25.0%      |
|   | Very Satisfied                     | 9     | 75.0%      |
|   | Total                              | 12    | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 3     | 25.0%      |
|   | Very Satisfied                     | 9     | 75.0%      |
|   | Total                              | 12    | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 12    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 12    | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 12    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 12    | 100.0%     |

a. Course = Container Gardening For Las Vegas

**Course = Cooperative Parenting-Shielding Your Child from Conflict**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 1     | 5.3%       |
|   | Satisfied                          | 4     | 21.1%      |
|   | Very Satisfied                     | 14    | 73.7%      |
|   | Total                              | 19    | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 4     | 21.1%      |
|   | Very Satisfied                     | 15    | 78.9%      |
|   | Total                              | 19    | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 18    | 94.7%      |
|   | No                                 | 1     | 5.3%       |
|   | Total                              | 19    | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 19    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 19    | 100.0%     |

a. Course = Cooperative Parenting-Shielding Your Child from Conflict



**Course = Creating & Managing a Volunteer Workforce**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 7     | 100.0%     |
|   | Total                              | 7     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 7     | 100.0%     |
|   | Total                              | 7     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |

a. Course = Creating & Managing a Volunteer Workforce

**Course = Creating a Compelling Case for Support**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 33.3%      |
|   | Very Satisfied                     | 2     | 66.7%      |
|   | Total                              | 3     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 33.3%      |
|   | Very Satisfied                     | 2     | 66.7%      |
|   | Total                              | 3     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 3     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 3     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 3     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 3     | 100.0%     |

a. Course = Creating a Compelling Case for Support

**Course = Creating a Development Plan**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 3     | 33.3%      |
|   | Very Satisfied                     | 6     | 66.7%      |
|   | Total                              | 9     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 3     | 33.3%      |
|   | Very Satisfied                     | 6     | 66.7%      |
|   | Total                              | 9     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 9     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 9     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 8     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 8     | 100.0%     |

a. Course = Creating a Development Plan

**Course = Dept of Aviation - Time Management**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 11    | 39.3%      |
|   | Very Satisfied                     | 17    | 60.7%      |
|   | Total                              | 28    | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 7     | 25.0%      |
|   | Very Satisfied                     | 21    | 75.0%      |
|   | Total                              | 28    | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 27    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 27    | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 26    | 96.3%      |
|   | No                                 | 1     | 3.7%       |
|   | Total                              | 27    | 100.0%     |

a. Course = Dept of Aviation - Time Management

**Course = Digital Photography I - The Essentials**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 1     | 10.0%      |
|   | Satisfied                          | 3     | 30.0%      |
|   | Very Satisfied                     | 6     | 60.0%      |
|   | Total                              | 10    | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 1     | 10.0%      |
|   | Satisfied                          | 3     | 30.0%      |
|   | Very Satisfied                     | 6     | 60.0%      |
|   | Total                              | 10    | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 7     | 87.5%      |
|   | No                                 | 1     | 12.5%      |
|   | Total                              | 8     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 7     | 87.5%      |
|   | No                                 | 1     | 12.5%      |
|   | Total                              | 8     | 100.0%     |

a. Course = Digital Photography I - The Essentials

**Course = Digital Photography II - Visual Communication**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 28.6%      |
|   | Very Satisfied                     | 5     | 71.4%      |
|   | Total                              | 7     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 28.6%      |
|   | Very Satisfied                     | 5     | 71.4%      |
|   | Total                              | 7     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |

a. Course = Digital Photography II - Visual Communication

**Course = Documentation, Discipline & Termination**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 13.3%      |
|   | Very Satisfied                     | 13    | 86.7%      |
|   | Total                              | 15    | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 6.7%       |
|   | Very Satisfied                     | 14    | 93.3%      |
|   | Total                              | 15    | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 15    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 15    | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 14    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 14    | 100.0%     |

a. Course = Documentation, Discipline & Termination

**Course = Dog Obedience Training I**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 8     | 100.0%     |
|   | Total                              | 8     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 8     | 100.0%     |
|   | Total                              | 8     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 8     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 8     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 8     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 8     | 100.0%     |

a. Course = Dog Obedience Training I

**Course = Dog Obedience Training II**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 16.7%      |
|   | Very Satisfied                     | 5     | 83.3%      |
|   | Total                              | 6     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 16.7%      |
|   | Very Satisfied                     | 5     | 83.3%      |
|   | Total                              | 6     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 6     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 6     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 6     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 6     | 100.0%     |

a. Course = Dog Obedience Training II

**Course = Dog Obedience Training III**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 6      | 100.0%     |
|   | Total                              | 6      | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 6      | 100.0%     |
| Total   | 6                                  | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 5      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 5      | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 5      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 5      | 100.0%     |

a. Course = Dog Obedience Training III

**Course = Drawing I**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 1      | 20.0%      |
|   | Very Satisfied                     | 4      | 80.0%      |
| Total   | 5                                  | 100.0% |            |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 1      | 20.0%      |
|   | Very Satisfied                     | 4      | 80.0%      |
| Total   | 5                                  | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 5      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 5      | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 5      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 5      | 100.0%     |

a. Course = Drawing I

**Course = Dressmaker Studio**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 1      | 12.5%      |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 7      | 87.5%      |
|   | Total                              | 8      | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 1      | 12.5%      |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 7      | 87.5%      |
| Total   | 8                                  | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 8      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 8      | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 8      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 8      | 100.0%     |

a. Course = Dressmaker Studio

**Course = Editing & Proofreading Your Work**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 3     | 42.9%      |
|   | Very Satisfied                     | 4     | 57.1%      |
|   | Total                              | 7     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 28.6%      |
|   | Very Satisfied                     | 5     | 71.4%      |
|   | Total                              | 7     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |

a. Course = Editing & Proofreading Your Work

**Course = Energy Healing: Beginners (Reiki)**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 1     | 5.9%       |
|   | Satisfied                          | 1     | 5.9%       |
|   | Very Satisfied                     | 15    | 88.2%      |
|   | Total                              | 17    | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 11.8%      |
|   | Very Satisfied                     | 15    | 88.2%      |
|   | Total                              | 17    | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 17    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 17    | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 17    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 17    | 100.0%     |

a. Course = Energy Healing: Beginners (Reiki)

**Course = Energy Healing: Intermediate (Reiki)**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 13    | 100.0%     |
|   | Total                              | 13    | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 13    | 100.0%     |
|   | Total                              | 13    | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 13    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 13    | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 13    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 13    | 100.0%     |

a. Course = Energy Healing: Intermediate (Reiki)

**Course = Energy Healing: Master (Reiki)**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 7      | 100.0%     |
|   | Total                              | 7      | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 7      | 100.0%     |
| Total   | 7                                  | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 7      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 7      | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 7      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 7      | 100.0%     |

a. Course = Energy Healing: Master (Reiki)

**Course = ESL (English as a Second Language) Accelerated**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 4      | 44.4%      |
|   | Very Satisfied                     | 5      | 55.6%      |
|   | Total                              | 9      | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 1      | 11.1%      |
|   | Very Satisfied                     | 8      | 88.9%      |
| Total   | 9                                  | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 8      | 88.9%      |
|   | No                                 | 1      | 11.1%      |
|   | Total                              | 9      | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 8      | 88.9%      |
|   | No                                 | 1      | 11.1%      |
|   | Total                              | 9      | 100.0%     |

a. Course = ESL (English as a Second Language) Accelerated

**Course = ESL (English as a Second Language) Basic**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 4      | 100.0%     |
|   | Total                              | 4      | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 1      | 25.0%      |
|   | Very Satisfied                     | 3      | 75.0%      |
| Total   | 4                                  | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 4      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 4      | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 3      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 3      | 100.0%     |

a. Course = ESL (English as a Second Language) Basic

**Course = ESL (English as a Second Language) Intermediate**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 1     | 11.1%      |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 11.1%      |
|   | Very Satisfied                     | 7     | 77.8%      |
|   | Total                              | 9     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 1     | 11.1%      |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 8     | 88.9%      |
|   | Total                              | 9     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 9     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 9     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 9     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 9     | 100.0%     |

a. Course = ESL (English as a Second Language) Intermediate

**Course = Essential Knife Skills**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 15.4%      |
|   | Very Satisfied                     | 11    | 84.6%      |
|   | Total                              | 13    | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 7.7%       |
|   | Very Satisfied                     | 12    | 92.3%      |
|   | Total                              | 13    | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 13    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 13    | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 13    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 13    | 100.0%     |

a. Course = Essential Knife Skills

**Course = Essentials of Human Resource Management**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 1     | 7.1%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 6     | 42.9%      |
|   | Very Satisfied                     | 7     | 50.0%      |
|   | Total                              | 14    | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 1     | 7.1%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 6     | 42.9%      |
|   | Very Satisfied                     | 7     | 50.0%      |
|   | Total                              | 14    | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 14    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 14    | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 13    | 92.9%      |
|   | No                                 | 1     | 7.1%       |
|   | Total                              | 14    | 100.0%     |

a. Course = Essentials of Human Resource Management

**Course = Excel 2010 - Level II**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 3     | 42.9%      |
|   | Very Satisfied                     | 4     | 57.1%      |
|   | Total                              | 7     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 28.6%      |
|   | Very Satisfied                     | 5     | 71.4%      |
|   | Total                              | 7     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |

a. Course = Excel 2010 - Level II

**Course = Excel Essentials**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 4     | 23.5%      |
|   | Very Satisfied                     | 13    | 76.5%      |
|   | Total                              | 17    | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 3     | 17.6%      |
|   | Very Satisfied                     | 14    | 82.4%      |
|   | Total                              | 17    | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 15    | 88.2%      |
|   | No                                 | 2     | 11.8%      |
|   | Total                              | 17    | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 15    | 88.2%      |
|   | No                                 | 2     | 11.8%      |
|   | Total                              | 17    | 100.0%     |

a. Course = Excel Essentials

**Course = Excel Essentials-Analyzing Data**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 1     | 9.1%       |
|   | Satisfied                          | 2     | 18.2%      |
|   | Very Satisfied                     | 8     | 72.7%      |
|   | Total                              | 11    | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 1     | 9.1%       |
|   | Satisfied                          | 1     | 9.1%       |
|   | Very Satisfied                     | 9     | 81.8%      |
|   | Total                              | 11    | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 10    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 10    | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 10    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 10    | 100.0%     |

a. Course = Excel Essentials-Analyzing Data



**Course = Excel Essentials-Presenting Data**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 12.5%      |
|   | Very Satisfied                     | 7     | 87.5%      |
|   | Total                              | 8     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 12.5%      |
|   | Very Satisfied                     | 7     | 87.5%      |
|   | Total                              | 8     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 8     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 8     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |

a. Course = Excel Essentials-Presenting Data

**Course = Financial Strategies for Successful Retirement**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 5     | 17.9%      |
|   | Very Satisfied                     | 23    | 82.1%      |
|   | Total                              | 28    | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 3     | 10.7%      |
|   | Very Satisfied                     | 25    | 89.3%      |
|   | Total                              | 28    | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 27    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 27    | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 27    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 27    | 100.0%     |

a. Course = Financial Strategies for Successful Retirement

**Course = Food Photography**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 2     | 100.0%     |
|   | Total                              | 2     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 2     | 100.0%     |
|   | Total                              | 2     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 2     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 2     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 1     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 1     | 100.0%     |

a. Course = Food Photography

**Course = Grammar for Professionals**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 6      | 100.0%     |
|   | Total                              | 6      | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 6      | 100.0%     |
| Total   | 6                                  | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 6      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 6      | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 6      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 6      | 100.0%     |

a. Course = Grammar for Professionals

**Course = Grant Management**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 1      | 10.0%      |
|   | Very Satisfied                     | 9      | 90.0%      |
| Total   | 10                                 | 100.0% |            |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 1      | 10.0%      |
|   | Very Satisfied                     | 9      | 90.0%      |
| Total   | 10                                 | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 10     | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 10     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 10     | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 10     | 100.0%     |

a. Course = Grant Management

**Course = Growing & Using Herbs From Your Yard**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 5      | 100.0%     |
|   | Total                              | 5      | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 5      | 100.0%     |
| Total   | 5                                  | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 5      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 5      | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 5      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 5      | 100.0%     |

a. Course = Growing & Using Herbs From Your Yard

**Course = Hearty Soups & Stews**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 28.6%      |
|   | Very Satisfied                     | 5     | 71.4%      |
|   | Total                              | 7     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 28.6%      |
|   | Very Satisfied                     | 5     | 71.4%      |
|   | Total                              | 7     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |

a. Course = Hearty Soups & Stews

**Course = Herbs & Spices Workshop**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 3     | 100.0%     |
|   | Total                              | 3     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 3     | 100.0%     |
|   | Total                              | 3     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 3     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 3     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 3     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 3     | 100.0%     |

a. Course = Herbs & Spices Workshop

**Course = Home Brew Workshop**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 1     | 20.0%      |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 4     | 80.0%      |
|   | Total                              | 5     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 20.0%      |
|   | Very Satisfied                     | 4     | 80.0%      |
|   | Total                              | 5     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 6     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 6     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 5     | 83.3%      |
|   | No                                 | 1     | 16.7%      |
|   | Total                              | 6     | 100.0%     |

a. Course = Home Brew Workshop

**Course = How to Deal with Disagreements, Conflict, & Confrontation**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 3     | 100.0%     |
|   | Total                              | 3     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 3     | 100.0%     |
|   | Total                              | 3     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 3     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 3     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 3     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 3     | 100.0%     |

a. Course = How to Deal with Disagreements, Conflict, & Confrontation

**Course = Introduction to Art Appraisals: What Art's Worth & Why, Intr**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 16.7%      |
|   | Very Satisfied                     | 5     | 83.3%      |
|   | Total                              | 6     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 6     | 100.0%     |
|   | Total                              | 6     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 6     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 6     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 6     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 6     | 100.0%     |

a. Course = Introduction to Art Appraisals: What Art's Worth & Why, Intr

**Course = Introduction to Google AdWords**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 5     | 100.0%     |
|   | Total                              | 5     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 5     | 100.0%     |
|   | Total                              | 5     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 5     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 5     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 5     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 5     | 100.0%     |

a. Course = Introduction to Google AdWords

**Course = Introduction to Social Enterprise for Nonprofits**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 28.6%      |
|   | Very Satisfied                     | 5     | 71.4%      |
|   | Total                              | 7     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 1     | 14.3%      |
|   | Satisfied                          | 1     | 14.3%      |
|   | Very Satisfied                     | 5     | 71.4%      |
|   | Total                              | 7     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 5     | 71.4%      |
|   | No                                 | 2     | 28.6%      |
|   | Total                              | 7     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |

a. Course = Introduction to Social Enterprise for Nonprofits

**Course = Major Gift Funding**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 33.3%      |
|   | Very Satisfied                     | 2     | 66.7%      |
|   | Total                              | 3     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 33.3%      |
|   | Very Satisfied                     | 2     | 66.7%      |
|   | Total                              | 3     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 3     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 3     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 3     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 3     | 100.0%     |

a. Course = Major Gift Funding

**Course = Make Real Money as a Social Media Manager**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 5     | 100.0%     |
|   | Total                              | 5     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 5     | 100.0%     |
|   | Total                              | 5     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 5     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 5     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 5     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 5     | 100.0%     |

a. Course = Make Real Money as a Social Media Manager

**Course = Microsoft Office- Basics**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 50.0%      |
|   | Very Satisfied                     | 2     | 50.0%      |
|   | Total                              | 4     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 25.0%      |
|   | Very Satisfied                     | 3     | 75.0%      |
|   | Total                              | 4     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 3     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 3     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 4     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 4     | 100.0%     |

a. Course = Microsoft Office- Basics

**Course = NASM Fitness Nutrition Specialist**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 4     | 66.7%      |
|   | Very Satisfied                     | 2     | 33.3%      |
|   | Total                              | 6     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 16.7%      |
|   | Very Satisfied                     | 5     | 83.3%      |
|   | Total                              | 6     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 6     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 6     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 6     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 6     | 100.0%     |

a. Course = NASM Fitness Nutrition Specialist

**Course = Negotiating Power**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 28.6%      |
|   | Very Satisfied                     | 5     | 71.4%      |
|   | Total                              | 7     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 14.3%      |
|   | Very Satisfied                     | 6     | 85.7%      |
|   | Total                              | 7     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 6     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 6     | 100.0%     |

a. Course = Negotiating Power

**Course = Nevada Employment Law I**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 22.2%      |
|   | Very Satisfied                     | 7     | 77.8%      |
|   | Total                              | 9     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 22.2%      |
|   | Very Satisfied                     | 7     | 77.8%      |
|   | Total                              | 9     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 9     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 9     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 9     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 9     | 100.0%     |

a. Course = Nevada Employment Law I

**Course = Nevada Employment Law II**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 12.5%      |
|   | Very Satisfied                     | 7     | 87.5%      |
|   | Total                              | 8     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 12.5%      |
|   | Very Satisfied                     | 7     | 87.5%      |
|   | Total                              | 8     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 8     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 8     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 8     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 8     | 100.0%     |

a. Course = Nevada Employment Law II

**Course = Nevada Employment Law III**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 1     | 11.1%      |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 8     | 88.9%      |
|   | Total                              | 9     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 1     | 11.1%      |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 8     | 88.9%      |
|   | Total                              | 9     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 9     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 9     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 9     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 9     | 100.0%     |

a. Course = Nevada Employment Law III

**Course = Paint Like the Old World Masters I**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 1      | 50.0%      |
|   | Very Satisfied                     | 1      | 50.0%      |
|   | Total                              | 2      | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 2      | 100.0%     |
| Total   | 2                                  | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 2      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 2      | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 2      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 2      | 100.0%     |

a. Course = Paint Like the Old World Masters I

**Course = Paint Like the Old World Masters II**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 2      | 100.0%     |
|   | Total                              | 2      | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 2      | 100.0%     |
| Total   | 2                                  | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 2      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 2      | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 2      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 2      | 100.0%     |

a. Course = Paint Like the Old World Masters II

**Course = Paralegal Certificate Program - Substantive Law Course- D**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 1      | 11.1%      |
|   | Satisfied                          | 2      | 22.2%      |
|   | Very Satisfied                     | 6      | 66.7%      |
|   | Total                              | 9      | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 1      | 11.1%      |
|   | Satisfied                          | 1      | 11.1%      |
|   | Very Satisfied                     | 7      | 77.8%      |
| Total   | 9                                  | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 8      | 88.9%      |
|   | No                                 | 1      | 11.1%      |
|   | Total                              | 9      | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 8      | 88.9%      |
|   | No                                 | 1      | 11.1%      |
|   | Total                              | 9      | 100.0%     |

a. Course = Paralegal Certificate Program - Substantive Law Course- D



**Course = Patternmaking - Introduction**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 1     | 12.5%      |
|   | Satisfied                          | 1     | 12.5%      |
|   | Very Satisfied                     | 6     | 75.0%      |
|   | Total                              | 8     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 1     | 12.5%      |
|   | Satisfied                          | 1     | 12.5%      |
|   | Very Satisfied                     | 6     | 75.0%      |
|   | Total                              | 8     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 8     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 8     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 6     | 75.0%      |
|   | No                                 | 2     | 25.0%      |
|   | Total                              | 8     | 100.0%     |

a. Course = Patternmaking - Introduction

**Course = PHR / SPHR Certificate Preparation**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 22.2%      |
|   | Very Satisfied                     | 7     | 77.8%      |
|   | Total                              | 9     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 9     | 100.0%     |
|   | Total                              | 9     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 8     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 8     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 8     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 8     | 100.0%     |

a. Course = PHR / SPHR Certificate Preparation

**Course = Pottery: Wheel Throwing**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 20.0%      |
|   | Very Satisfied                     | 8     | 80.0%      |
|   | Total                              | 10    | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 20.0%      |
|   | Very Satisfied                     | 8     | 80.0%      |
|   | Total                              | 10    | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 10    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 10    | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 9     | 90.0%      |
|   | No                                 | 1     | 10.0%      |
|   | Total                              | 10    | 100.0%     |

a. Course = Pottery: Wheel Throwing

**Course = Presenting & Marketing Your Photographs**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 3      | 100.0%     |
|   | Total                              | 3      | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 3      | 100.0%     |
| Total   | 3                                  | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 3      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 3      | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 3      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 3      | 100.0%     |

a. Course = Presenting & Marketing Your Photographs

**Course = Promote Your Business Through Social Media**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 3      | 30.0%      |
|   | Very Satisfied                     | 7      | 70.0%      |
|   | Total                              | 10     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 3      | 30.0%      |
|   | Very Satisfied                     | 7      | 70.0%      |
| Total   | 10                                 | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 10     | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 10     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 10     | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 10     | 100.0%     |

a. Course = Promote Your Business Through Social Media

**Course = Proposal Writing I**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 1      | 5.9%       |
|   | Satisfied                          | 4      | 23.5%      |
|   | Very Satisfied                     | 12     | 70.6%      |
|   | Total                              | 17     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 3      | 17.6%      |
|   | Very Satisfied                     | 14     | 82.4%      |
| Total   | 17                                 | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 16     | 94.1%      |
|   | No                                 | 1      | 5.9%       |
|   | Total                              | 17     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 16     | 94.1%      |
|   | No                                 | 1      | 5.9%       |
|   | Total                              | 17     | 100.0%     |

a. Course = Proposal Writing I

**Course = Proposal Writing II**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 3     | 27.3%      |
|   | Very Satisfied                     | 8     | 72.7%      |
|   | Total                              | 11    | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 9.1%       |
|   | Very Satisfied                     | 10    | 90.9%      |
|   | Total                              | 11    | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 11    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 11    | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 10    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 10    | 100.0%     |

a. Course = Proposal Writing II

**Course = Protective Services Professional Certificate**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 28.6%      |
|   | Very Satisfied                     | 5     | 71.4%      |
|   | Total                              | 7     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 2     | 28.6%      |
|   | Very Satisfied                     | 5     | 71.4%      |
|   | Total                              | 7     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |

a. Course = Protective Services Professional Certificate

**Course = Rejuvenate Your Retirement**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 16.7%      |
|   | Very Satisfied                     | 5     | 83.3%      |
|   | Total                              | 6     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 6     | 100.0%     |
|   | Total                              | 6     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 6     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 6     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 6     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 6     | 100.0%     |

a. Course = Rejuvenate Your Retirement

**Course = Retirement Planning Today**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 9     | 30.0%      |
|   | Very Satisfied                     | 21    | 70.0%      |
|   | Total                              | 30    | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 4     | 13.3%      |
|   | Very Satisfied                     | 26    | 86.7%      |
|   | Total                              | 30    | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 29    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 29    | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 29    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 29    | 100.0%     |

a. Course = Retirement Planning Today

**Course = Search Engine Optimization & Online Marketing**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 25.0%      |
|   | Very Satisfied                     | 3     | 75.0%      |
|   | Total                              | 4     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 4     | 100.0%     |
|   | Total                              | 4     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 4     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 4     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 4     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 4     | 100.0%     |

a. Course = Search Engine Optimization & Online Marketing

**Course = Sell Your Stuff on Facebook, Amazon, Etsy**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 4     | 100.0%     |
|   | Total                              | 4     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 4     | 100.0%     |
|   | Total                              | 4     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 4     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 4     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 4     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 4     | 100.0%     |

a. Course = Sell Your Stuff on Facebook, Amazon, Etsy

**Course = Small Business Success Boot Camp**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 7      | 100.0%     |
|   | Total                              | 7      | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 7      | 100.0%     |
| Total   | 7                                  | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 7      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 7      | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 7      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 7      | 100.0%     |

a. Course = Small Business Success Boot Camp

**Course = Spanish I**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 10     | 100.0%     |
|   | Total                              | 10     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 10     | 100.0%     |
| Total   | 10                                 | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 10     | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 10     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 10     | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 10     | 100.0%     |

a. Course = Spanish I

**Course = Spanish II**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 1      | 14.3%      |
|   | Very Satisfied                     | 6      | 85.7%      |
|   | Total                              | 7      | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 1      | 14.3%      |
|   | Very Satisfied                     | 6      | 85.7%      |
| Total   | 7                                  | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 7      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 7      | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 7      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 7      | 100.0%     |

a. Course = Spanish II

**Course = Stir-Fry Made Easy**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 7.7%       |
|   | Very Satisfied                     | 12    | 92.3%      |
|   | Total                              | 13    | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 8.3%       |
|   | Very Satisfied                     | 11    | 91.7%      |
|   | Total                              | 12    | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 13    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 13    | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 13    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 13    | 100.0%     |

a. Course = Stir-Fry Made Easy

**Course = Stone Carving**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 1     | 100.0%     |
|   | Total                              | 1     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 1     | 100.0%     |
|   | Total                              | 1     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 1     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 1     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 1     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 1     | 100.0%     |

a. Course = Stone Carving

**Course = Street Photography**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 25.0%      |
|   | Very Satisfied                     | 3     | 75.0%      |
|   | Total                              | 4     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 4     | 100.0%     |
|   | Total                              | 4     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 4     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 4     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 3     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 3     | 100.0%     |

a. Course = Street Photography

**Course = Tule Springs Fossil Beds National Monument**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 3     | 33.3%      |
|   | Very Satisfied                     | 6     | 66.7%      |
|   | Total                              | 9     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 11.1%      |
|   | Very Satisfied                     | 8     | 88.9%      |
|   | Total                              | 9     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 9     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 9     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 9     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 9     | 100.0%     |

a. Course = Tule Springs Fossil Beds National Monument

**Course = Understanding Employee Behavior in the Workplace**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 10.0%      |
|   | Very Satisfied                     | 9     | 90.0%      |
|   | Total                              | 10    | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 10    | 100.0%     |
|   | Total                              | 10    | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 10    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 10    | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 10    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 10    | 100.0%     |

a. Course = Understanding Employee Behavior in the Workplace

**Course = Understanding the Collective Bargaining**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 7     | 100.0%     |
|   | Total                              | 7     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 7     | 100.0%     |
|   | Total                              | 7     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 7     | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 7     | 100.0%     |

a. Course = Understanding the Collective Bargaining

**Course = Video Blogging**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 1     | 20.0%      |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 4     | 80.0%      |
|   | Total                              | 5     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 20.0%      |
|   | Very Satisfied                     | 4     | 80.0%      |
|   | Total                              | 5     | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 4     | 80.0%      |
|   | No                                 | 1     | 20.0%      |
|   | Total                              | 5     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 4     | 80.0%      |
|   | No                                 | 1     | 20.0%      |
|   | Total                              | 5     | 100.0%     |

a. Course = Video Blogging

**Course = Video Editing I**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 1     | 9.1%       |
|   | Neither Satisfied Nor Dissatisfied | 1     | 9.1%       |
|   | Satisfied                          | 2     | 18.2%      |
|   | Very Satisfied                     | 7     | 63.6%      |
|   | Total                              | 11    | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 3     | 25.0%      |
|   | Very Satisfied                     | 9     | 75.0%      |
|   | Total                              | 12    | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 9     | 75.0%      |
|   | No                                 | 3     | 25.0%      |
|   | Total                              | 12    | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 7     | 63.6%      |
|   | No                                 | 4     | 36.4%      |
|   | Total                              | 11    | 100.0%     |

a. Course = Video Editing I

**Course = Watercolors I**

|   |                                    | Count | Column N % |
|---|------------------------------------|-------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 1     | 8.3%       |
|   | Very Satisfied                     | 11    | 91.7%      |
|   | Total                              | 12    | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0     | 0.0%       |
|   | Dissatisfied                       | 0     | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0     | 0.0%       |
|   | Satisfied                          | 0     | 0.0%       |
|   | Very Satisfied                     | 12    | 100.0%     |
|   | Total                              | 12    | 100.0%     |
| Did the course help meet your personal goals?       | Yes                                | 12    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 12    | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 12    | 100.0%     |
|   | No                                 | 0     | 0.0%       |
|   | Total                              | 12    | 100.0%     |

a. Course = Watercolors I



**Course = Watercolors II**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 10     | 100.0%     |
|   | Total                              | 10     | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 10     | 100.0%     |
| Total   | 10                                 | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 10     | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 10     | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 10     | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 10     | 100.0%     |

a. Course = Watercolors II

**Course = Whose Ball is it? Developing Collaborative Return on Sponsor**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 2      | 100.0%     |
|   | Total                              | 2      | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 2      | 100.0%     |
| Total   | 2                                  | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 2      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 2      | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 2      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 2      | 100.0%     |

a. Course = Whose Ball is it? Developing Collaborative Return on Sponsor

**Course = Woodworking I**

|   |                                    | Count  | Column N % |
|---|------------------------------------|--------|------------|
| Rate Your Overall Satisfaction with the Course      | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 5      | 100.0%     |
|   | Total                              | 5      | 100.0%     |
| Rate Your Overall Satisfaction with the Instructor: | Very Dissatisfied                  | 0      | 0.0%       |
|   | Dissatisfied                       | 0      | 0.0%       |
|   | Neither Satisfied Nor Dissatisfied | 0      | 0.0%       |
|   | Satisfied                          | 0      | 0.0%       |
|   | Very Satisfied                     | 5      | 100.0%     |
| Total   | 5                                  | 100.0% |            |
| Did the course help meet your personal goals?       | Yes                                | 5      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 5      | 100.0%     |
| Did the course meet your expectations?              | Yes                                | 5      | 100.0%     |
|   | No                                 | 0      | 0.0%       |
|   | Total                              | 5      | 100.0%     |

a. Course = Woodworking I